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Listar una oferta de trabajo (cualquier país) en la que soliciten certificación ITIL, otra con TMN, y otra con FCAPS.

ITIL

En Infojobs he encontrado la siguiente oferta de trabajo en un puesto de coordinador de ServiceDesk (<https://www.infojobs.net/bilbao/coordinad-r-servicedesk-con-til-zamudio/of-i93c0a3f9e2453bab9b023161018c04?applicationOrigin=search-new>).

Requisitos

Estudios mínimos

Ciclo Formativo Grado Superior - Informática

Experiencia mínima

Al menos 3 años

Conocimientos necesarios

Coordinación de equipos

Euskera

ITIL

Supervisión del servicio

Requisitos mínimos

Se requiere:

- Experiencia mínima de 3 años en arranque y mejora continua de servicios en proyecto Service Desk
- Coordinación de las unidades implicadas en la prestación del servicio

- Certificación ITIL

- Carnet de conducir
- Nivel bilingüe de Euskera y Castellano

Descripción

Sermicro es una empresa Integradora de referencia de Soluciones y Servicios TIC, con presencia internacional y sede en 5 países, que cuenta con más de 2.800 empleados y que promueve activamente la igualdad entre hombres y mujeres.

Actualmente estamos buscando un/a Responsable de ServiceDesk para proyecto estable ubicado en el Parque de Zamudio.

Se requieren 3 años de experiencia realizando tareas de arranque y supervisión de proyectos Service Desk, bajo metodología ITIL.

TMN

Este empleo de Dirección de redes <http://www.acetechnologies.com/Navision-Jobs-in-Monterey-California?datafill=GAOSMb8iRyS9iBWb2cqSQ==&ReqID=TG0Uos1snX8=> (copiar el enlace para que funcione). Me ha costado encontrar un empleo que pida este certificado ya que las iniciales corresponden con muchas cosas y principalmente me salían para Thrivent Management Network. El siguiente empleo que se corresponde con Telecommunication Management Network por los requisitos que piden.

Top 3:

1. Automation experience
2. Writing scripts from scratch
3. Tufin experience- general knowledge

Job Requirements

- 7+ year's experience in network operations covering tiered support roles eventually evolving into ITSM process and NMS systems integration at scale
- Tufin experience
- Strong operations management background with a core focus on NMS (Network Management Systems) architecture (design through deployment and optimizations)
- Strong analytical skills pertaining to the use of current use and consumption of network management and related tooling platforms
- NMS system development and strong scripting skills (Python, Perl, Shell) covering integration of disparate platforms and technologies via TMN LLA tiered hierarchy
- Thorough understanding of NMS platform software development lifecycles and Release Management best practices, structure and controls
- Thorough understanding of management protocols and their implementation (specifically SNMP variants and Syslog)
- Strong background in current day internetworking technologies (LAN, WAN and Firewall), MPLS, QoS, etc. and Unified Communications protocol implementations (SIP, RTP, H.323, etc.)
- Strong background in Linux and MS Server administration and security models
- Excellent oral and written communication skills are required

FCAPS

Se busca un arquitecto de integración de soluciones en esta oferta de trabajo: <https://jobs.cisco.com/jobs/ProjectDetail/1244495-Solution-Integration-Architect/1244495>. Se pide el certificado FCAPS

Must have skills:

- Strong knowledge and understanding of the Cisco portfolio of offerings.
- Demonstrated ability to identify gaps and drive innovative solutions that close the gaps into the portfolio and into the accounts covered.
- Strategic conversational ability in a wide range of technologies and how they map to business outcomes.
- Build and maintain long-term technology/solutions roadmaps.
- Ability to provide business development support – positioning services and assisting in scoping and determining level of effort for proposals and statements of work.
- Experience running complex technical projects. Strong business and financial acumen.
- Ability to create and execute on our top accounts strategic initiatives.
- Work with engineers to ensure delivery quality and be cross functional across the theater.
- Excellent written, verbal, and listening skills that strengthen relationships with internal and external stakeholders up to the executive level.
- Possess core skills in: problem solving, strategic thinking, negotiating, business writing, customer relationship management, effective presentation, and active listening.
- BS/BA in Engineering, Management Information Systems, Computer Science, or equivalent
- CCIE and/or CCDE certification.

Ideally you have:

- Certification and/or industry experience in TOGAF, ITIL, **FCAPS**, ISO-20000, ISO-27001 or TL9000.
- A Masters in CS, Engineering, MIS, or equivalent.