HM Revenue & Customs

Pension Schemes Online

Relief at Source

Response Messages

1. About this document

HMRC will use the following default values within the error structure when parser errors are located.

On submission the message is tested against the XML schema by the parser. XML that successfully passes through the parser will then be tested against the GovRules, which test the cross-field validation.

This document identifies every element in the business validation rules. In all cases a parser error will be generated if the submission fails at parser level. If there is no specific cross-field validation for an element it is simply noted 'Parser error'. Where there is a cross-field validation the error and error message only is detailed.

Element	Description and Value
RaisedBy	HMRC-ERIC
Number	5012 – all errors caused by schema validation 6010 – all errors from badly-formed XML
Type	business
Text	Default text from Parser
Location	Line and position number from the Parser

2. Data Items

Scheme Details

1. Pension Scheme Name	
Error Number	5012
Error	Parser level

2. Pension Scheme Tax Reference	
Error Number	5012
Error	Parser level

3. Is this an amendment?	
Error Number	5012
Error	Parser level
Error Number	
Error	Response message required here for new Bank Details, New Authorised signatories, New Contact Details have been completed and the submitter has indicated that this is not an amendment
Response Message	
Error Number	
Error	Response message required here for when the submitter has indicated that this is an amendment but none of the following: New Bank Details, New Authorised signatories, New Contact Details have been completed.
Response Message	

4. Notify any changes to tax relief at source information for this scheme Withdrawn

5. Which of the following do you want to update Withdrawn

Bank or building society details held by HMRC- Use Data items 6 – 11 to report bank details when submitting a new application to operate Relief at Source.

6. Name of bank or building society	
Error Number	5012
Error	Parser level

7. Address of bank or building society	
Error Number	5012
Error	Parser level

8. Postcode	
Error Number	5012
Error	Parser level

9. Country	
Error Number	5012
Error	Parser level

Account details held by HMRC

10. Bank Sort Code	
Error Number	5012
Error	Parser level

10.1 Account Name	
Error Number	5012
Error	Parser level

11. Account Number	
Error Number	5012
Error	Parser level

New bank or building society details- only use Data items 12 – 17 when submitting an amendment.

12. New name of bank or building society	
Error Number	5012
Error	Parser level

13. New Address	
Error Number	5012
Error	Parser level

14. Postcode	
Error Number	5012
Error	Parser level

15. Country	
Error Number	5012
Error	Parser level

New account details

16. New Bank Sort Code	
Error Number	5012
Error	Parser level

16.1 Account Name	
Error Number	5012
Error	Parser level

17. New Account Number	
Error Number	5012
Error	Parser level

Authorised Signatories held by HMRC

Use Data items 18-20 to report all authorised signatories when submitting a new application to operate Relief at Source.

Authorised signatories to sign the tax repayment claims. Please provide details of authorised signatories held by HMRC. A minimum of 2 and a maximum of 5 authorised signatories must be provided.

Data Items 19- 20 must have a minimum of 2 and a maximum of 5 occurrences

18. Title	
Error Number	5012
Error	Parser level

19. Forename(s)	
Error Number	5012
Error	Parser level

20. Surname	
Error Number	5012
Error	Parser level

New authorised signatories

When submitting an amendment, use Data items 21 – 23 and include all authorised signatories

New and continuing authorised signatories to sign the tax repayment claims? – A minimum of 2 and a maximum of 5 authorised signatories must be provided.

Data Items 22 - 23 must have a minimum of 2 and a maximum of 5 occurrences

21. Title	
Error Number	5012
Error	Parser level

22. Forename(s)	
Error Number	5012
Error	Parser level

23. Surname	
Error Number	5012
Error	Parser level

Contact Details held by HMRC

Use Data items 24 – 28 to report all contact details when submitting a new application to operate Relief at Source.

Provide details currently held by HMRC, of the two people who can be contacted about day-to-day matters relating to tax relief at source repayment claims.

Data Items 25 – 27 must have 2 occurrences

24. Title	
Error Number	5012
Error	Parser level

25. Forename(s)	
Error Number	5012
Error	Parser level

26. Surname	
Error Number	5012
Error	Parser level

27. Telephone number	
Error Number	5012
Error	Parser level

28. e-mail	
Error Number	5012
Error	Parser level

New contact details

When submitting an amendment, use Data items 29 – 33

New and continuing contact details. Two sets of contact details must be provided. Data Items 30 - 33 must have 2 occurrences

29. Title	
Error Number	5012
Error	Parser level

30. Forename(s)	
Error Number	5012
Error	Parser level

31. Surname	
Error Number	5012
Error	Parser level

32. Telephone number	
Error Number	5012
Error	Parser level

33. e-mail	
Error Number	5012
Error	Parser level

34. I am submitting this registration/amendment in my capacity as Withdrawn

35. I am submitting this registration/amendment in my capacity as Withdrawn

Submitter Details- Only Individual Details or Organisation Name can be sent at a time, they cannot be sent together

36. Scheme Administrator ID	
Error Number	5012
Error	Parser level
Error Number	
Error	Header ID does not match Scheme Administrator ID.
Error Message	Entry in header key does not match the Administrator ID

37. Practitioner ID	
Error Number	5012
Error	Parser level
Error Number	
Error	Header ID does not match Practitioner ID
Error Message	Entry in header key does not match the Practitioner ID

38. Title	
Error Number	5012
Error	Parser level

39. Forenames	
Error Number	5012
Error	Parser level

40. Surname	
Error Number	5012
Error	Parser level

41. Organisation Name	
Error Number	5012
Error	Parser level

42. Address	
Error Number	5012
Error	Parser level

43. Postcode	
Error Number	5012
Error	Parser level

44. Country	
Error Number	5012
Error	Parser level