

Anthony D. Tyler
999 East Orange Street
Lancaster, PA 17602
717-672-6166
Adontet1111@gmail.com

Summary of Qualifications

- Experience with quality standards
- Willingness to learn and take on new skills
- Experience with many different online computer programs and systems
- Excel at leadership roles
- Tackle challenges of adjusting to fast paced and sudden change in environment
- Experience in report writing
- Excel in a single or team oriented environments
- Lean Six Sigma White Belt Certified

Professional Experience

NCM Specialist (Quality), Harley-Davidson. York, PA 2019-Present

- Inventory Control/Trouble Shoot Inventory Areas for NCM Department
- Inspect and evaluate parts, components and assemblies during all phases of manufacturing process using inspection equipment
- Perform torque verification
- Utilize QWeb Program
- Process NCM in SAP ECC/Production
- Communicate effectively face to face or through email with Suppliers and Buyers

Supervisor, Mr. Green Gutter Cleaning and Installations. York, PA 2016-December 2018

- Supervise and instruct on project tasks
- Clean, inspect, and repair gutters as needed
- Build and maintain business through customer relationship
- Did estimates, billing and tax invoicing for customers and potential customers
- Demo for new constructions, installed new spouting and damage repair

Fulfillment Agent Customer Returns, Nordstrom East Coast Fulfillment Center. Elizabethtown, PA 2015-2016

- Process customer returns for customers returning purchased items to company
- Assist with and MH responsibilities as needed
- Ability to work in other departments on an as needed basis
- Train new hires or transfers on processes of customer returns department

Leadership Development and Behavioral Specialist, School District of Lancaster. Lancaster, PA 2011-2014

- Monitor, observe and assess student behaviors in the classroom
- Council students on behavior improvements
- Generate assessments and report findings to the guidance counselor and principal

Educational Background

YTI Career Institute, Lancaster PA Graduated May 2010
Associates Degree in Specialized Business focusing on Criminal Justice and First Response

Millersville University of Pennsylvania, Millersville PA 2006-2007
Sociology/Criminology and Spanish

Intend to further education and pursue a Bachelor's Degree Fall 2020

References Available Upon Request