

---

## WEBSITE DEVELOPMENT SERVICE AGREEMENT

---

This Service Agreement is made and entered into on this \_\_\_\_ day of \_\_\_\_\_  
2025, by and between:

1. Software Development and Graphic Design ("Service Provider"), represented by  
Venkatesh Ponraj, CEO, having its registered office at Madurai \_\_\_\_\_ and

2. PSV Canteen, represented by \_\_\_\_\_, having its registered office  
at \_\_\_\_\_

1<sup>st</sup> Party Signature (Developer)

2<sup>nd</sup> Party Signature (Client)

## 1. Purpose

The Client desires to engage the Developer to design, develop, and deliver a Universal QR Code Multi-Vendor Food & Beverage Ordering Platform for Theatres PSV Canteen, and the Developer agrees to undertake such development under the terms and conditions set forth herein.

## 2. Scope of Work

The Developer shall provide the following:

1. Development of a QR-based ordering platform for theatre customers.
2. Multi-vendor support with individual dashboards for F&B vendors.
3. Customer ordering workflow from QR scan → order placement → payment → vendor confirmation.
4. Admin panel for theatre management to oversee vendors, orders, and analytics.
5. Integration of online payment gateway.
6. Real-time order management and notification system.
7. Secure user authentication and role-based access control.
8. Hosting setup with SQL (Or) AWS database connection.
9. Documentation for deployment, usage, and maintenance.

## 3. Exclusions

The following are not included in the scope of this Agreement unless otherwise agreed in writing:

- Printers & Hardware supply
- Physical installation of devices in theatres
- Third-party licensing costs (if applicable)

## 4. Deliverables & Timeline

1. Design & Prototype: **02 Weeks**
2. MVP Development: **09 Weeks**
3. Testing & QA: **01 Week**
4. Final Deployment: **12 Weeks**

1<sup>st</sup> Party Signature (Developer)

2<sup>nd</sup> Party Signature (Client)

## 5. Payment Terms

1. Total Project Fee: **INR 1,95,000₹, One Lack Ninety-Five Thousand.**
2. Payment Schedule:
  - **50%** upon signing this Agreement.
  - **30%** upon completion of MVP.
  - **20%** upon final delivery & deployment.
3. All payments to be made within 7 working days of invoice submission.

## 6. Intellectual Property (IP)

1. The Client shall own the final source code, designs, and documentation upon full payment.
2. The Developer retains the right to use generic, non-confidential components, frameworks, and libraries used in the development.

## 7. Confidentiality

Both parties agree to maintain confidentiality of all business, technical, and financial information disclosed during the course of this Agreement.

## 8. Maintenance & Support

1. The Developer shall provide 3 months free support post-deployment.
2. Extended support and feature enhancements shall be billed separately at **Hourly-500₹.**

## 9. Warranties & Liabilities

1. The Developer warrants that the software will function substantially as described in the agreed specifications.
2. The Developer shall not be liable for damages arising from misuse, third-party integration failures, or Client's negligence.

1<sup>st</sup> Party Signature (Developer)

2<sup>nd</sup> Party Signature (Client)

## 10. Termination

This Agreement may be terminated by either party with 30 days written notice if:

- The other party breaches a material term of this Agreement and fails to remedy within 15 days.
- Insolvency or bankruptcy of either party.

Upon termination, the Client shall pay for all work completed up to the termination date.

## 11. Governing Law & Jurisdiction

This Agreement shall be governed by and construed in accordance with the laws of [India/Tamil Nadu]. Any disputes shall be subject to the exclusive jurisdiction of the courts of Madurai.

## 12. Entire Agreement

This Agreement constitutes the entire understanding between the parties and supersedes all prior discussions or agreements.

## Signatures

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the day and year first above written.

Developer: \_\_\_\_\_

Name:

Designation:

Date:

Client: \_\_\_\_\_

Name:

Designation:

Date: