

Pacific Gas and Electric Company

Online Enrollment Manual for PeakChoice™ and Demand Bidding Program

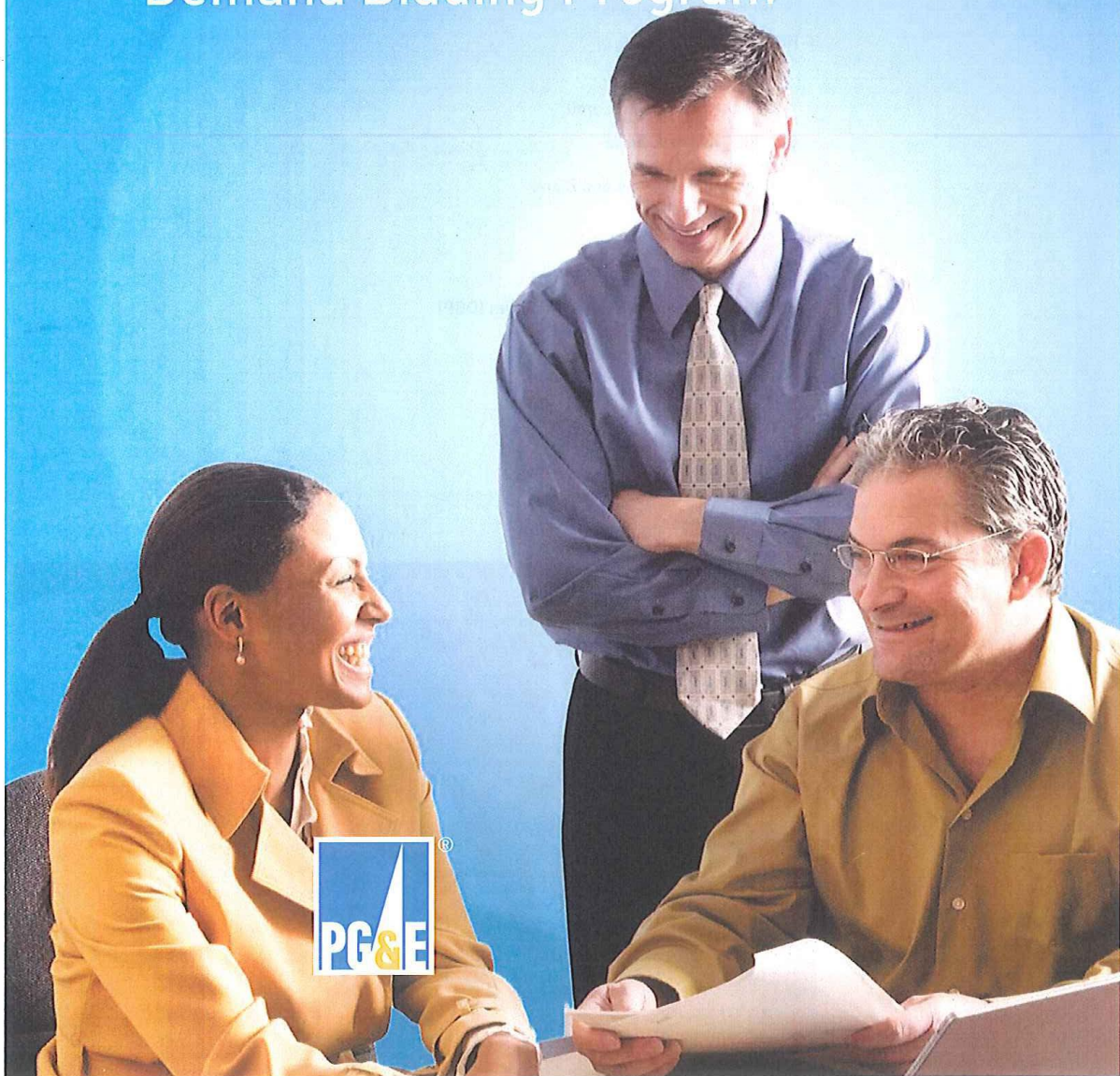


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Introduction

Thank you for your interest in applying online for Pacific Gas and Electric Company's (PG&E) Demand Response (DR) programs. This manual is intended to assist PG&E customers in the actual enrollment application process once you have selected a DR program. If you are unsure which program is best for your business, please contact your PG&E Account Representative or call the **Business Customer Service Center** at [1-800-468-4743](tel:1-800-468-4743).

This manual is for enrolling online for PeakChoice™ and Demand Bidding Program only. These DR programs offer customers the opportunity to adjust their energy use, which in turn may result in savings on their energy bills.

Completing the online application is quick and simple. The manual walks you through the enrollment process with the actual screen shots and provides information, overview and Terms and Conditions of the program you choose.

If you have any questions, please contact your PG&E Account Representative or call PG&E's **Business Customer Service Center** at [1-800-468-4743](tel:1-800-468-4743).

Getting Started—What You Need to Prepare

Customer Information

Please collect the following information before beginning the online enrollment process.

Username: See page 4 if you forgot your Username.

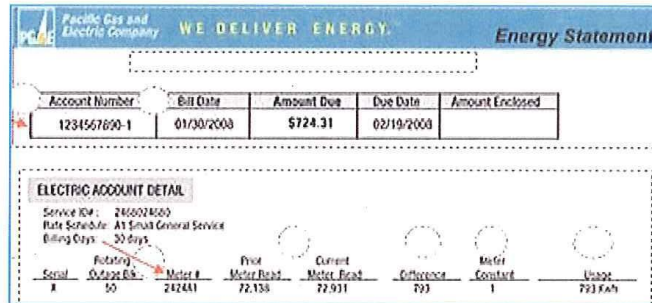
Password: See page 4 if you forgot your Password.

Account Number: Must be the full account number; see the sample energy bill below and page 6 for more information.

Meter Number: See below and page 6.

Managing Contact Name and Information: See page 10 or 15; Must provide one name.

Notification Contact Names and Information: See page 10 or 15; Maximum of three names allowed.



The image shows a sample energy statement from Pacific Gas and Electric Company. The header includes the PG&E logo, the slogan "WE DELIVER ENERGY.", and the title "Energy Statement". Below the header is a table with account information:

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1234567890-1	01/30/2008	\$724.31	02/19/2008	

Below the table is a section titled "ELECTRIC ACCOUNT DETAIL" with the following information:

Service ID# : 2450074000
Rate Schedule: A1 Small General Service
Billing Cycle: 30 days

Below this is a table with meter information:

Serial	Rotating Outage ID	Meter #	Prev Meter Read	Current Meter Read	Difference	Meter Constant	Usage
1	50	242441	72.138	72.931	793	1	793 KWh

Review Terms and Conditions

1. Please provide a copy of the Terms and Conditions to your management or legal team for review and approval before beginning the enrollment process. At the end of the online application, you will need to accept the Terms and Conditions to complete your enrollment.
2. A copy of the complete Terms and Conditions for PeakChoice and Demand Bidding Program are located in the Terms and Conditions section (see pages 20-26).