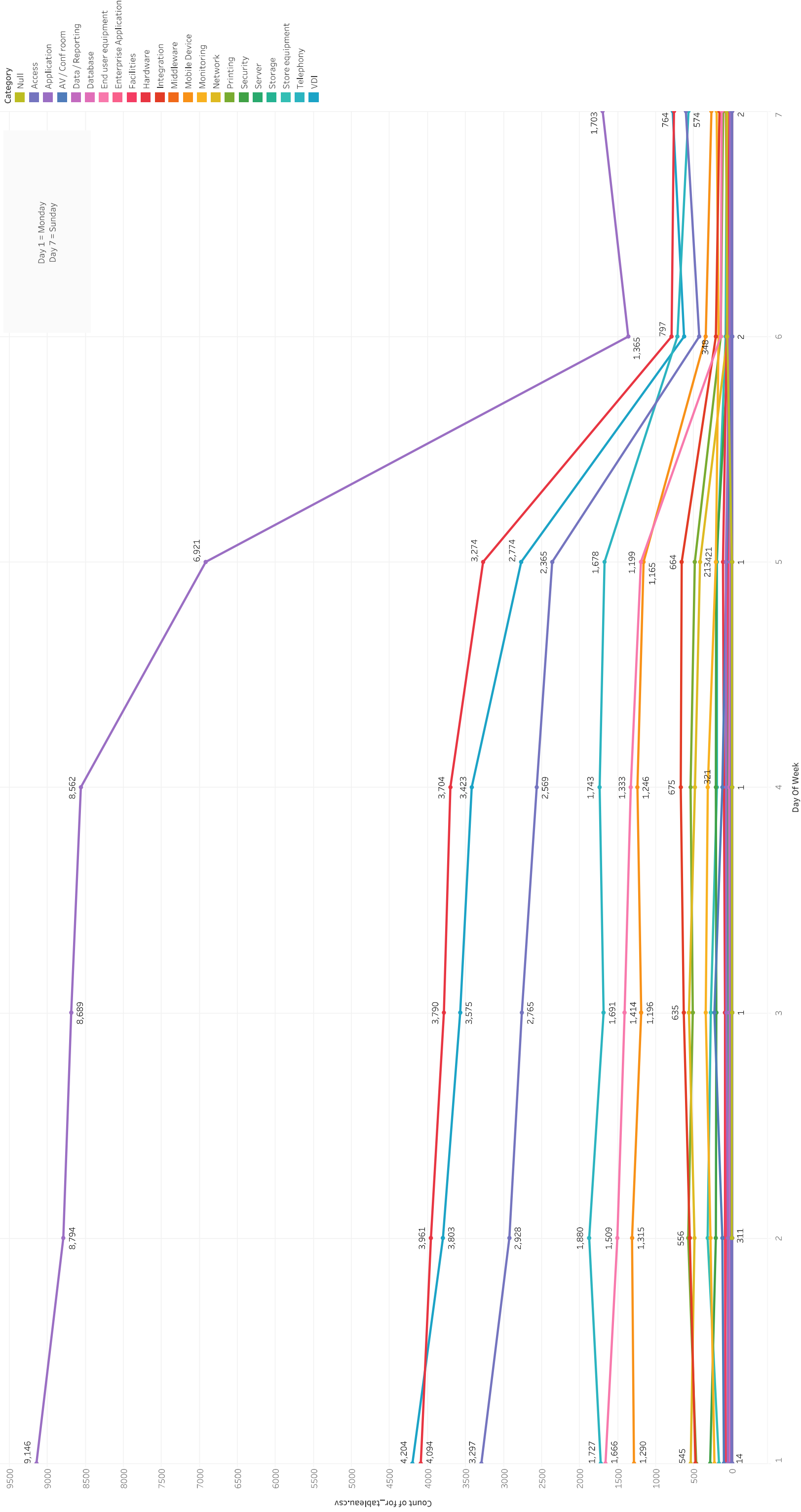
