Please tick one:

- [ ] I want to apply for Internet Banking and link my account(s) to my User ID.
- [ ] I have an Internet Banking User ID, but can't remember it. Please resend it to me.
- [ ] I have an Internet Banking User ID, but have forgotten my Password. Please send it to me.
- [ ] I remember my Internet Banking User ID and Password, but have locked it. Please reset it.
- [ ] I want my Internet Banking User ID and Password temporarily disabled.
- [ ] I want my Internet Banking User ID enabled.
- [ ] I want to reset my Secret Question & Answers.

I acknowledge receipt of the Customer Agreement and confirm that:

a) I have read and fully understood the Terms and Conditions contained in the Customer Agreement;
b) I agree to be bound by the said Terms and Conditions; and
c) I acknowledge that the Terms and Conditions may be amended from time to time by the Bank as stated therein.

Account Holder's Name

Account Holder's Signature

Date: DD ___ MM ___ YYYY ___

For Bank Use Only:

Customer ID _____

- [ ] Mass   - [ ] Premier

RM Name _____

Signature Verified _____

BARCLAYS

BARCLAYS

Barclays Internet Banking

Manage your accounts whenever you choose

Banking at your fingertips

Manage your money easily and conveniently, wherever you may be in the world. Whether it is in the comfort of your home, the privacy of your office, or an Internet café overseas, the secured Barclays Internet Banking service allows you to access your statements, and transfer money at the click of a button.

CONVENIENT

Open 24 hours, 7 days a week the free Barclays Internet Banking service puts you in control of your finances without having to visit a branch.

- **Account Services:** Check balances on all Current, Savings and Term Deposit and loan accounts
- **Fund Transfers:** Transfer money to any Bank whether it be locally or internationally
- **Requests:** Order new cheque books, managers cheques or adhoc account statements
- **Other Services:** Send messages directly to Barclays for assistance or requests

EASY

- With our convenient 'Summary Page', you can see a summary of all your account balances in one place
- Help is always at hand on UAEInternet.support@barclays.com
- Extra advice and information is available at www.barclays.ae

SECURE

Our advanced security systems ensure all your financial details are kept secure.

- User Name & Password stands guard over your login details
- Secret Q&A as second level security check
- Barclays Internet Banking is hosted on a secure 128-bit encrypted file server, converting information into complex codes before sending over the Internet

For further information, call 04 428 6000.

Your feedback:
We want to hear from you if you feel unhappy with the service you have received from us. Letting us know your concerns gives us the opportunity to put matters right for you and improve our service to all our customers. You can complain in person at any of our branches, in writing, by email or by telephone. A leaflet detailing how we deal with complaints is available upon request in any of our branches and service centres, from the Barclays information line on 04 428 6000 or www.barclays.ae. Alternatively, you can write to feedback.uae@barclays.com.

Also, if you do not wish to receive any marketing promotional led offers in the future from Barclays Bank via an SMS, email or direct mail, please SMS "NO" to 3652 or call 04 428 6000.

Terms and Conditions apply.

RBB/FRUP/001/BB4/5/08

Internet Banking Application Form

Note: Please complete in block letters and sign below.

Personal Information

Account Name*: (Mr./Mrs./Ms./Dr.)

Account Number*

Passport Number

Date of Birth*:   DD   MM   YYYY

Email Address*
(for correspondence with the bank)

Residence Number: (Country Code)
                   (City Code)

Office Number: (Country Code)
                   (City Code)

Mobile Number*: 050   055
         056

Fax Number: (Country Code)
                   (City Code)

*User ID to be used for Internet log-in++

User ID (Select ID)-option 1

User ID (Select ID)-option 2

User ID (Select ID)-option 3

Guide to User ID Creation

a)	Character Range	– Minimum 6, Maximum 10
b)	Lowercase Alphabets	– Minimum 1 (a-z)
c)	Uppercase Alphabets	– Minimum 1 (A-Z)
d)	Numeric Characters	– Minimum 1 (0-9)
e)	User ID needs to start with Uppercase alphabets only	

++The Bank reserves the right to allocate a different User ID if the above are in use.

Note:
- User ID will be delivered to customer's mobile and/or address as per bank's records.
- Password will be delivered to customer's address as per bank's records.
- Fields marked with an asterisk (*) are mandatory.
- Where personal information provided differs from that in our records, we will update our records with the information provided in this form.