

Adrienne Kuatse

APMG accredited Change Practitioner
Microsoft Certified Professional



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Manchester (UK)

Relevant Work History

Jan. 2020 – to date

HCL Technologies

Senior Consultant

I lead the Change Workstream or Training workstream – On most projects, I am brought in from early days, with a mandate to help client embed the new solution within the organisation, while communicating the milestones to all impacted and overseeing training, go-live support for end-users & post-go-live reinforcement and sustainment tactics deployment for users.

July 2017 – Dec 2019

Hitachi Solutions

Consultant

I supported the change Workstream or led the Training workstream as per client decision – engaging with representatives for various stakeholder groups within the business and the project team to produce a Training strategy and a Training plan and the resources cost estimates for the training workstream.

Jan 2015 – Jun 2017

Bodycote plc

ERP Trainer

I was part of a global ERP rollout and owned the training workstream for France, Belgium, and the UK. I designed the Curriculum, completed role mapping, created, and translated delivery support collaterals and evaluated the training. Speaking French, also meant, I switched to Application Support Team after each go live.

2013-2015

Career Break

I decided to prioritise family and enrolled for my master at Manchester Metropolitan University (MMU).

Jan 2009 - Dec 2012

Trust & Foundations Fundraiser AND Project Coordinator AND Trustee

During this period, I worked with various Manchester-based not-for-profit organisations – developing, submitting, and reporting on grants up to £50,000. As Project Coordinator, I led the communication between ~40 social workers to ~1000 service users; and owned the engagement activities with all external parties (local government, agencies, stakeholders, and partners).

Education

Master in Logistics & Supply chain management

(Manchester Metropolitan University, UK)

Diploma in Development, Monitoring & Evaluation

(San Sebastian UNESCO Centre, Spain)

Master in Food Sciences and Human Nutrition

(University of Ngaoundéré, Cameroon)

Interests:

Change Management

Design Thinking

Workplace Experience

Customer Experience

User Experience

Few Industry/Sector across projects:

Manufacturing

Mining & Cement

Insurance

Public sector

Public Transport Service provider

Professional Service providers

Investment & Wealth Management

Housing Association

Exhibitions & Conference Marketing

Application-engineered Solutions provider

Volunteering Engagements in my Community:

I like organising activities for the benefit of children and young people. The last end-of-grant report I compiled and submitted was in August 2022. I had successfully applied and received a ~£2,500 grant from CAHN to organise a dance class for children aged 7 – 11 years old. I am also currently on the roster at Manchester Metropolitan University for mentoring First Generation Scholars. As an alumni mentor, I am required to share my experience, insights, and skills with 16 –25 years old and enable them to develop their skills for the future, discuss career options, develop their networks, confidence, and interview skills.