

Ardiansyah

IT Support

Profile

Berpengalaman di bidang IT Support selama 6 tahun dalam maintenance dan troubleshooting Hardware/ Software PC, perencanaan spesifikasi kebutuhan PC/ Laptop user hingga siap pakai, mengamankan dari malware dan virus, memahami konsep jaringan LAN dan pembuatan website menggunakan CMS.

Experience

2025 - present

Freelance & Data Entry

Jasa Install Maintenance Komputer PC

- Install Sistem Operasi PC/ Laptop Client
- Maintenance System, Scanning virus
- Troubleshooting Hardware/ Software PC/ Laptop
- Repair file system, backup data
- Konsultasi permasalahan komputer offline/ via remote
- Project Staff PT. PNM Jakarta: Data Entry, verifikasi data client asuransi via remote.

2024 - 10
2021 - 02

IT Support

PT. Solusi Agensi Syariah

- Sharing Printer
- Maintenance dan troubleshooting networking pc di kantor pusat dan pabrik
- Memastikan komputer staff bekerja dengan baik hingga siap digunakan.
- Maintenance dan pemeliharaan PC setiap akhir bulan.
- Membuat dan mengelola website perusahaan menggunakan CMS.
- Mendesain spanduk kegiatan
- Mengelola online shop dan konten feeds promosi di sosial media.

2019 - 05
2019 - 02

IT Support

Educare Makassar - contract

- Membuat landscape peserta ujian online
- Input data excel
- Memberi arahan alur ujian nasional SMA (Costumer Service)
- Scan offline lembar hasil ujian nasional
- Membuat laporan

2018 - 12
2018 - 10

IT Support

PT. Inixindo Magguru Macca Cemerlang - contract

- Troubleshooting hardware/ software pc sebelum digunakan peserta sertifikasi IT
- Maintenance dan membuat laporan akhir penggunaan perangkat

Language

Indonesia ●●●●●

English ●●●●●

Contact Info

Address

Makassar, Sulawesi Selatan

Contact WA

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Email

supporcenter88@gmail.com

Website

bit.ly/portfolio-ardiansyah

Education

- Universitas Teknologi
AKBA Makassar
Bachelor Degree - Informatics
Engineering, 2014-2018

Achievement : Show my project "Prototype Smart Parking" in INTEL Inovation and Technology Day 2018, Jakarta.

Achievement : As general secretary of BEM UNITAMA, period 2016-2017.

Skills

Maintenance PC	●●●●● Advanced
Networking	●●●●● Intermediate
Troubleshooting	●●●●● Advanced
Corel Graphic Design	●●●●● Intermediate
Microsoft Office	●●●●● Advanced
Website CMS Wordpress	●●●●● Advanced
Public Speaking	●●●●● Basic

Certifications

2022 - Kominfo x Digitalent
CCNA Network Engineer

2020 - LSP Komputer
Junior Web Developer

2018 - LSP TIK
Junior Multimedia

2016 - LSP Telematika
Network Technician

2018 - Intel
Young Innovator

*LSP : Lembaga Sertifikasi Profesi