

Melissa Calawa

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Education

EXPECTED JUNE 2018

Bachelor of Science in Computer Science
Western Oregon University, Monmouth, OR

AUGUST 2016

Bachelor of Arts in English
Portland State University, Portland, OR

Experience

MARCH 2012 – PRESENT

Technology and Textbook Sales Associate
Portland Community College Bookstore, Portland, OR

- Provided personalized solutions for customers by asking questions to identify needs
- Resolved consumer and coworker conflicts with active listening and problem solving
- Utilized databases to look up product inventory and inform buyers of reorder needs

Skills

- Strong programming skills in Java, C++, C, Haskell, SQL, Python, POV-Ray, Visual Basic, HTML, CSS, and JavaScript, and C++
- Knows basic written and spoken Japanese
- Brings a unique and innovative perspective to problem solving with critical thinking skills honed by a liberal arts background
- Works with many types of software and operating systems such as Office 365, SQL Server, MySQL, Azure, Eclipse, IntelliJ IDEA, BlueJ, Acrobat, Photoshop, Fireworks, Dreamweaver, Director, Vim, Windows, Mac OS, and Linux

Activities

SEPT 2016 – PRESENT

English Tutor
Portland Community College Student Learning Center, Portland, OR

- Communicated with students from diverse and international backgrounds
- Responded to native and non-native speakers by tailoring instruction to individuals
- Adapted when presented with unexpected situations and fast-paced student rotation