Roundhay Festival

Website Accessible Facilities Download

**ACCESS FACILITIES - INSIDE THE EVENT**

**Accessible Entrance**

There’s a dedicated accessible entrance located to the west of the event perimeter. There will be a dedicated customer service team located within the area who will be able to assist.

**Access Manager**

You can find the Access Manager at the Accessible Customer Services Hub, near the entrance to the Main Stage Viewing Platform.

**Viewing Platform at The Main Stage**

The Viewing Platform is designed for wheelchair users and other impairment groups where standing area is not suitable. (This must be pre booked via www.roundhayfestival.com/info-details/accessibility). This area is subject to availability as it has a limited capacity.

**Ground Level Viewing Area at The Main Stage**

The Ground Level Viewing is for disabled customers who wish to stand, but need a less crowded area and/or the option of sitting for short periods of time. (This must be pre booked via www.roundhayfestival.comk/info-details/accessibility). This area is subject to availability as it has a limited capacity.

**Viewing Platform at The Second Stage**

An unreserved place on the Viewing Platform and valid with proof of disability. Wristbands for access can be collected from our accessible team located at the accessible entrance and the Accessible Customer Services Hub. This area is subject to availability as it has a limited capacity.

**British Sign Language (BSL) Performance Interpreter**

BSL Performance Interpreters are available for all acts on the main stage on all show days.

**Accessible Toilets**

Accessible toilets are available at all the sanitation areas and at the Accessible Viewing Areas. You will require a radar key to gain access to some toilets. Keys will be held by toilet supervisors, all Customer Service Hubs and the Welfare Tent.

**Changing Places Unit**

There will be a Changing Places Facility and hoist situated by the Main Stage Accessible Viewing Area.

**Charging Points**

Charging points for powered chairs will be available at the Main Stage Viewing Platform and the Welfare Tent.

**Lowered Counters**

There will be lowered counters at bars, merchandise stands, and some food outlets. Provisions will be made where they are not available.

**Hearing (Induction) Loops**

These are located at a dedicated Box Office window, Accessible Customer Services Hub and limited bars locations. Please email your request to access@roundhayfestival.com

**Quiet Space**

This is a space provided for customers who need to get away from the crowd for a while. It is located in the Welfare Tent in the West of the site.

**Hidden Disabilities**

If you would like support or advice inside Roundhay Festival our Access Manager is based at the Accessible Customer Services Hub, near the entrance to the Accessible facilities. Or please contact us in advance with your questions via email on access@roundhayfestival.com or via phone on 03445810909.

**Assistance Dogs**

If you require a dog spending area on site please email your request by Friday the 31st May 2026 to access@roundhayfestival.com

**Other Questions?**

Please contact us in advance via access@roundhayfestival.com if you have any other enquiries which are not answered on the website.