Patrick Johnson

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Technical Skills
- Expert understanding of Cisco networking equipment, routing protocols, and network architecture
- Expert understanding of IP addressing and subnetting
- Intermediate skills in network security techniques, such as access control lists, router firewall configuration, and packet auditing
- Intermediate skills in system management of Windows architecture, such as Group Policy, NTFS permissions, and Users and Groups management
- Novice skills in system management of Linux architecture
- Intermediate skills in HTML/CSS; Novice in Visual Basic

Critical Thinking Skills
- Intermediate ability to make quick, successful revisions when original strategy fails
- Novice experience fixing vehicles
- Intermediate experience fixing faulty network configurations, such as damaged cables, incorrect IP addresses/subnet masks, and
- Expert understanding/experience in utilizing available resources (books, media, hardware, and software)

Communication Skills
- Intermediate experience assisting peers with mathematical problems
- Expert experience partitioning workloads between peers on projects
- Intermediate ability to walk end users through advanced techniques in Windows operating system, such as using Device Manager, Group Policy, and NTFS permissions
- Attention to grammatical, punctual, and spelling detail in written correspondences
- Ability to speak professionally to customers, even amidst a grievance

Experience
- Volunteer Kitchen Assistant – August 2010 to March 2011
  Lents Loaves and Fishes, Portland, OR 97266
    - Prepared and cooked food for elderly residents
    - Packed coolers with ready to eat meals for transport
    - Sanitized kitchen, bathrooms, and dining room at day's end
- Roofer – May 2006 to May 2007
  CC & L Roofing Company, Portland, OR 97266
    - Performed tile roof repairs of varying tile styles
    - Stood in as temporary foreman on small-scale residential jobs

Education/Certificates
- Associate of Applied Science (Expected December 2013)
  Mt. Hood Community College, Gresham, OR
  Major: Computer Information Systems – Networking and Operating Systems
- Working towards earning CCNA, A+, Security+, and MCSA certifications