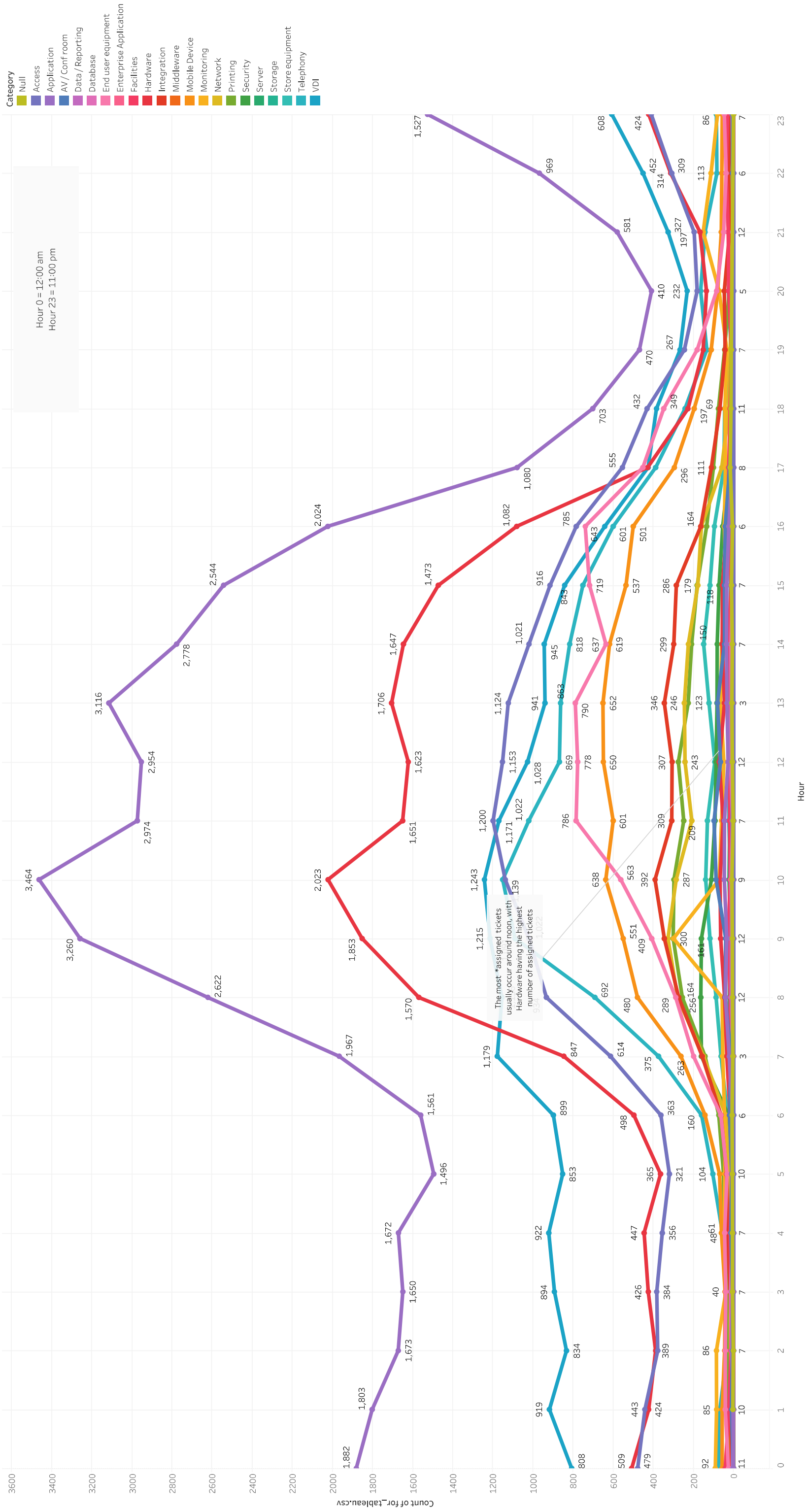


Day of the Week vs Ticket Category & State



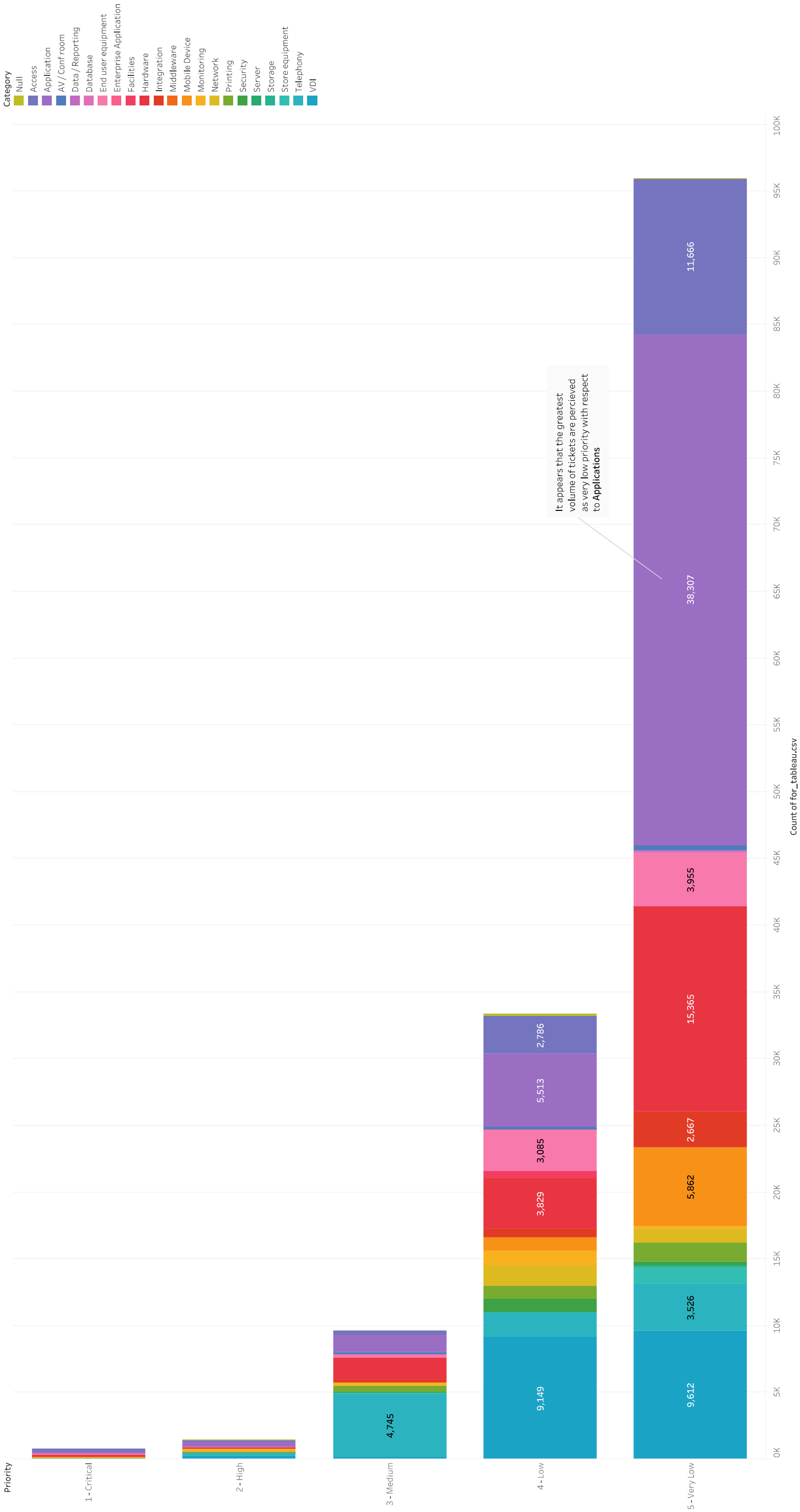
The trend of count of for \_tableau.csv for Day Of Week. Color shows details about Category. Details are shown for State. The data is filtered on Priority, which keeps 1 - Critical, 2 - High, 3 - Medium, 4 - Low and 5 - Very Low. The view is filtered on Category, State and count of for \_tableau.csv. The Category filter keeps 22 of 22 members. The State filter keeps Assigned, Closed, Pending, Resolved and Work in Progress. The count of for \_tableau.csv filter ranges from 1 to 38,307 and keeps Null values.

