



# Voyager VR Studio Terms and Conditions

## 1. Introduction

Welcome to Voyager VR Studio. These Terms and Conditions ("Terms") govern the use of our studio facilities and equipment. By accessing or using the studio and its services, you ("User") agree to comply with these Terms. If you do not agree with these Terms, you may not use our facilities.

## 2. Definitions

- **Studio:** Refers to the Voyager VR Studio, including all rooms, equipment, and facilities.
- **User:** Any individual or entity that accesses or uses the studio facilities and services.
- **Equipment:** Refers to any hardware, software, or tools provided by the studio for use.

## 3. Access and Use of the Studio

- **Eligibility:** Users must be at least 18 years old or have parental or guardian consent to use the studio. Users must provide valid identification upon request.
- **Studio Use:** Users are required to follow all studio rules and guidelines provided by Voyager VR staff. Misuse of the facilities or equipment may result in suspension or termination of access.
- **Booking:** Studio use is by appointment only. Users must book sessions in advance through our online booking system or by contacting the studio directly.
- **Check-In:** Users must check in at the reception upon arrival and check out when leaving the studio. Late arrivals may result in reduced session time or rescheduling fees.
- **Food and Drink:** No food or drink is permitted in the studio at any time. This is to ensure the cleanliness and safety of the equipment and facilities.

## 4. Bookings, Changes & Cancellations

- **Booking Requirements:** All bookings require a deposit. Full payment must be made prior to the start of the session.
- **Changes to the Production:** Users must provide enough time for any set or production changes, at least 48 hours. Any changes to the virtual set need to be agreed with the £D Artist prior to changes being advised.

- **Cancellation Policy:** Users must provide at least 48 hours' notice to cancel or reschedule a booking. Cancellations made with less than 48 hours' notice may result in the loss of the deposit.
- **Refunds:** Refunds for cancellations are processed based on the studio's discretion and may be subject to administrative fees.

## 5. User Obligations and Responsibilities

- **Equipment Handling:** Users must handle all studio equipment with care. Any damage or loss of equipment caused by the User's negligence or misuse will result in charges to cover repair or replacement costs.
- **Conduct:** Users must maintain a professional and respectful demeanor while in the studio. Harassment, abuse, or inappropriate behavior towards staff or other users is strictly prohibited and may result in immediate removal from the premises.
- **Cleanliness:** Users are responsible for maintaining the cleanliness of the studio during and after their session. Failure to do so may result in additional cleaning fees.

## 6. Content Ownership and Intellectual Property

- **User Content:** Any content created by the User within the studio remains the User's intellectual property. However, Users grant Voyager VR a non-exclusive, royalty-free license to use such content for promotional purposes, unless otherwise agreed in writing.
- **Prohibited Content:** Users may not create or produce any content that is illegal, defamatory, obscene, or infringes on the rights of others.

## 7. Confidentiality and Privacy

- **Data Protection:** Voyager VR is committed to protecting your privacy. Any personal information collected will be handled in accordance with our Privacy Policy.
- **Confidentiality:** Users must not disclose any confidential or proprietary information they may obtain while using the studio facilities, including any information regarding the studio's operations or other users' projects.

## 8. Health and Safety Guidelines

- **Safety Procedures:** Users must adhere to all safety procedures and guidelines provided by Voyager VR staff. This includes the proper use of equipment and following emergency protocols.
- **Emergency Procedures:** In the event of an emergency, Users must follow the instructions of Voyager VR staff and use the nearest exit to leave the premises safely.

## 9. Limitation of Liability

- **General Liability:** Voyager VR is not liable for any injuries, damages, or losses that occur while using the studio facilities or equipment, except in cases of gross negligence or intentional misconduct by Voyager VR.
- **User Responsibility:** Users are solely responsible for their own safety and the safety of their personal belongings while on the premises.

## 10. Termination and Suspension

- **Termination Rights:** Voyager VR reserves the right to terminate or suspend a User's access to the studio without notice for any breach of these Terms or for any conduct deemed inappropriate by Voyager VR staff.
- **Effect of Termination:** Upon termination, the User must immediately cease use of the studio and return any equipment or property belonging to Voyager VR.

## 11. Amendments to Terms and Conditions

Voyager VR reserves the right to amend these Terms at any time. Any changes will be communicated to Users via email or posted on our website. Continued use of the studio after such changes constitutes acceptance of the new Terms.

## 12. Governing Law and Dispute Resolution

- **Governing Law:** These Terms shall be governed by and construed in accordance with the laws of England and Wales.
- **Dispute Resolution:** Any disputes arising under these Terms shall be resolved through good faith negotiation. If a resolution cannot be reached, the dispute shall be settled by binding arbitration in England.

## 13. Contact Information

For any questions or concerns regarding these Terms, please contact Voyager VR Studio at [connect@voyagervr.com](mailto:connect@voyagervr.com).