

Christopher Allen Bardos

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SUMMARY OF QUALIFICATIONS

- Excellent management and people skills
- 8 years of cross-platform experience in systems administration, including analyzing, designing, installing, maintaining, and repairing hardware, software, peripherals, and networks.
- Superior business development skills; both in new and existing markets.
- Exceptional relationship skills with co-workers, management and clients.
- Excellent communication and problem solving skills.

TECHNICAL SKILLS

Adobe Illustrator, InDesign, Dreamweaver & Photoshop; Microsoft Server (2003 – 2008); Linux (Ubuntu), Windows 95-7; Apple OSX; HTTP, FTP & CMS systems; Workstation & end-user support; Microsoft Office; VNC & RDP.

SQL, Sharepoint, Exchange, Terminal Services (2003 & 2008), Active Directory; DNS, DHCP, POP3, SMTP & Layer 2 Routing; Hardware VPN & Software VPN (Open VPN, Cisco & Microsoft); iOS and Windows Mobile.

Layer 3 Routing, QOS, MPLS, SSH, SNMP, Telnet; BES, MobileAdmin, Android; VMware ESXi & Workstation, Microsoft Hyper-v, VirtualBox & virtualization methodologies; Juniper, Cisco, ISA, Sonicwall Firewalls; Cloud-based Systems; Google Apps.

WORK HISTORY

PulseOne Group, Vancouver, WA

Vice President of Regional Development

- Responsible for sales and growth of all Branch Offices.
- Opened and managed branch offices in new target markets, including out of state.
- Maintained high standards of customer relations
- Built each branch office by “bootstrapping” – and incurred minimal costs associated with each new office
- Worked directly with the CEO on business development and 3-5 year strategies

PulseOne Group, Ventura, CA

Regional Vice President - Southern California

- Responsible for sales and growth of Southern California Branch Offices.
- Oversaw development of rapid growth by opening various branch offices in strategic markets.
- Maintained high standards of customer relations
- Oversaw various employees and carefully leveraged time studies for maximum efficiency
- Maintained 100% success upholding SLA

BCSI, Upland, CA

Founder & CEO

- Responsible for sales and growth of the business.
- Successfully negotiated and sold BCSI for 700% of initial investment within 10 months of starting

the company

- Awarded 2012 California Business Partner of the Year through a local Non-Profit
- Navigated through explosive growth in the Inland Empire Area
- Perform all levels of hardware and software systems support.
- Responsible for meeting customer needs 24/7
- Managed all new install projects for servers, switches, and other network resources.
- Developed and updates documentation, appraising users and clients of vital information.
- Created user manuals and provided technical support sessions as needed for clients.

OPARC - Montclair, CA

IT Manager

- Administer Microsoft Windows Servers, Microsoft Workstations, and network security devices for 300 users.
- Migrated to Windows 2008R2 Server by Virtualizing physical servers using Hyper-V, and custom built Voicemail server for VoIP phone system.
- Installed new VoIP phone system using 1 PRI over 45/45MB Fiber, installed and configured VoiceMail Pro server and 150 telephones using config.xml push over http.
- Set up offsite monitoring and remote access to assist end users virtually, saving dozens of support hours in transportation.
- Installed hardware VPN which allowed for 7 remote offices to share the PRI at the corporate office, saving almost \$1,500 monthly in Telecommunication expenses.
- Recovered \$13,000 in mistaken service fees from Verizon
- Partnered with Development Manager, and wrote a grant that was successful in awarding OPARC \$100,000 to purchase iPads for conversationally challenged Clients
- Was a "One Man Show" and supported 300 users spread over 7 offices in a 45 mile radius.

Project Sister Family Services, Pomona, CA

Director of IT

- Provide Part-Time IT Support for 15 computers at night & during weekends
- Built and manage www.projectsister.org
- Migrated to Google Apps for Non-Profits for e-mail & calendar
- Provide regular status reports to the Executive Director and IT Committee
- Was a "one man show" and managed highly sensitive information across a variety of platforms

EDUCATION

- B.A., Philosophy (Certificate of Distinction) – *Azusa Pacific University*
- GPA 3.78
- Founding member and President of *Philosophy Circle*
- Varsity Member of *Speech and Debate team*, Gold medalist at California State University at Northridge Forensics Competition for speech-giving and impromptu debate.