Hour of the Day vs Ticket Category & State

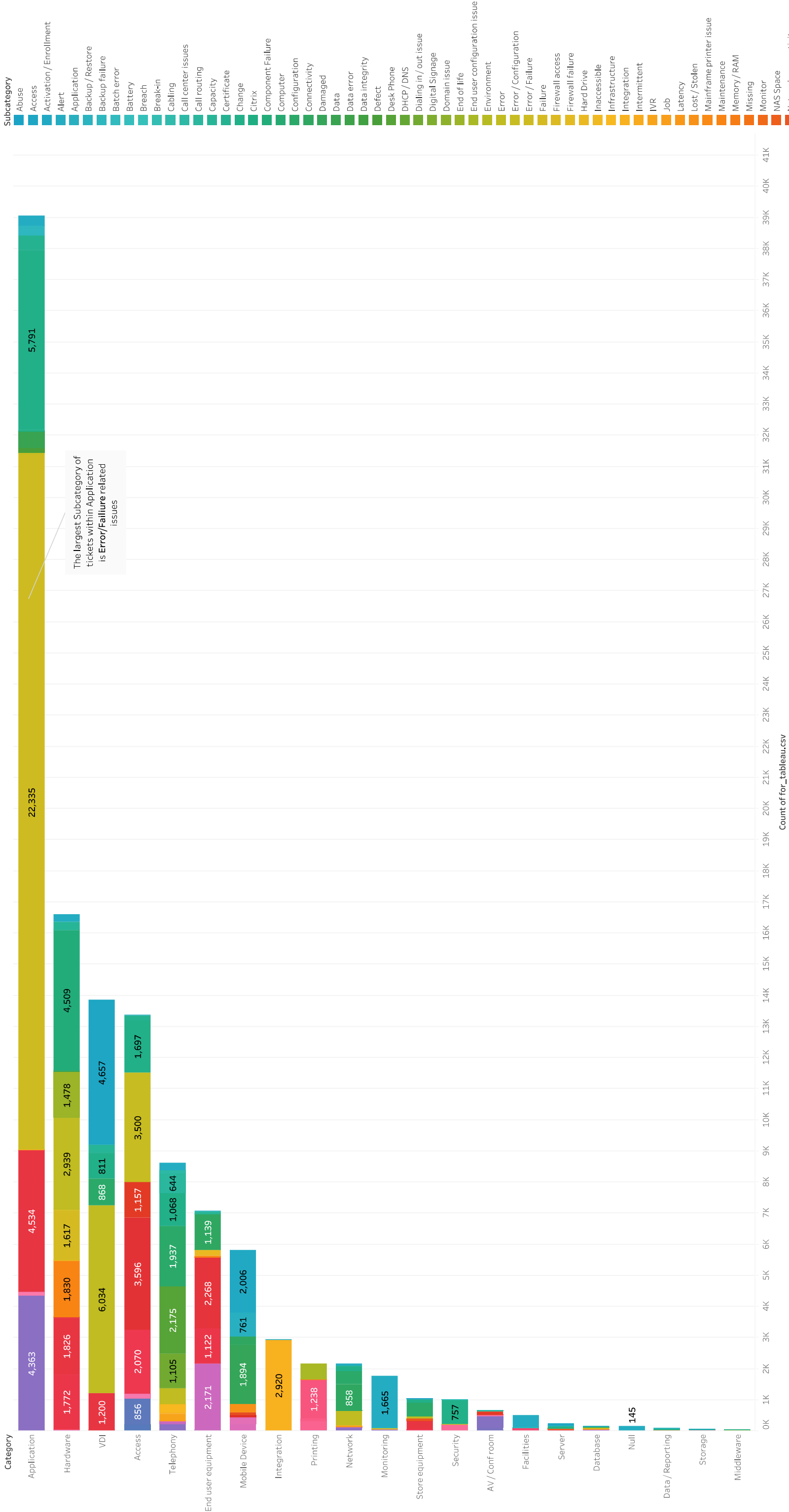


The trend of count of for \_tableau.csv for Hour. Color shows details about Category. Details are shown for State. The data is filtered on Priority, which keeps 1 - Critical, 2 - High, 3 - Medium, 4 - Low and 5 - Very Low. The view is filtered on Category, State and count of for \_tableau.csv. The Category filter keeps 22 of 22 members. The State filter keeps Assigned, Closed, Pending, Resolved and Work in Progress. The count of for \_tableau.csv filter ranges from 1 to 38,307 and keeps Null values.

