





Can we assess mental health through social media and smart devices?

Addressing bias in methodology and evaluation

A. Tsakalidis, M. Liakata, T. Damoulas, A.I. Cristea



Introduction

Mental Health Assessment

• Self-reports (time-consuming) → real-time?

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Social Media & Smart Devices

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- Relation to mental health?

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- Small group of subjects monitored over time
- Features: social media, smart devices
- Target: daily self-reported mental health scores

Goal: train models on the features, aiming to predict the current mental health score of an individual

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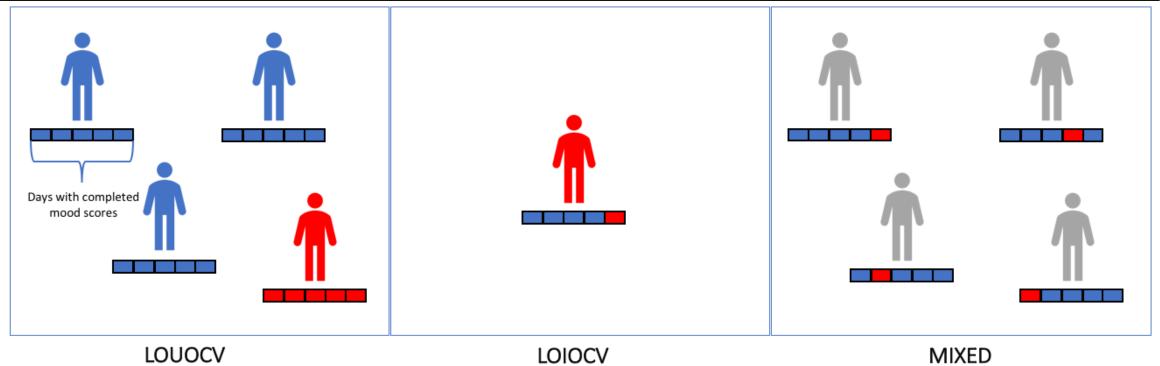
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- Features: social media, smart devices
- Target: daily self-reported mental health scores
- Problem: how do we evaluate our models?

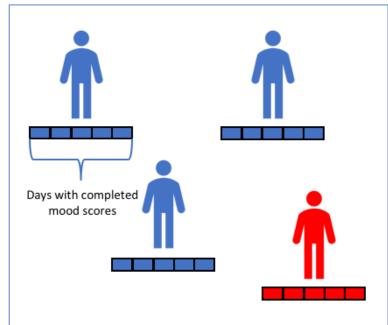
real-world setting?

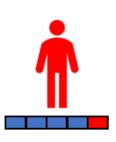
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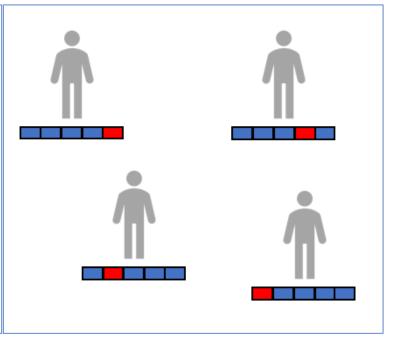
Types of Evaluation



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LOUOCV

LOIOCV

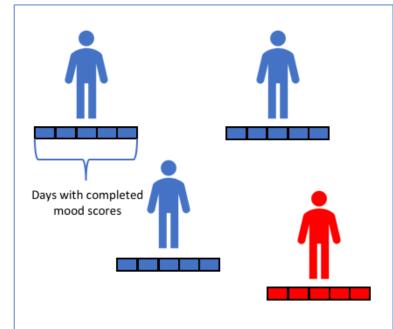
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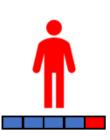
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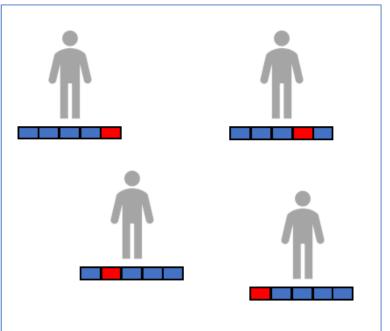
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Problem: few users...

