**Close-Not a Bug的问题：**

|  |
| --- |
| Thank you for submitting the feedback.  We have determined that this issue is not a bug.  <-----solution----->  Please kindly let us know if the solution works or not so that we can reopen the ticket and continue to investigate it if needed. If it works for you, please click "Accept" button to mark the solution. Thanks for your cooperation. |

**More Information的问题:**

Thank you for submitting the feedback! For us to investigate this further, could you please share/check …. . We look forward to hearing from you!

User Voices

Thank you for your feedback. We have determined that this actually a suggestion not an issue. This sounds like a good opportunity for an enhancement. Please feel free to log suggestions for us at <https://visualstudio.uservoice.com/forums/330519-team-services>. Thank you for helping us build a better VSTS.

Thank you for your feedback! We have determined that this issue is not a bug. I would encourage you to create (or upvote) a UserVoice item (at <https://visualstudio.uservoice.com/forums/330519-team-services>) so we can prioritize this feature relative to other suggestions.

Weiwei Cai (Shang Hai Wei Chuang Ruan Jian) 10:54 AM:

<https://developercommunity.visualstudio.com/content/problem/195906/new-issue-with-user-stories-that-has-rolled-throug.html>

**User Voice:**

Thank you for your feedback. We have determined that this actually a suggestion not an issue. This sounds like a good opportunity for an enhancement. Please feel free to log suggestions for us at <https://visualstudio.uservoice.com/forums/330519-team-services>. Thank you for helping us build a better VSTS.

Thank you for your feedback! We have determined that this issue is not a bug. I would encourage you to create (or upvote) a UserVoice item (at <https://visualstudio.uservoice.com/forums/330519-team-services>) so we can prioritize this feature relative to other suggestions.

I’d like to emphasize the SLA we must meet on Developer Community:

SLA:

* Triage in **1 DAY**
* Investigate and add comment/solution in **1 DAY**
* Follow up in **1 DAY**
* Close the question as Not Enough Info in **7 DAY**

Please let me know in advance if you cannot meet this SLA. I **DON’T** want to see  any questions miss SLA any more.

Thanks,

Eddie

Hi All,

Esc case 注意事项：

1.       如果是VSTS的case, 需要提供 customer 的VSTS account name.

2.       如果是TFS的case，需要提供TFS version ，customer‘s Email address。

3.       ESC前要发给Eddie看一下，他同意才能ESC。

**User Voice:**

Thank you for your feedback. We have determined that this actually a suggestion not an issue. This sounds like a good opportunity for an enhancement. Please feel free to log suggestions for us at <https://visualstudio.uservoice.com/forums/330519-team-services>. Thank you for helping us build a better VSTS.

Thank you for your feedback! We have determined that this issue is not a bug. I would encourage you to create (or upvote) a UserVoice item (at <https://visualstudio.uservoice.com/forums/330519-team-services>) so we can prioritize this feature relative to other suggestions.

**Delete case**

close not enough info。

comments: Close this ticket as "Not Enough Info" since the problem is deleted on Developer Community.

**Op 自己解决**

As you have resolved your issue, we will close this ticket for now. If you have any more issues, please kindly let us know. Thanks for helping us build a better Visual Studio. :)

**More Information:**

Thank you for submitting the feedback! For us to investigate this further, could you please share the error messages and provide a screenshot when you connect to VSTS in Team Explorer. We look forward to hearing from you!

**Close-Not a Bug**

Thank you for submitting the feedback.  We have determined that this issue is not a bug.

Please click "Accept" button to mark the solution if it works or add a comment to let us know if it does not work so that we can reopen the ticket and investigate this further.

**内部问题**

先判断一下这个问题是跟那个account相关的还是vsts通用的问题

Thank you for your feedback! We have determined that this issue is not a bug.

For internal account support first reach out to your account contact via <https://www.1eswiki.com/wiki/1ES_Resources_%26_Support>

**Closed Fixed**

[‎2/‎27/‎2018 9:03 AM]  Weiwei Cai (Shang Hai Wei Chuang Ruan Jian):

Hi Diane the mitigating fix should have just wrapped up being deployed. For the stakeholders that are still experiencing the issue, could you ask them to clear their browser cache and try again? If there are still issues, please post your account name ({account}.visualstudio.com) and we can debug further. If you don't want to post publicly, you can create a comment viewable by only moderators by changing the view options below the Submit/Cancel buttons.