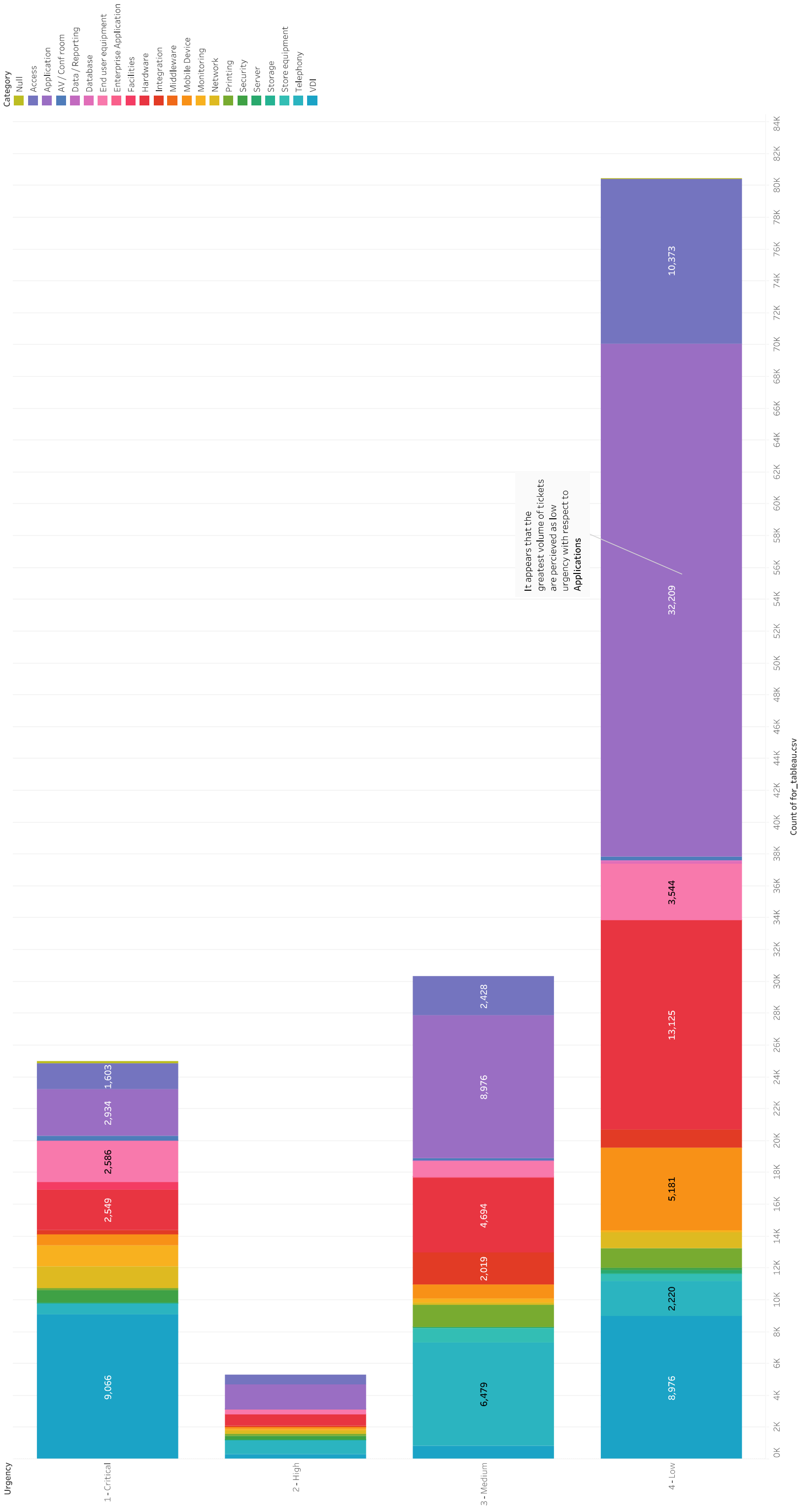
Ticket Priority vs Ticket Category



Ticket Category vs Ticket Subcategory

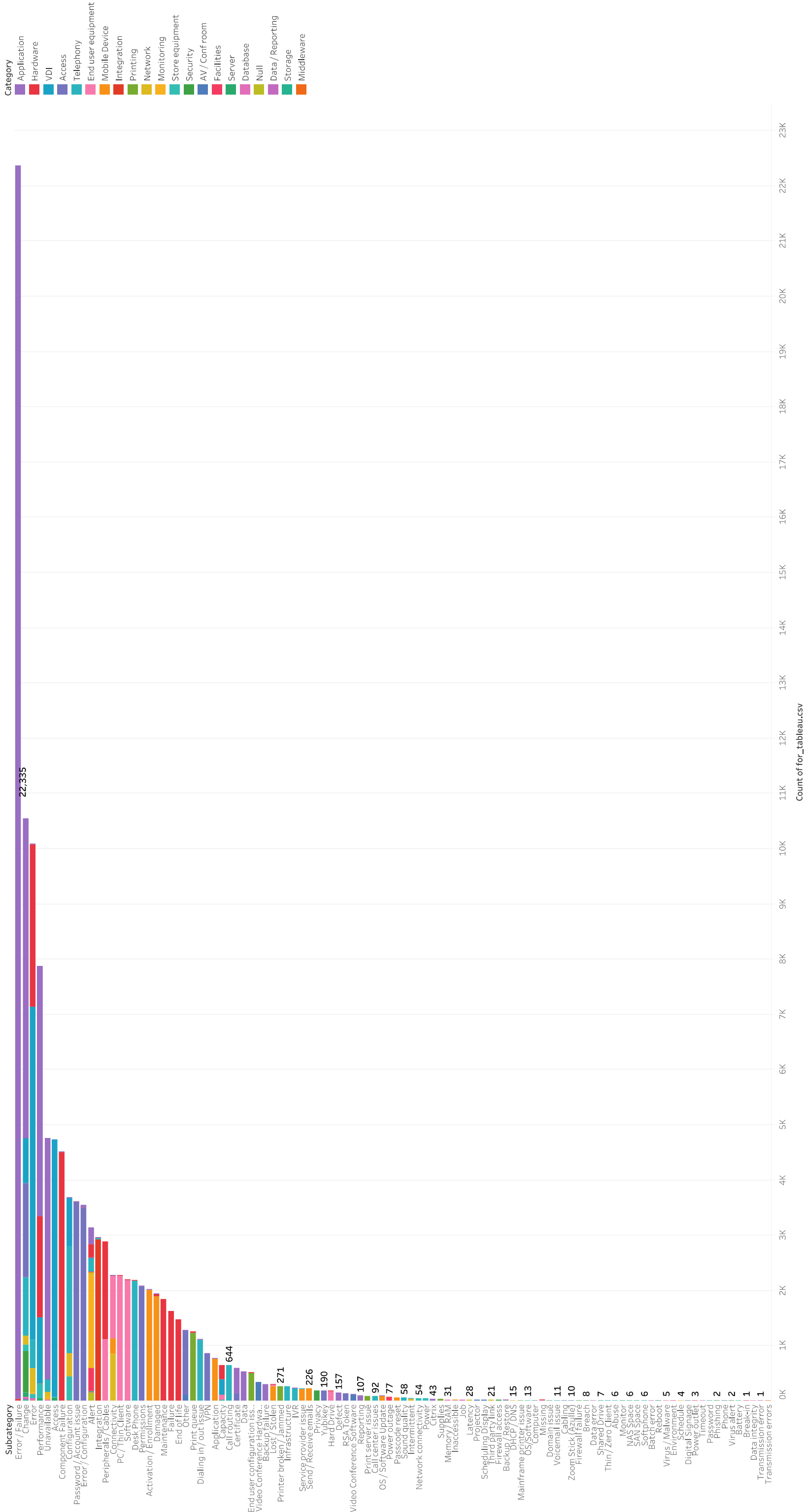


urgency/category/state



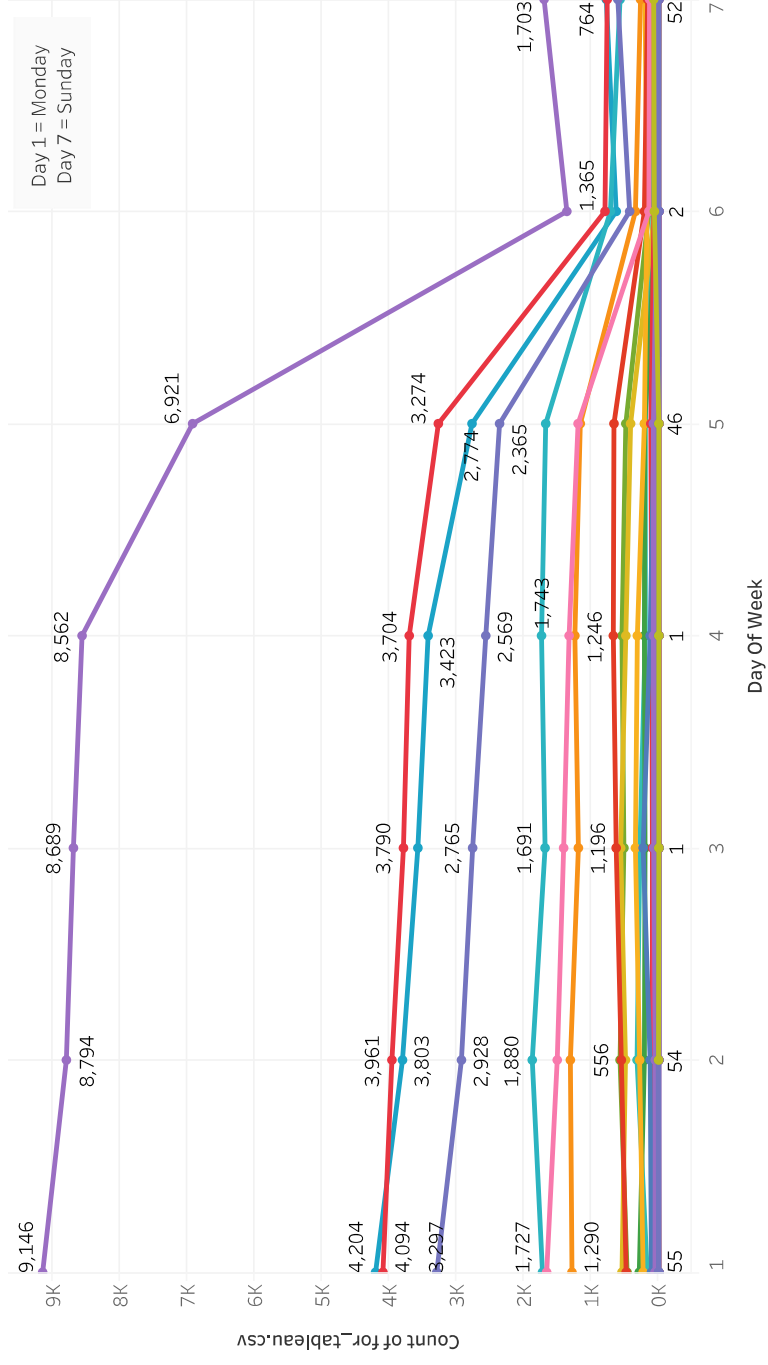
Count of for \_tableau.csv for each Urgency. Color shows details about Category. The data is filtered on State and Priority. The State filter keeps Assigned, Closed, Pending, Resolved and Work in Progress. The Priority filter keeps 1 - Critical, 2 - High, 3 - Medium, 4 - Low and 5 - Very Low. The view is filtered on Category and count of for \_tableau.csv. The Category filter keeps 22 of 22 members. The count of for \_tableau.csv filter ranges from 1 to 38,307 and keeps Null values.

