

1. Hotel Management system

Problem statement: A hotel management system to streamline and automate various processes involved in managing a hotel, including reservations, check-ins, room assignments, billing, and guest services. The system should provide efficient and user-friendly interface for both hotel staff and guests, while ensuring data security, accuracy and reliability.

Software Requirement Specification (SRS)

1. Introduction:

1.1 Purpose of this document: The aim of the document is to summarise the requirements and specifications of a Hotel management system. It acts as a guide to the development team and outlines functionalities, objectives and constraints.

1.2 Scope of Document: Describes the functions such as reservation management, billing, guest services and inventory.

1.3 Overview: The system is designed to streamline various hotel operations such as reservation management, guest check-in/out, room service, etc.

2. General Description:

The hotel management system will cater to the needs of hotel staff and guests, providing intuitive interfaces. It will

include features such as

- Reservation management - allows guests to make reservations online or in person quickly and efficiently.
- Guest services: Provides check-in and checkout functionalities, services etc.
- Billing: Generate invoices, process payments

3. Functional Requirements

- Allow guests to make online reservations.
- Manage room availability
- Generate invoices, process payments.

4. Interface Requirements:

- Integration with payment gateways
- Intuitive booking interface.

5. Performance Requirements:

- Should be able to handle high traffic.
- Response time should be minimal.
- System should be reliable.

6. Design constraints:

- System should comply with Industry standards.
- System should be compatible with current software and hardware.

7. Non-Functional Attributes:

- Security

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- Scalability.
- Portability
- Reliability.

8. Preliminary Schedule and Budget:

- Development timeline: 6 months
- Estimated budget: 1,00,000 ₹.