Types of Evaluation







LOUOCV LOIOCV MIXED

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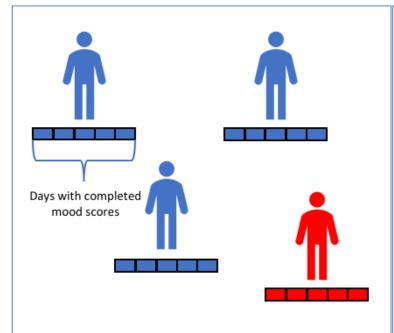
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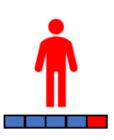
Problem: few users...

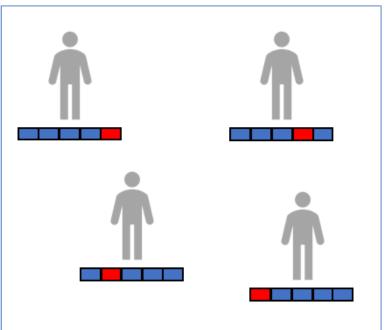
Goal: Personalised models

Problem: few instances...

Types of Evaluation







LOUOCV

Goal: Generalise to new

users

Problem: few users...

LOIOCV

Goal: Personalised models

Problem: few instances...

MIXED

Goal: Generalise to certain users only

Problem: identify the user & infer his/her "average" score

Problem Statement

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P1: Training on past values of the target [1]

- Using past days' target scores as features
- Problems:
 - LOUOCV: cannot assess mental health of a new user
 - LOIOCV: target score in test instance is used as a feature in another training example!

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P2: Inferring test set labels [1, 2]

- Problem in <u>LOIOCV</u>:
 - Creating overlapping instances (e.g., total walking distance over the past 3 days)
 - Test set instance features: correlated with the (temporally) close instances in the train set
 - What if the target is also (temporally) correlated?

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P3: Predicting users instead of mood scores [3,4]

- Problem in <u>MIXED</u>:
 - instances of the same user in train/test set => identify the user in the test set?

Problem Statement

- P1: Training on past values of the target
- P2: Inferring test set labels
- P3: Predicting users instead of mood scores
- Our goal:
 - Follow past SOTA for each of the identified problems (P1, P2, P3)
 - Pre-processing, model building, feature selection...
 - Test them in different datasets under a real-world setting
 - Demonstrate the issues through experimentation
 - Propose directions for future work

Datasets and Features

Dataset 1

- 27 subjects
- ~4 months of data
- 3 targets (positive, negative [10-50], wellbeing [14-70]) [6, 7]
- **textual features** (posts & private messages from social media & SMS): ngrams, lexicons, word clusters, word embeddings, count-based (e.g., number of SMS)

• **Dataset 2** [5]

- 44 subjects
- 10 weeks of data
- 1 target (stress [0-4])
- smartphone features:

% of samples for different activities and audio modes; number/duration of: conversations, phone in dark environment, phone locked, phone charging

P1: Training on past values of the target

LiKamWa et al. [1] used the previous two past target scores as features

LOUOCV: demands input by the new user

LOIOCV: target in test instance used as feature in training set!

Feature extraction performed over past 3 days (overlapping instances)

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Evaluation

LOUOCV, LOIOCV

AVG: always predicting user average

LAST: last entered mood score

-feat: model trained on the past two target scores only

-mood: model trained on sensor data only

Results: P1 (train on target values)

	pos	itive	nega	ative	well	oeing	str	ess	LiKamWa et al. [1]		
	MSE	accuracy	MSE	accuracy	MSE	accuracy	MSE	accuracy	MSE	accuracy	
LOIOCV	15.96	84.5	11.64	87.1	20.94	89.0	1.07	47.3	0.08	93.0	
LOUOCV	36.77	63.4	31.99	68.3	51.08	72.8	0.81	45.4	0.29	66.5	
AVG	29.89	71.8	27.80	73.1	41.14	78.9	0.70	51.6	0.24	73.5	
LAST	43.44	60.4	38.22	63.2	55.73	71.6	1.15	51.5	0.34	63.0	
-feat	33.40	67.2	28.60	72.3	45.66	76.6	0.81	49.8	0.27	70.5	
-mood	113.30	30.9	75.27	44.5	138.67	42.5	1.08	44.4	N/A	N/A	

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• Always predicting the average mood is better (AVG); results much worse if no target scores are used (-mood).