## subcategory/category

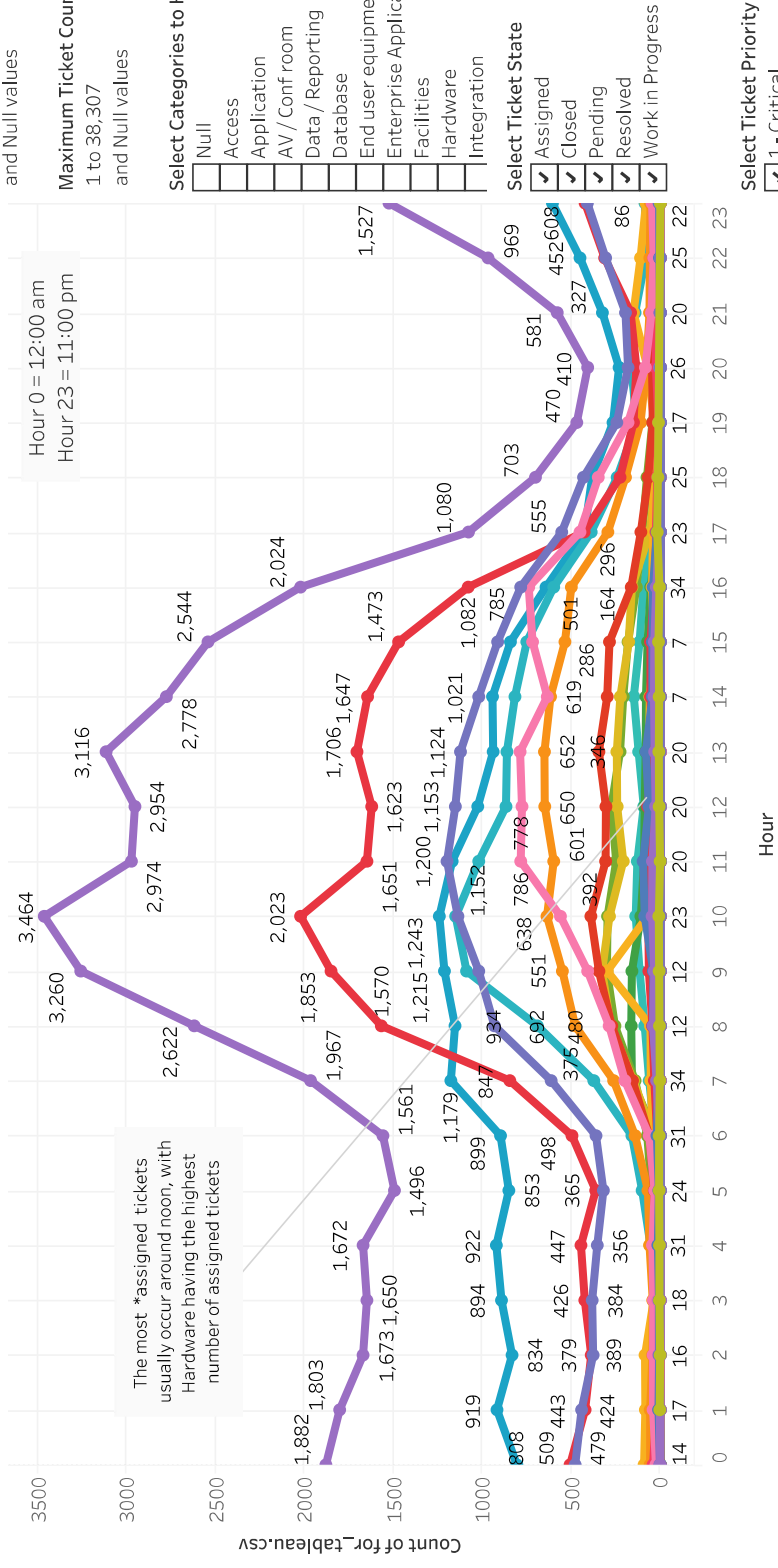


The view is filtered on Category, Subcategory and count of for\_tableau.csv. The Category filter keeps 1 - Critical, 2 - High, 3 - Medium, 4 - Low and 5 - Very Low. The Priority filter keeps 1 - Critical, 2 - High, 3 - Medium, 4 - Low and 5 - Very Low. The State filter keeps Assigned, Closed, Pending, Resolved and Work in Progress. The State filter