Visual Paradigm

Online Shop System Use Case Diagram Report (Demo)

Visual Paradigm International Ltd.

Table of Contents

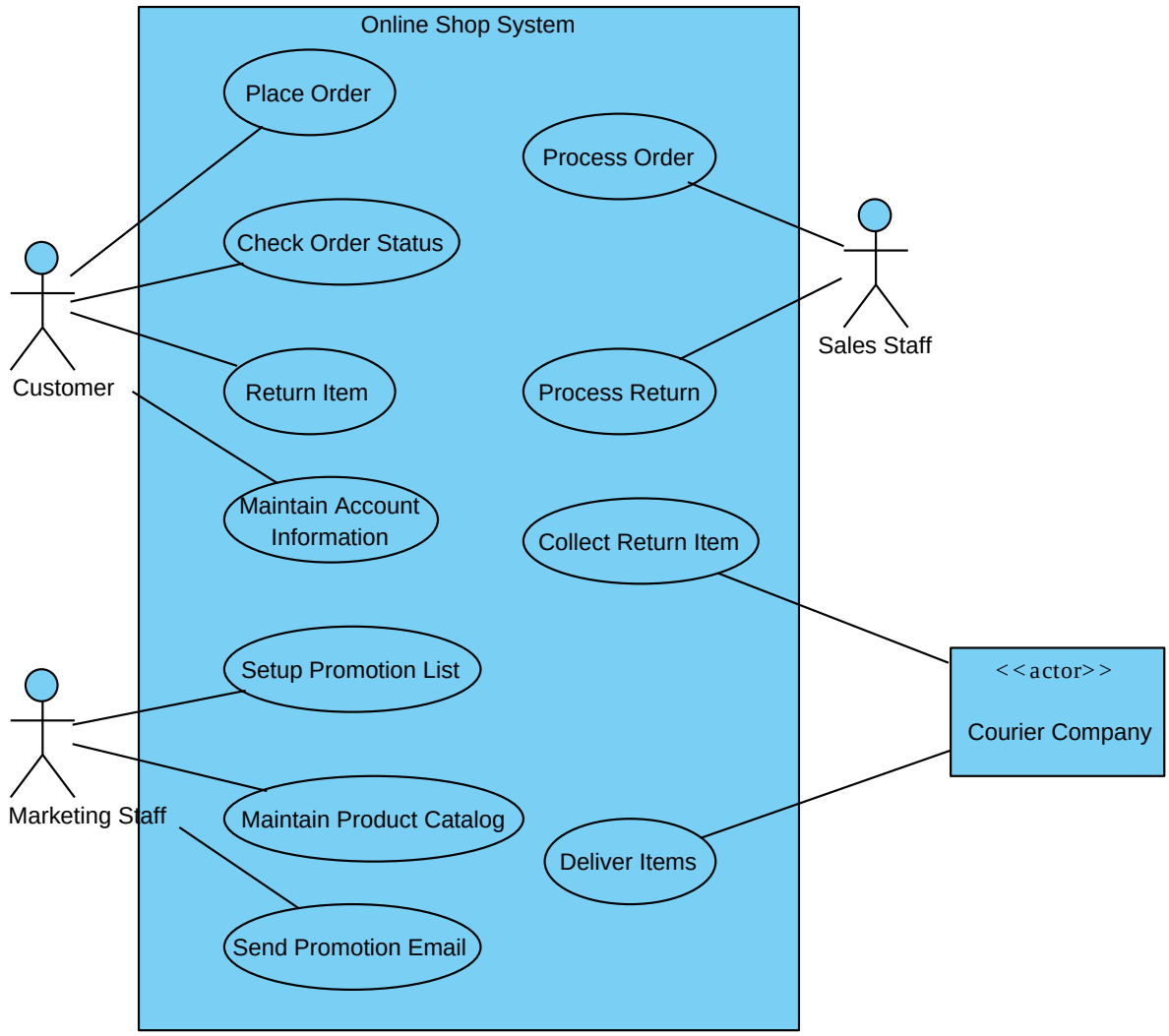
initial use case diagram 4
Revised Use Case Diagram 7

