

Speaking

In this section, you will learn how to:

- express apology;
- express gratitude;
- ask and give information.

After learning the lesson in this section, you are expected to be able to:

- express apology appropriately;
- express gratitude appropriately;
- ask and give information appropriately.

Practice 1

Say the expressions based on the responses.

1



You're welcome.

2



That's OK.

Practice 2

Practise the following dialogues.

1.



Diana forgets to feed her dog, Plecky. Her father is upset.

Diana : Dad, I'm sorry, I forgot to feed Plecky.

Father : What ? How could you forget ? oh, OK Never mind. But next time don't forget.

2.



Mother needs some sugar for the cake she is baking. She asks Daniel to go to market.

Mother : Daniel, I need some sugar for the cake and I'm too busy to go to market. Can you help me to buy it?

Daniel : Of course, Mom.

Mother : Thank you.

Daniel : My pleasure, Mom.

Speech Act

We use these expressions to express gratitude.

- Thank you.
- Thanks.
- Thank you very much.

We use these expressions to respond to gratitude.

- That's all right.
- My pleasure.
- You are welcome.
- No problem.
- Don't mention it.

We use these expressions to express apology.

- | | | |
|--|---|-----------------------------|
| Informal | — | · Sorry. |
| | — | · I am very sorry. |
| Formal
(to older people
or a stranger) | — | · I apologise for |
| | — | · Please excuse me. |
| | — | · Please accept my apology. |

We use these expressions to respond to apology.

- | | | |
|--|---|--------------------------|
| Informal | — | · Never mind. |
| | — | · That's all right. |
| | — | · That's OK. |
| Formal
(to older people
or a stranger) | — | · Please don't be sorry. |
| | — | · It doesn't matter. |