keeps Assigned, Closed, Pending, Resolved and Work in Progress. The Subcategory filter keeps 104 of 168 members. The count of for\_tableau.csv filter ranges from 1 to 38,307 and keeps Null values.

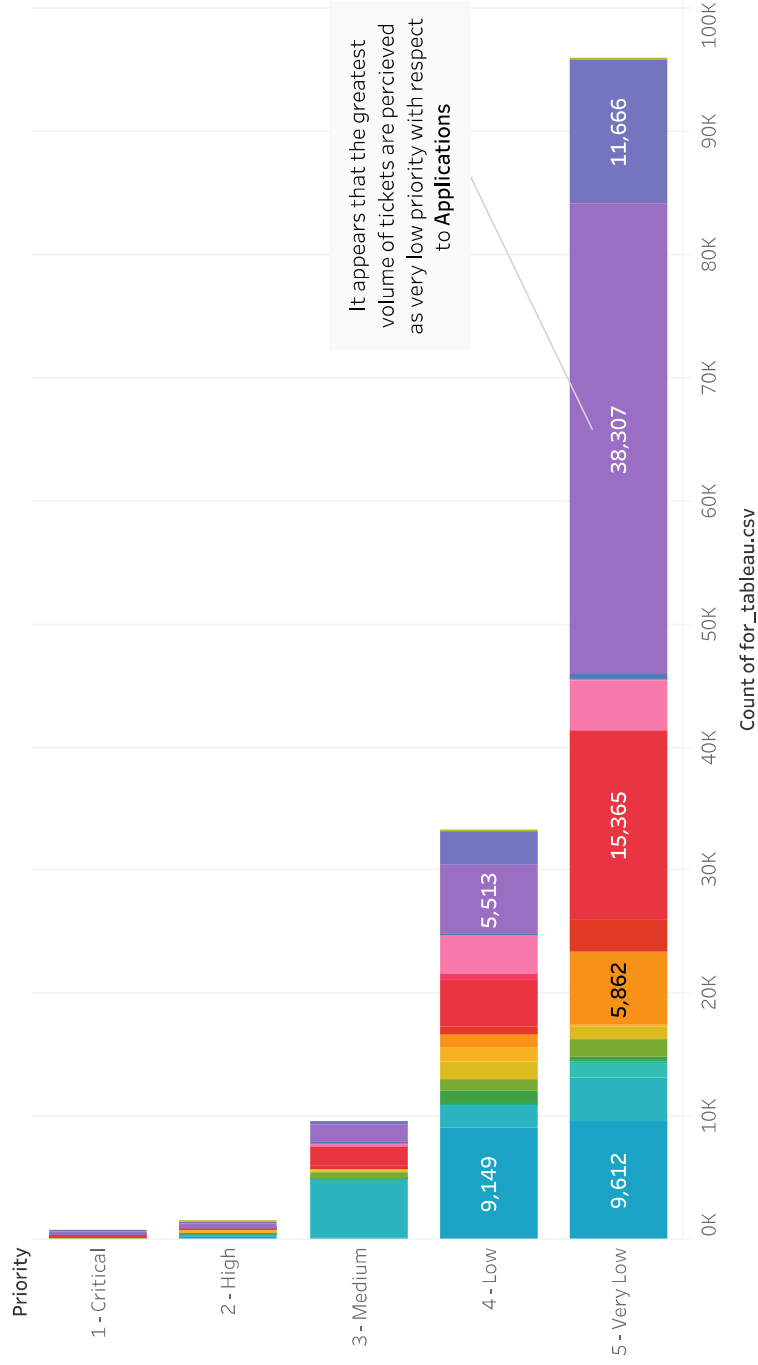
## Day of the Week vs Ticket Category &amp; State



## Hour of the Day vs Ticket Category & State



## Ticket Priority vs Ticket Category



## Ticket Category vs Ticket Subcategory

