ANDREW EDGE

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Date of Birth: 14.03.84

EMPLOYMENT HISTORY

July 2013 - Present **Echo Managed Services** Technical Consultant

Seizing an opportunity to move into a role with more responsibility I joined a software house that had recently gained a number of high profile customers for it's billing and customer service software.

My day-to-day duties include the support of analysts in the technical aspects of the functional specifications, providing support and guidance to a team of developers in India, investigation into issues and development of new functionality.

I have been able to work on a number of projects, including the design, development and support of functionality required for the implementation of the software for a number of new customers, including Welsh Water and Northern Ireland Water.

I have also been involved in the development of an extensive interface between the system and Salesforce, requiring me to work closely with customers and attend a number of workshops. During this project I took on responsibility for the companies SOAP based web service API, undertaking a number of enhancements to increase it's flexibility.

May 2010 – July 2013 **Rentokil-Initial Plc** Analyst Developer

In 2010 I jumped at the opportunity to move into a more web focused environment and joined a small, flexible and agile team supporting a wide variety of applications.

Responsibilities included the development of the company's facilities management system, which involved working with a number of stakeholders including management, business users and third party software vendors. Development was supported by the production of technical specifications and detailed unit test documents.

I had the opportunity to be involved in a number of projects to adapt the system to serve a number of large contracts including the management of porters at NHS hospitals and the London Underground. During these projects I was involved in workshops during the design phase and was on site for deployment and user training.

Aug 2007 - May 2010 **Kalamazoo-Reynolds**Progress Applications Developer.

After obtaining my masters degree in 2007 I joined a large software house working on the development and maintenance of automotive dealership management systems. I worked within a small team using a structured, waterfall-based approach.

All development was supported by the production of test scenarios for both my own and my colleagues developments, along with the execution of those tests.

EDUCATION

2006 - 2007:

University of Birmingham

MSc Computer Science. Pass with Merit

A detailed conversion course encapsulating a variety of subjects, including data structures, database design, software engineering processes and design using UML.

2002 - 2005:

University of Bristol

BSc honours Geology. 2.1.

1995 - 2002:

Bishop Vesey's Grammar School.

A – levels: Biology (B), Geography (B), Geology (A) General Studies (A)

AS - level: Chemistry (C)

GCSEs - A (4), B (5), C (2) including A's in Maths and English.

TECHNICAL SKILLS AND INFORMATION:

Languages:

- Progress (8 years experience)
 - o Experienced in development of Character, GUI and Webspeed applications using Progress versions 8-11, the Appbuilder and Openedge Studio.
- JavaScript, CSS and HTML (5 years experience)
 - o Excellent knowledge of HTML, including exposure to HTML5.
 - Very good understanding of JavaScript and CSS, including Cross-browser support using jQuery and jQueryUI for desktop and mobile applications
 - Understanding of front end frameworks including angularis and react.is.
- PHP (3 years experience)
 - Experience for of web development using PHP5 including experience of frameworks (Codelgniter) and Object orientated design and database access using PDO.
- Salesforce (2 years experience)
 - o Experience in maintaining and enhancing a sales cloud instance, including deployment via eclipse and data management using the Apex data loader.
 - o Dev401 and Dev501 certified
- I also have development experience of Java, C and C++.

Databases:

• Excellent knowledge of Progress Enterprise, mySQL and postgreSQL.

Operating Systems:

- I have experience developing on Linux, UNIX and Windows.
- Strong grasp of Apache, IIS and Progress Webspeed broker setup.
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Miscellaneous:

- Good understanding of a number of different development methodologies, primarily Waterfall and Agile
- Experienced in tracking development using source control (SVN and GIT)
- Comfortable modeling systems and databases using UML and ERD documents.
- Excellent knowledge of Microsoft Office Applications (Word, Excel, Powerpoint and Visio)
- Full, Clean Driving License.