Kevin A. Perron

2406 NE 139th Street #115, Vancouver, WA 98686
Telephone: 360-281-9323 kevin.perron@gmail.com

SUMMARY OF QUALIFICATIONS

Document computer issues and their resolutions	Installation of Windows XP & 7
Effective written and verbal communication skills	Experience with MS Office 2003 & 2010
Help Desk troubleshooting diagnostics and repair	Effective record keeping on trouble tickets
Strong customer service skills	Software installation and configuration

WORK EXPERIENCE

SCRIBE STAT, Portland, OR   June 2012
Computerized Provider Order Entry Tutor
- Assist end users with McKesson medical order entry software
- Document and escalate challenges to Expert User team for corrections

JUBITZ CORPORATION, Portland, OR   2008-2009
Fleet Management Consultant – Fleet Services Division
- Sold card lock mobile fuel delivery services to fleet and transportation managers
- Contributed to company sales volume by average of 5% monthly

CREDIT EDUCATION SERVICES, Vancouver, WA   2007-2008
VP of Sales & Marketing – Credit Restoration Consulting
- Demonstration of credit restoration software to prospective businesses and consumers
- Designed and maintained website content for sales and marketing

EDUCATION

Clark College, Vancouver, WA   June 2012
Associate Degree of Applied Science   GPA 3.24
Computer Network Administration

SKILLS AND TRAINING

Server + & A+ Essentials	Active Directory	Linux Server Administration
DHCP, DNS Config	Intro to Network Security	Linux Redhat, Suse, CentOS
Intro and UNIX Admin	Intro to Network Servers	VM Ware, Remote Login

INTERNSHIP

EMPOWER UP, Vancouver, WA   Fall 2011
- BIOS testing and analysis
- Operating system, malware and virus software installations
- Troubleshooting and rebuilding computers to prepare for resale
- Hardware testing, includes power supplies, motherboards

ACHIEVEMENTS

- Alpha Sigma Phi Clark College's Phi Theta Kappa Honor Society   Fall 2011
- Awards – Outstanding Student in an ASCC Program   May 2011