

## Frequently Asked Questions

1. What is recommended browser that I can use in order to apply Overtime Claim?  
**All browser (Excluded Safari)**
2. Why my location has not been captured during start overtime?  
**This is one time setting. You need to allow browser**
3. Can I upload more than one supporting document?  
**Yes. But the maximum size is limited to 1Mb for each document.**
4. What format of document that I can upload?  
**Any format of document (Example: .png, .jpeg, .pdf)**
5. I am shift employee. Why I'm unable to change my work schedule.  
**Shift employees are not allowing to change their work schedule rule via tile "My Work Schedule". Only employees with normal working hour is allow to change their work schedule.**

