**User Access Control (All Features breakdown for Resident)**

***Overview***

[Name of Main Modules]

1. [Name of Sub Modules]
2. [Create – [Functionality]
3. [Read – [Functionality]
4. [Update – [Functionality]
5. [Delete – [Functionality]

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***Dashboard***

1. Forms / Archive Files / Useful info
2. Create –
3. Read – read PDF
4. Update –
5. Delete –

***Profile***

1. Profile Setting
2. Create –
3. Read –
4. Update – Change new username & password
5. Delete –

***Account Summary***

1. E-Payment (JomPAY)
2. Create – generate ref-1 for jompay payment
3. Read – outstanding table from accounting system
4. Update –
5. Delete – reset ref-1
6. E-Statement
7. Create – get statement from accounting system
8. Read – display as PDF
9. Update –
10. Delete –
11. Payment History
12. Create –
13. Read – display as PDF
14. Update –
15. Delete –

***Feedbacks/Requests***

1. New Feedback/Requests
2. Create – Create ticket to management
3. Read – read replies
4. Update –
5. Delete –
6. Closed
7. Create –
8. Read – display closed feedbacks
9. Update –
10. Delete –

***Facility*** ***Booking***

1. New Facility Booking
2. Create – make new booking
3. Read – all the facilities in the condo
4. Update – date /time
5. Delete –
6. Ongoing facilities booking
7. Create –
8. Read – display on going booking/facilities
9. Update –
10. Delete – delete facilities/booking

***Sponsor***

1. Sponsor
2. Create –
3. Read – display as PDF
4. Update –
5. Delete –

***Logout***

**User Access Control (All Features breakdown for Cportal mgmt. login)**

***Overview***

[Name of Main Modules]

1. [Name of Sub Modules]
2. [Create – [Functionality]
3. [Read – [Functionality]
4. [Update – [Functionality]
5. [Delete – [Functionality]

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***Dashboard***

1. Forms / Archive Files / Useful info
2. Create –
3. Read – read PDF
4. Update –
5. Delete –

***Profile***

1. Profile Setting
2. Create –
3. Read –
4. Update – Change new username & password
5. Delete –

***Feedbacks/Requests***

1. Open
2. Create – new feedback/request
3. Read – owner feedbacks
4. Update – reply to owner
5. Delete –
6. In progress
7. Create –
8. Read –
9. Update –replay to owner / forward to person in charge
10. Delete – close feedback
11. Closed
12. Create –
13. Read – display all close feedbacks
14. Update –
15. Delete –

***Facility*** ***Booking***

1. Ongoing Facility Booking
2. Create – new booking for residents
3. Read – show all the facilities in the condo
4. Update – date /time and status
5. Delete – delete residents booking
6. Waiting Approval facilities booking
7. Create –
8. Read – display pre-book booking/facilities
9. Update – date /time and status
10. Delete – delete residents booking
11. Previous facilities booking
12. Create –
13. Read – display past booking
14. Update –
15. Delete –

***Newsfeed***

1. Create – create notice with pdf
2. Read – view notice
3. Update – edit notice
4. Delete – delete notice

***Sponsor***

1. Create –
2. Read – display
3. Update –
4. Delete –

***Setup***

1. Department setup (department, position , name/email, assign technician )
2. Create – insert department
3. Read –
4. Update – edit/ add
5. Delete – delete department
6. Complaint setup (main categories , sub – categories )
7. Create – create new categories
8. Read –
9. Update – update categories
10. Delete – delete categories
11. Facility setup (facility status, facility group)
12. Create – create new status
13. Read –
14. Update –
15. Delete – delete status
16. Facility setup (assign facility)
17. Create – create new facility
18. Read –
19. Update – edit facility setting
20. Delete – delete facility
21. Facility setup (blacklist)
22. Create – create new blacklist setting
23. Read –
24. Update – blacklist
25. Delete –
26. Form setup
27. Create – create new forms
28. Read –
29. Update – update /replace forms
30. Delete – delete forms
31. Condo setup
32. Create – create condo name, summary
33. Read – display on landing page
34. Update – update information
35. Delete –
36. Contact
37. Create – create contact/condo name
38. Read – display on landing page
39. Update – update /replace contact
40. Delete –
41. Reporting
42. Create – can convert report to excel/pdf
43. Read – reporting feedbacks
44. Update –
45. Delete –

***Logout***