During my internship as a Product Owner at Link Development, I had the opportunity to immerse myself in the world of technology and software development. Link Development is a leading technology solutions provider with a strong commitment to innovation and excellence. Their mission is to deliver cutting-edge software solutions, transforming industries through technology, and their core values include integrity, collaboration, and a customer-centric approach.

In the course of my internship, I was able to gain valuable insights into the company's operations. The provided organizational chart helped me understand the company's structure and hierarchy, which was instrumental in navigating my way within the organization. This visual aid served as a valuable reference for understanding the structure and hierarchy of the department I interned in.

As a Product Owner, my role was to define and prioritize product features, create user stories, and collaborate closely with the development team to ensure the successful delivery of software solutions. This often involved participation in sprint planning meetings to establish the product's direction. I learned the importance of effective communication and teamwork in achieving project objectives. Beyond the regular tasks, my internship included unusual working days such as field trips and client meetings, providing a well-rounded experience.

To execute my responsibilities, I had access to various tools and equipment, including project management tools like Jira and Confluence, as well as communication tools like Slack. These tools were essential for organizing tasks and facilitating collaboration. I also had access to software development and design tools to aid in creating and refining software solutions. These resources were indispensable in ensuring a smooth and efficient workflow.

User research was a key focus during my internship. I conducted in-depth user interviews to gather insights for informed product development decisions. These interviews helped me understand user needs and pain points, emphasizing the importance of user-centric design. I also had the opportunity to observe usability testing sessions, gaining insights into usability testing methodologies and the significance of user-centered design. These experiences expanded my understanding of user-centered design principles and the importance of gathering user feedback.

Throughout my internship, I worked on a range of tasks, including creating user stories, wireframes, and product feature prioritization documents. These work samples reflect my practical experience in product management and software development. Collaboration with the development team and stakeholders was crucial in producing these artifacts. These artifacts were not only educational but also valuable for the development team in understanding project requirements.

My internship significantly enhanced my skills in product management, user research, and Agile development methodologies. It not only met my expectations but exceeded them by providing hands-on experience in real-world software development and a deep understanding of the product management role. This practical experience provided me with

insights into the software development process and the dynamic nature of managing software projects.

This experience has had a profound influence on my future career plans. It solidified my passion for product management, and I am committed to pursuing a career in this field. The internship closely correlated with my academic studies in computer science and project management at GUC. Courses like "Software Engineering" and "Product Management" were particularly relevant to my internship, and I was able to apply the knowledge gained in these courses in real-world scenarios.

In conclusion, my internship at Link Development has been a transformative experience. It equipped me with valuable skills, insights, and practical knowledge in the field of product management and software development. I am grateful for the opportunity to be a part of a company that values innovation and excellence. The knowledge and experiences gained during this internship will undoubtedly shape my future endeavors in the software development industry.