

HANNAH KATHERINE DAY

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4011 NE 23RD AVE, PORTLAND, OR 97212

Highly experienced in customer service through work in the food service industry, retail, and as a professional nanny. Hard working, fast learner, mindful, thorough, and personable. I have the ability to stay focused and maintain flow during rushes and difficult situations.

Non-judgmental, compassionate, terrific sense of humor.

EDUCATION

Middlebury College, Middlebury, VT

BACHELOR OF ARTS, MARCH 2011

WORK EXPERIENCE

Jane, San Francisco, CA

Food runner/expediter, front counter, barista in training

- Upscale café and coffee bar featuring Four Barrel coffee in a busy SF neighborhood
- Ran food, bussed tables, managed lunch service, worked front counter, took inventory, helped with food prep
- Completed basic espresso training at Four Barrel including both pulling shots and working with milk

Two Brothers Tavern, Middlebury, VT

Dining Room and Tavern Server (June 2009-June 2010)

Marmot Mountainworks, Bellevue, WA

Sales Associate and Ski Technician (December 2005-January 2006)

- Worked the floor and register during the busy holiday season, educating customers and selling high-end outdoor apparel and equipment; tuned, waxed, and mounted skis.

Camp Nor'wester, Johns Island, WA

Waterfront Co-director (Summer 2010, instructor 2008)

- Facilitated waterfront program, supervised staff of seven, instructed kids aged 9-16 in open water kayaking, sailing, and canoeing, and led multi-day indigenous canoe and sailing trips in the San Juan Islands.

The Bush School, Seattle, WA

Assistant Coach, Cross-country running (September-November 2010)

- Helped run daily practices, supported students' athletic and mental development, helped organize and support at meets.
- Provided technical advice and instruction in running as well as working extensively with students on their discipline, motivation, and helped to foster healthy relationships with running and competition.

References available upon request.

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