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LOIOCV

Performance much better! But instances are created in overlapping time windows (3-days).
What if our target is also correlated with respect to time?

P2: Inferring test set labels

Instance generation: Canzian & Musolesi [2] extracted features from overlapping time windows

- T_{HIST} = {1, ..., 14} days before the completion of a mood form
- For high T_{HIST}, the features are highly correlated!

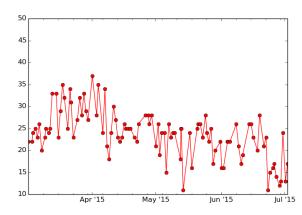
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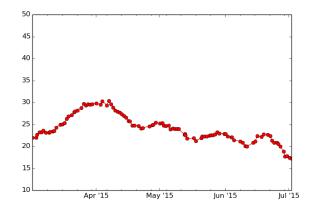
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Target pre-processing: moving averages

Target is now also temporally correlated





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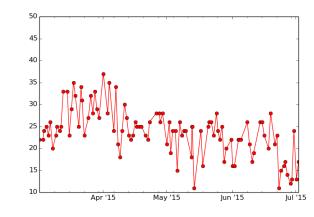
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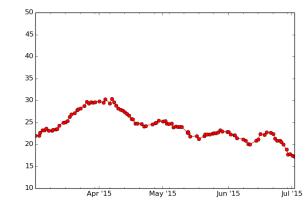
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Evaluation

- LOIOCV
- binary (high/low) classification
- wider T_{HIST} => better results



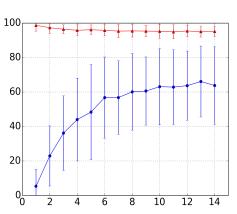


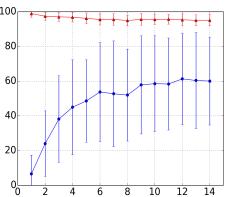
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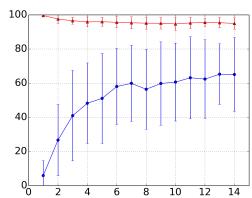
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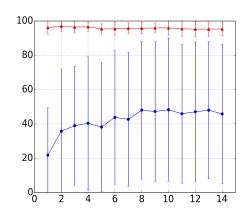
Same findings with [2]:

- Sensitivity increases with larger window size
- *Specificity* remains stable at high values







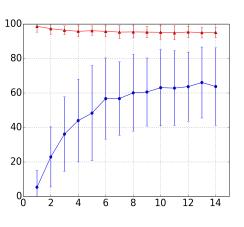


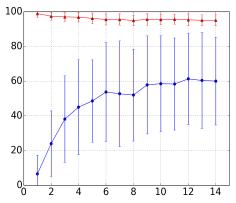
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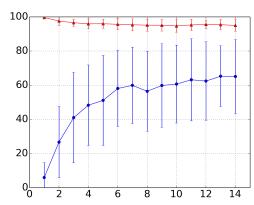
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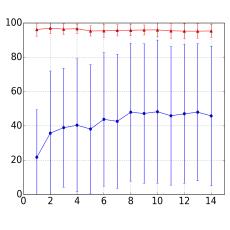
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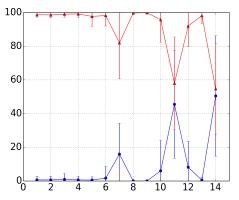


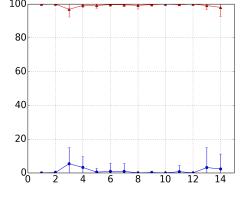


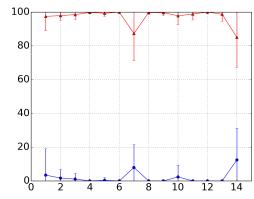


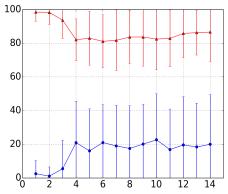
LOUOCV

- Window size does not affect *sensitivity*
- Increase in sensitivity is accompanied by sharp drops in *specificity*









