## **Safari Chat Privacy Policy**

### 1. Introduction

Safari Chat values your privacy and is committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and safeguard your data when using our services.

### 2. Information We Collect

When you use Safari Chat, we may collect the following information:

- **Personal Information:** Name, email address, phone number, and payment details.
- **Booking Details:** Safari dates, preferred locations, and tour preferences.
- **Device Information:** IP address, browser type, and operating system.
- **Usage Data:** Interactions with our website and application.

### 3. How We Use Your Information

We use the collected data to:

- Process and manage your bookings.
- Provide customer support and respond to inquiries.
- Improve our services and personalize user experience.
- Process payments and prevent fraudulent transactions.
- Comply with legal and regulatory obligations.

## 4. Data Sharing and Security

- We do not sell or rent your personal information to third parties.
- Your data may be shared with trusted partners (e.g., payment processors and tour operators) strictly for service delivery.
- We implement security measures to protect your data from unauthorized access or misuse.

#### 5. Data Retention

We retain your personal information as long as necessary to provide our services and comply with legal requirements. Users may request data deletion by contacting us.

# **6. Cookies and Tracking Technologies**

Safari Chat uses cookies to enhance user experience. You may manage cookie preferences through your browser settings.

### 7. User Rights

You have the right to:

Access and update your personal information.

- Request data deletion or restriction of processing.
- Withdraw consent for data collection where applicable.

## 8. Third-Party Links

Our platform may contain links to third-party websites. Safari Chat is not responsible for their privacy policies or practices.

# 9. Changes to This Policy

We may update this Privacy Policy periodically. Users will be notified of any significant changes.

## 10. Contact Information

For privacy-related inquiries, please contact us at:

• Email: adventure.smart.rides@gmail.com

By using Safari Chat, you agree to the terms of this Privacy Policy.