

Tour Guidelines

1. General Information -

a. Tour Responsibility

- i. Tour is conducted solely by Atul without any insurance coverage.
- ii. Fees are charged only for items specified as 'included' in the tour.
- iii. All third-party fees (e.g., food, taxi, rentals) must be paid by the client directly to the provider.
- iv. **In case of any damage to the rental equipment, the costs must be incurred by the client.**
- v. Respect the environment - Keep the trails clean by carrying your trash with you.

b. Itinerary Flexibility

- i. Standard itinerary may vary due to unpredictable events (transport delays, weather, natural calamities, government regulations, political issues, health conditions).
- ii. Cooperation and flexibility are appreciated as the best alternative solutions will be evaluated in such cases.

c. Injury and Health

- i. **Advisable to bring/submit a fitness certificate, especially for adventure tours.**
- ii. For altitude sickness, consult a pharmacy or travel doctor for emergency medication.
- iii. Atul is not responsible for any injuries but he will provide first aid or assist you to a nearby clinic at his best (if needed).
- iv. Not recommended for travelers with back problems, pregnant travelers, weak fitness or those with serious medical conditions.
- v. Travelers should possess a strong physical fitness level.

2. Preparation and Safety -

a. Preparation for Adventure Tours

- i. Arrive a day before the trip to acclimatize, rest, and purchase necessary clothing, equipment, and gear.
- ii. Carry personal insurance that covers adventure activities.
- iii. A small first-aid kit will be carried by the lead adventure athlete (that might or might not be useful).
- iv. It is advisable to check the latest weather forecast before the tour.

b. Supporters

- i. Family members or friends can join as supporters for adventure tours with minimal or no extra fee, as per prior arrangement.

c. Starting and Ending Points

- i. The starting and ending points for the tour are already defined for all the tours or will be determined prior to the tour onboarding. These can be adjusted with prior confirmation from Atul.

3. Payment and Cancellation -

a. Payment Terms

- i. A full cancellation fee refund is available only if canceled 24 hours before the tour starts.
- ii. All third-party costs (food, taxi, rentals, etc.) are extra and payable to the respective providers.
- iii. Payments can be provided online or in cash.
- iv. Payments must be provided at least 24 hours before the start of the tour.

4. Additional Information -

a. Weather Conditions

- i. The experience requires good weather. If canceled by Atul due to unfavorable weather, a different date or full refund will be offered.

b. Private Tour

i. This is a private tour/activity, exclusively for your group. (It will be only updated if the client is ok to accommodate the collaboration)

c. Booking and Confirmation

i. Confirmation of the tour will be considered once the payments have been received.

d. Data and security

i. All collected data from Google Forms is securely stored on the sheets for contact purpose only and will not be shared with any third parties. This data can be deleted by Atul anytime after the tour is done.