

Ronald Allen

Collector II at Wells Fargo Bank

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To utilize my skills in communication and collaboration to insure that the organization and team reach all targeted goals.

Work Experience

Collector II

Wells Fargo Bank - Beaverton, OR

January 2009 to Present

- Negotiating with customers to bring delinquent accounts current, and assisted customers with short and long-term solutions to delinquency due to financial hardship.

Personal Banker

Wells Fargo - Portland, OR

July 2007 to April 2008

- Utilized in depth training and excellent communication skills to assess all current and future banking needs for new and existing customers.
- Built new business and customer loyalty through outstanding personalized service and interpersonal skills.
- Fostered and encouraged positive team atmosphere.

Teacher

Portland Public Schools - Portland, OR

September 2004 to August 2005

- Responsible for all aspects of behavior modification and education for early adolescents identified as severely emotionally disturbed.
- Designed and modified curriculum to address student specific annual and short-term objectives
- Collaborated with outside agencies to plan and coordinate intensive treatment plans and models for positive behavior reinforcement.
- Oversaw all duties for support staff.
- Forged strong relationships with parents and caregivers for all students enrolled in classes.

Learning Specialist

Molalla River School District - Molalla, OR

September 2002 to June 2004

- Using strong organization skills, oversaw a diverse case load of over fifty 8th grade students identified as receiving the services of supported education.
- Collaborated closely with general education teachers so as to tailor instruction and curriculum to individualized students objectives and goals measured on an annual and tri-annual basis.

- Worked successfully in tandem with multiple outside agencies so to form and implement positive treatment models for moderately to severely impacted students.
 - Provided strong and positive guidance for all students.
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Education

Master in Special Education

Portland State University - Portland, OR

Bachelor in English

Portland State University - Portland, OR

Additional Information

SKILLS

- Strong Communication and leadership skills
- Exceptional verbal and written language skills
- Extremely effective in collaboration and team building
- Strong and positive motivator
- Very much able to inspire and build strong can-do attitude among team members.
- Microsoft Word and Excel