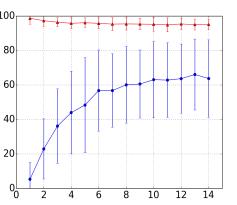
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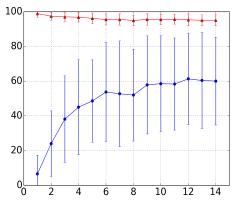
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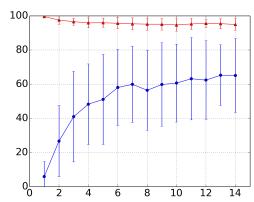
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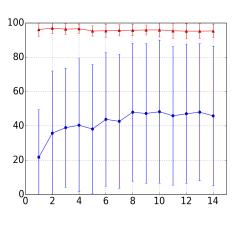
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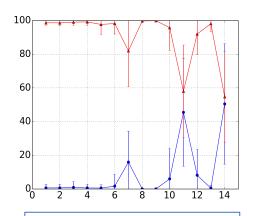


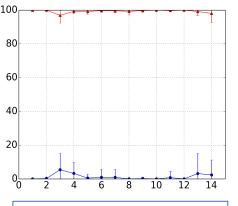


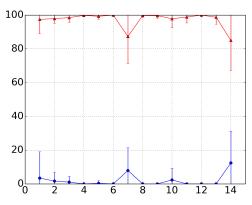


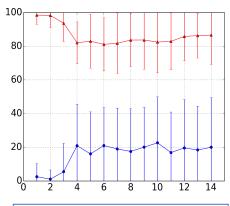
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LOIOCV

Comparison of model (FEAT) with $T_{HIST} = 14$ days against naïve baselines



T: 64.02

DATE:

59.68

LAST: RAND: 67.37 64.22 FEAT:

60.03

DATE: 62.75

LAST: 69.08

RAND: 60.88

FEAT: 65.06

DATE: 63.29

LAST: 66.05

RAND: 64.87

FEAT:

DATE: 46.99

LAST: 58.20

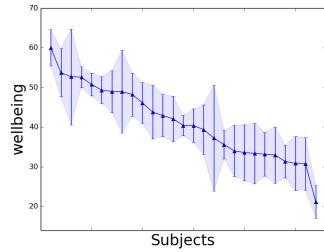
RAND: 45.79

45.86

P3: Predicting users instead of mood scores

Tsakalidis et al. [4] evaluated regression models under MIXED

- Per-user (textual) feature normalisation => better performance
- LOUOCV/LOIOCV?



Jaques et al. [3] separated instances based on high/low scores across all subjects (binary classification)

- Separating high/low on a per-user basis?
- LOUOCV/LOIOCV?

Results: P3 (predicting the user)

	positive		nega	ative	well	peing	stress	
	R ²	ε	R ²	ε	R ²	ε	R ²	3
$MIXED_{+}$								
MIXED_								
LOIOCV ₊								
LOIOCV								
LOUOCV ₊								
LOUOCV_								

Experiment 1 (regression) [4]

Results: P3 (predicting the user)

	positive		nega	tive	wellk	peing	stre	ess ess
	R ²	3	R ²	ε	R ²	ε	R ²	ε
MIXED ₊	0.43	6.91	0.25	6.49	0.48	8.04	0.02	1.03
MIXED _.	0.13	8.50	0.00	7.52	0.31	10.33	0.03	1.03
LOIOCV ₊								
LOIOCV_								
LOUOCV ₊								
LOUOCV_								

Experiment 1 (regression) [4]

MIXED: Effect of (per-user) feature normalisation

Results: P3 (predicting the user)

	posit	positive		tive	wellk	peing	stre	ess	
	R ²	ε	R ²	ε	R ²	3	R ²	3	
MIXED ₊	0.43	6.91	0.25	6.49	0.48	8.04	0.02	1.03	ſ
MIXED ₋	0.13	8.50	0.00	7.52	0.31	10.33	0.03	1.03	<u>!</u>
LOIOCV ₊	-0.03	5.20	-0.04	5.05	-0.03	6.03	-0.08	0.91	ı
LOIOCV_	-0.03	5.20	-0.04	5.05	-0.03	6.03	-0.08	0.91	-
LOUOCV ₊									
LOUOCV_									

