## **GOODS DISPATCHING PROCESS DESCRIPTION (EPC) IN MS VISIO Author: Anton Motrichkin** Customer calling order received Arrange the Calling order Production production plan to Production form the plan produce goods on planner customer time **DESCRIBED PROCESS** Customer **DOESN'T REFER TO ANY** demand confirmed **REAL COMPANY** Send the application Delivery request for goods Production dispatch to outgoing schedule planner warehouse Request received Check if dispatching Application goods are available Warehouse request for on stock in responsible goods dispatch necessary quantity XOR NOT Available avaiable ERP-user Create consignment instruction in ERP- system and Warehouse PC-Customer **ERP-system** operator print out shipping contract Dispatching documents procedure Documents are ready Print out customer Application labels and stick Customer web-Warehouse request for portal responsible them to pallets goods dispatch with goods Goods are ready Load the truck Shipping and hand the Warehouse documents documents to responsible driver Truck sent

Release the

consignment

in ERP-system

Warehouse

responsible

ERP-user

instruction

ERP-system