

# Speaking

In this section, you will learn how to:

- express apology;
- express gratitude;
- ask and give information.

After learning the lesson in this section, you are expected to be able to:

- express apology appropriately;
- express gratitude appropriately;
- ask and give information appropriately.

## Practice 1

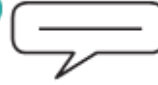
Say the expressions based on the responses.

1



You're welcome.

2



That's OK.

## Practice 2

Practise the following dialogues.

1.



Diana forgets to feed her dog, Plecky. Her father is upset.

Diana : Dad, I'm sorry, I forgot to feed Plecky.

Father : What ? How could you forget ? oh, OK .... Never mind. But next time don't forget.

2.



Mother needs some sugar for the cake she is baking. She asks Daniel to go to market.

Mother : Daniel, I need some sugar for the cake and I'm too busy to go to market. Can you help me to buy it?

Daniel : Of course, Mom.

Mother : Thank you.

Daniel : My pleasure, Mom.

## Speech Act

**We use these expressions to express gratitude.**

- Thank you.
- Thanks.
- Thank you very much.

**We use these expressions to respond to gratitude.**

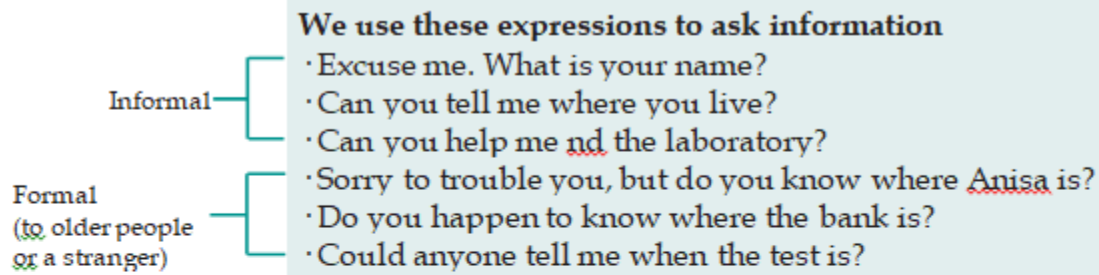
- That's all right.
- My pleasure.
- You are welcome.
- No problem.
- Don't mention it.

**We use these expressions to express apology.**

- |  |   |                             |
|--|---|-----------------------------|
| Informal                                     | — | · Sorry.                    |
|  | — | · I am very sorry.          |
| Formal<br>(to older people<br>or a stranger) | — | · I apologise for ....      |
|  | — | · Please excuse me.         |
|  | — | · Please accept my apology. |

**We use these expressions to respond to apology.**

- |  |   |                          |
|--|---|--------------------------|
| Informal                                     | — | · Never mind.            |
|  | — | · That's all right.      |
|  | — | · That's OK.             |
| Formal<br>(to older people<br>or a stranger) | — | · Please don't be sorry. |
|  | — | · It doesn't matter.     |



### We use these expressions to give information

- My name is Edo.
- I live in Jalan Setiabudhi.
- Anisa is in the post of ce.
- Take your rst right.
- Go straight up the street. It's on the left.
- The test is on June 11<sup>th</sup>, 2007.