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	posit	ive	nega	tive	wellk	eing	stre	SS
	R ²	ε	R ²	ε	R ²	ε	R ²	ε
MIXED ₊	0.43	6.91	0.25	6.49	0.48	8.04	0.02	1.03
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LOIOCV_	-0.03	5.20	-0.04	5.05	-0.03	6.03	-0.08	0.91
LOUOCV ₊	-4.19	8.98	-1.09	7.24	-4.66	10.61	-0.67	1.01
ronocn ⁻	-4.38	8.98	-1.41	7.23	4.62	10.62	-0.69	1.02

Experiment 1 (regression) [4]

MIXED: Effect of (per-user) feature normalisation

LOIOCV: Worse than the average mood predictor

LOUOCV: Results rather poor

Results: P3 (predicting the user)

	positive		nega	tive	wellk	peing	stre	SS
	R ²	ε	R ²	ε	R ²	3	R ²	ε
MIXED ₊	0.43	6.91	0.25	6.49	0.48	8.04	0.02	1.03
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	positive		nega	ative	wellb	eing	stress		
	UNIQ	PERS	UNIQ	PERS	UNIQ	PERS	UNIQ	PERS	
MIXED	65.69	51.54	60.68	55.79	68.14	51.00	61.75	56.44	
LOIOCV	78.22	51.79	84.86	53.63	88.06	52.89	73.54	55.35	
LOUOCV	47.36	50.74	42.41	52.45	45.57	50.10	49.77	55.11	(

Experiment 2 (classification) [3]

<u>UNIQ</u>: Labelling instances based on high/low mood scores across all users [3]

PERS: Labelling instances on a per-user basis

Conclusions similar to E1

Results: P3 (predicting the user)

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	posi	tive	nega	ative	wellb	eing	stre	ess	
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MIXED	65.69	51.54	60.68	55.79	68.14	51.00	61.75	56.44	r
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Results: P3 (predicting the user)

	posit	tive	nega	tive	wellk	peing	stre	SS
	R ²	ε	R ²	ε	R ²	3	R ²	ε
MIXED ₊	0.43	6.91	0.25	6.49	0.48	8.04	0.02	1.03
MIXED ₋	0.13	8.50	0.00	7.52	0.31	10.33	0.03	1.03
LOIOCV ₊	-0.03	5.20	-0.04	5.05	-0.03	6.03	-0.08	0.91
LOIOCV_	-0.03	5.20	-0.04	5.05	-0.03	6.03	-0.08	0.91
LOUOCV ₊	-4.19	8.98	-1.09	7.24	-4.66	10.61	-0.67	1.01
LOUOCV_	-4.38	8.98	-1.41	7.23	-4.62	10.62	-0.69	1.02

Experiment 1 (regression) [4]

MIXED: Effect of (per-user) feature normalisation

LOIOCV: Worse than the average mood predictor

LOUOCV: Results rather poor

	positive		negative		wellbeing		stress		
	UNIQ	PERS	UNIQ	PERS	UNIQ	PERS	UNIQ	PERS	<u> </u>
MIXED	65.69	51.54	60.68	55.79	68.14	51.00	61.75	56.44	١
LOIOCV	78.22	51.79	84.86	53.63	88.06	52.89	73.54	55.35	<u> </u>
LOUOCV	47.36	50.74	42.41	52.45	45.57	50.10	49.77	55.11	(

Experiment 2 (classification) [3]

<u>UNIQ</u>: Labelling instances based on high/low mood scores across all users [3]

PERS: Labelling instances on a per-user basis

Conclusions similar to E1

Conclusion

- Assessing mental health through smart devices & social media: hard!
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Proposal for Future Directions

- Types of evaluation: {LOUOCV, LOIOCV}
- Demographic information
- Transfer learning
 - Few users with different behaviour
- Latent Feature Representations

Thank you!

Any questions?

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