ADNAAN KHAN

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EXPERIENCE:

Senior Consultant, AI & Data   *Oct 2024-Present*
KPMG Canada   **Toronto, Ontario**

- **Owned product strategy and roadmap** for internal AI-enabled solutions used by 200+ auditors and consultants and conducted stakeholder interviews and user research to uncover pain points and prioritize features that reduce manual work and improve accuracy.
- Collaborated with engineering to build multi-agent automations using Microsoft Copilot, Claude Code, and Cursor; shipped MVP that saved teams **25+ hours per week** and improved efficiency by **30%.**
- **Led cross-functional sprint planning** and backlog prioritization with product, engineering, compliance, and GTM teams. Managed JIRA board to ensure timely delivery of features, bug fixes, and user requests; improved ticket resolution time by **35%**.
- Created **enterprise prompt library** (50+ templates) with best practices and guardrails to standardize internal AI usage.
- **Drove adoption and training programs** by designing onboarding sessions, quick-start guides, and hands-on workshops for GenAI tools (Copilot, Claude Code, Cursor, Gemini). User adoption grew **6×** within three months.
- Partnered with security and legal teams to embed **responsible AI practices** (traceability, privacy, evaluation criteria) into product requirements and launch checklists.
- Led **end-to-end evaluation** of an internal AI HR-chatbot for a major client, combining *human-in-the-loop reviews*, automated quality checks, and LLM-based scoring to assess answer accuracy, relevance, and clarity.
- Used **LLM-as-a-Judge evaluation frameworks** to automate qualitative scoring of chatbot outputs, improving evaluation throughput and consistency across test cycles.

Associate Consultant, Product & Data   *Dec 2020-Dec 2021*
Oracle   **Bangalore, India**

- Collaborated with cross-functional teams to prioritize product features for a **B2B SaaS product**, utilizing Agile methodologies.
- Utilized **Jira and Confluence** for effective **project management and collaboration**, streamlining the **software development lifecycle (SDLC)** by creating and prioritizing user stories, tracking issues, and ensuring alignment with the product roadmap.
- Conducted **user research** and gathered customer feedback to inform the **product roadmap** and prioritize features for a **B2B SaaS product**, resulting in a **30%** improvement in performance metrics.
- Participated in defining and tracking **Objectives and Key Results (OKRs)** for the analytics product line, aligning teams and stakeholders to achieve strategic goals and measure progress.
- Facilitated collaborative sessions with stakeholders to identify AI-driven use cases, leading to the development of strategic product roadmaps and detailed requirements documents (**PRD**s) for enhancing 5G network capabilities.
- Explored **NLP applications in 5G networks**, integrating deep machine learning for intelligent connectivity, bandwidth/latency management, and predictive network performance analysis to address the increasing complexity of next-gen telecommunications.

Product Analyst Intern   **May 2018 – July 2018**
Reliance Jio   *Mumbai, India*

- Investigated anomalies in network performance data and system flows, reducing network downtime by 20%
- Collaborated with cross-functional teams to analyze and present data insights, improving system reliability and enabling rapid issue resolution.

EDUCATION:

Concordia University, *Master of Engineering in Electrical and Computer Engineering*
Vellore Institute of Technology, *Bachelor of Technology in Electronics and Communication Eng.*

CERTIFICATIONS:

- AWS Certified Solutions Architect Associate
- Oracle Cloud Infrastructure Foundations
- Six Sigma Principles
- AI For Everyone
- Microsoft Azure AI- 900: Azure AI Fundamental
- Oracle Cloud Data Management Foundations

PROJECTS:

AI Productivity Hub (Copilot Best Practices + Prompt Library)
- Built internal hub organizing prompt templates, quick-start videos, and support FAQs.
- Launched structured feedback intake so DevEx teams could prioritize real needs.
- Adoption scaled from **~20 users to 150+** within 3 months.

AI Voice Notes → TODOs Converter (Claude Code)
Makes documentation easier for fast-moving teams
- Used Claude Code structured output formatting to extract tasks, bugs, and timelines.
- Helps engineers avoid missing follow-ups after hallway chats & support calls.
- Teams piloting the tool reported ~30% less manual writing.

AI Product Prototypes (Vercel v0 + Lovable + Replit)
- Built small AI tools (micro-insight agents, summarizers, UX prototypes) using **Vercel v0** and **Lovable**.
- Leveraged **Replit** for backend prototyping and chaining multi-agent flows.

Football Analytics and Prediction AI Agent (Cursor + Replit)
- Cursor-assisted backend code cleanup to improve match prediction workflows.
- Hosted on Replit for easy web access by friends for weekly predictions.

SKILLS:

Programming Skills: Python, SQL, Linux
Front End and Back End: Vercel v0, UI prototyping, Python APIs, Data Services, JSON Schema Design
AI/Agent Systems: Agentic Workflows, Context Engineering, Prompt Engineering, RAG, LLM Evaluation.
Dev Productivity / Tools: GitHub Actions, JIRA, Confluence, Miro, Mural
AI Developer Tools: Cursor, Claude Code, Codex, Vercel v0, Lovable, Replit, Google Antigravity.
Cloud & Infra: Azure, AWS (Bedrock, Lambda, EC2, S3), OCI, Docker
Product: Product Roadmap Development, User Research, Feature Prioritization, Stakeholder Management, Agile Methodologies, Product Strategy, Cross-Functional Collaboration, Sprint Planning.

EXTRA CURRICULAR:

- **AI Literacy Content Creator -** Create and share engaging content on **AI Enablement, Productivity and Tech** engaging a diverse audience across LinkedIn, Instagram, and Twitter with more than **13mn+ impressions** and views.
- **Organizer Finance, *Riviera, VIT Vellore*-** Managed **finance operations** and **team coordination** of a team of more than **50 people** for Riviera at VIT Vellore, significantly contributing to the strategic growth of a leading college festival.
- **Director of Events and Finance, *Indian Society for Technical Education, VIT Vellore*-** Directed Horizon'17, a national technical fest at VIT Vellore featuring hackathons and robotics workshops and led *'Teach for Vellore'* initiative to educate underprivileged communities.
- **Public Speaker, *Toastmasters International*-** Enhanced communication proficiency with frequent presentations, interactive feedback sessions, and leadership responsibilities.