Table of Figures

initial use case diagram 4
Revised Use Case Diagram 7

Use Case Diagram

initial use case diagram



Place Order

Name	Value
Name	Place Order
Rank	<Unspecified>

Return Item

Name	Value
Name	Return Item
Rank	<Unspecified>

Maintain Account Information

Name	Value
Name	Maintain Account Information
Rank	<Unspecified>

Check Order Status

Name	Value
Name	Check Order Status
Rank	<Unspecified>

Process Return

Name	Value
Name	Process Return
Rank	<Unspecified>

Process Order

Name	Value
Name	Process Order
Rank	<Unspecified>

Deliver Items

Name	Value
Name	Deliver Items
Rank	<Unspecified>

Collect Return Item

Name	Value
Name	Collect Return Item
Rank	<Unspecified>

Send Promotion Email

Name	Value
Name	Send Promotion Email
Rank	<Unspecified>

Setup Promotion List

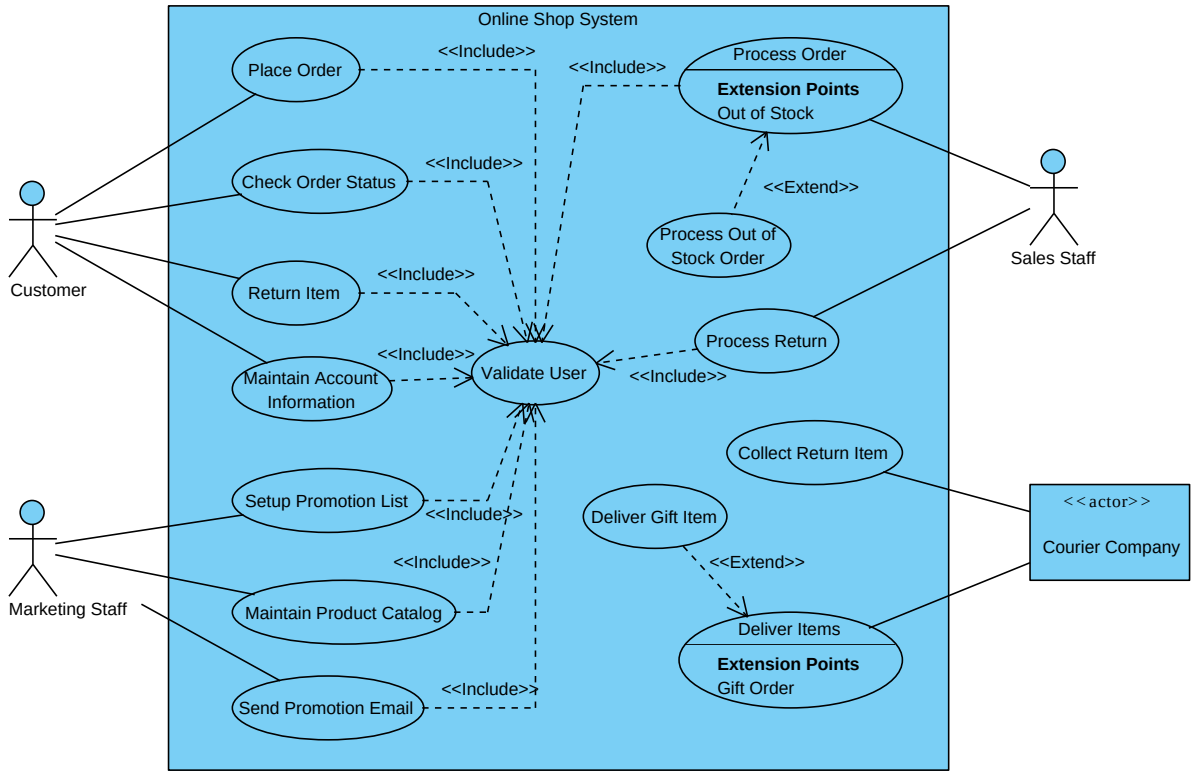
Name	Value
Name	Setup Promotion List
Rank	<Unspecified>

Maintain Product Catalog

Name	Value
Name	Maintain Product Catalog
Rank	<Unspecified>

Use Case Diagram

Revised Use Case Diagram



Place Order

Name	Value
Name	Place Order
Rank	<Unspecified>

Normal Scenario

1. Customer enter login information
2. System display product menu
3. Customer add items to shopping cart
4. System display message indicate the item added to shopping cart
5. Customer proceed to checkout
6. System ask user provide shipping and billing information
7. Customer provide shipping and billing information
8. System confirm the shipping information, process the order and ship out the items
9. Customer receive the items

Return Item

Name	Value
Name	Return Item
Rank	<Unspecified>

Maintain Account Information

Name	Value
Name	Maintain Account Information
Rank	<Unspecified>

Check Order Status

Name	Value
Name	Check Order Status
Rank	<Unspecified>

Process Order

Name	Value
Name	Process Order
Rank	<Unspecified>

Process Return

Name	Value
Name	Process Return
Rank	<Unspecified>

Collect Return Item

Name	Value
Name	Collect Return Item
Rank	<Unspecified>

Deliver Items

Name	Value
Name	Deliver Items
Rank	<Unspecified>

Normal Scenario

1. System issue delivery request to courier company
2. Courier company collect items from warehouse, pack it and ship it out
3. Courier company mark delivery complete
4. System confirm order close

Fail to Deliver Items

1. System issue delivery request to courier company
2. Courier company collect items from warehouse, pack it and ship it out
3. Courier company mark delivery fail since no one accepting the package
4. System mark delivery fail, notify sales staff contact customer to reschedule delivery

Maintain Product Catalog

Name	Value
Name	Maintain Product Catalog
Rank	<Unspecified>

Setup Promotion List

Name	Value
Name	Setup Promotion List
Rank	<Unspecified>

Send Promotion Email

Name	Value
Name	Send Promotion Email
Rank	<Unspecified>

Validate User

Name	Value
Name	Validate User
Rank	<Unspecified>

Deliver Gift Item

Name	Value
Name	Deliver Gift Item
Rank	<Unspecified>

Process Out of Stock Order

Name	Value
Name	Process Out of Stock Order
Rank	<Unspecified>