JAIME VASQUEZ, MBA, C|CISO

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SENIOR IT MANAGER/EXECUTIVE

Over 17 years experience in information systems, application development, and network security. Proven technical, administrative and financial track record managing system operations and major development projects. Broad understanding of telecommunications systems and IT technologies. Solid relationships with industrial partners and consumers. Demonstrated inter-personal, team building, marketing and negotiation skills.

Expertise Highlights

- Strategic Planning
- Project Management
- Vendor Management
- Risk Management
- Change Management
- Regulatory Compliance
- Application Development

- Telecommunications Management
- Network and Systems Security
- Disaster Recovery Planning
- Database Design & Management
- Data/Business/Systems Analysis
- Budget and Forecasting
- Data Center Management

Professional Experience

TECHNICOLOR FEDERAL CREDIT UNION, Burbank, CA   2009 to 2012
Chief Information Officer
Oversaw the implementation and operation of network security, web services, IT systems and telecommunications systems for the entire Credit Union. Developed strategic technology plans and performed design, analysis and implemented new technologies/systems. ***Key Results:***

- Uncovered an embezzlement scheme by operations personnel (within first two months of job assignment) that had been going on for years. Developed and implemented several processes and procedures to safeguard the Operations, Plastic Cards and Accounting departments.
- Designed and coded a collection package within the Symitar system and established an in-house Collection department that resulted in 45% reduction of delinquencies and saved the organization $347,000 of potential losses.
- Designed and reconfigured a Motorola Strata CIX100 phone system for the entire Credit Union that resulted in savings of $17,000 per year.
- Implemented an Optical system using LaserFiche systems and MPLS network that improved productivity, job satisfaction and online security saving $86,000 in annual operating costs.
- Achieved 99.7% system operating efficiency and minimized unscheduled downtime.

TENET FEDERAL CREDIT UNION, Los Alamitos, CA   2007 to 2009
Chief Information Officer
Oversaw the IT operations and telecommunication systems for the entire credit union. Interfaced and supported inter-organizational IT systems needs. Responsible for all the telecommunication systems at various branches around the country. ***Key Results:***

- Developed and implemented strategic information technology plan for the entire organization.
- Configured and implemented a UNIX server (IBM Power 5) to run main DB2 database (XP Focus) that resulted in $70,000 savings.
- Designed and implemented an MPLS network across the country enabling the organization to leverage the communications for data and voice reducing $20,000 in fees per year.
- Developed several automated systems and productivity enhancement tools to increase efficiency and reduce costs.

Professional Experience *(continued):*

EAGLE COMMUNITY CREDIT UNION, Lake Forest, CA   1996 to 2007
Vice President, Information Systems 2000 to 2007
Manager, Information Systems 1996 to 2000

Oversaw the networking, programming and IT operations departments. Responsible for the production, network security, web services, programming, and telecommunications systems for the entire Credit Union.
Key Results:

- Successfully executed (on schedule and under budget) a computer system conversion to Symitar systems that reduced annual operation budget by $225,000.
- Designed and implemented a new Avaya Definity PBX phone system for the Credit Union that resulted in savings of $86,000 per year.
- Established a Disaster Recovery system for all critical systems in several sites across Orange County using SunGard Recovery Services.

ORANGE COUNTY TEACHERS FEDERAL CREDIT UNION, Tustin, CA   1994 to 1996
Manager, Systems and Technology

Managed the Telecommunications system (Fujitsu 9600), PC support, and Network (1000+ nodes, TCP-IP, bridges, routers, CSU/DSU, and T1s) for the Credit Union. ***Key Results:***

- Designed and implemented remote communications to customize ATM screens that resulted in savings of $23,000 annually. First implementation of its kind in the United States using Diebold ATMs.
- Customized a voice response system (IVR) to provide access over telephone lines to member's account information using Intervoice hardware and software.
- Designed and coded an Electronic Data Interchange between the main RISC6000 and First Data Resources (FDR) to transfer credit card information.

Education

CHAPMAN UNIVERSITY, Orange, CA
Master in Business Administration (MBA), 1997

RANCHO SANTIAGO COLLEGE, Santa Ana, CA
Computer Science, 1992

LA SALLE UNIVERSITY, Bogota, Colombia
Bachelor of Science in Civil Engineering, 1985

Technical Skills

Certifications: Chief Information Security Officer C|CISO.

Software: Crystal Reports, Access, DB2, MYSQL, WINSQL, IIS, Apache, ASP, SharePoint, Exchange 2K,2003,2007, ACD systems, Nessus, Sniffers, Snort IDS, Network Security Toolkit (NST), Wireshark, Cisco IDS/IPS, Goldmine, ACT, REXX, DOS, Windows software, AutoCAD, Micro Station, Web filters, MS Visio, MS Project, Dreamwaver, ARCserve, Backup Exec, Acronis, Veeam, MongoDB, CRM/Business Intelligence, Pick, Unidata, Universe, ERP/ERM Systems, Manage 2000, Symitar, Ultradata, XP Focus.

Hardware: IBM RISC 6000, P630 and Power 5, HP 9000, IBM System 38, Riverbed Steelhead 3020, McDonnell Douglas 35090, Fujitsu 9600, Avaya Definity, Norstar and Motorola Phone Systems, AUDIX and Centigram Voice mail, Terminal Servers, Cisco routers 1800, 2600 series, Cisco switches 2400 and 2900 series, Cisco IDS 4215, Cisco VPN Concentrator 3000, PIX and ASA Firewalls, Sonic Wall Firewall Pro series, Adtran CSU/DSU, PC, MAC.

Systems: Unix (AIX and HP-UX, SUN), Linux, SCO Unix, OS/2, Windows 3x, 9X, XP, VISTA, WIN 7, MSDOS, MAC OSX, Novell 4.X and 5.X, WIN NT/2000/2003,2008, Cisco IOS, VMware.

Languages: Visual C/C++/#/Basic, Java, SQL, NoSQL, Business BASIC, RepGen, HTML, XML, PHP.

To whom it may concern,

It is rare to find someone like Jaime Vasquez's combination of breath of experience and talents, attention to detail, and dedication. In addition, his work ethic and ability to follow through are the best I have ever seen.

Among his vast list of skills and attributes are:

- Very well versed on wide variety of computer hardware and platforms.
- An incredibly versatile software programmer and troubleshooter.
- An expert in all aspects of security.
- Fluent in both internet and intranet technologies.
- Able to design and execute complex systems.
- Tremendously hardworking.
- Honest and highly ethical.

As CIO, he consistently accomplished a great deal every month, every quarter, every year. In the process Jaime completely reorganized and revamped our technical infrastructure, bringing it to a whole new level.

I highly recommend him as a valuable addition to any IT team.

If you like further information, please feel free to call me directly at (818) 973 – 4900 x 200.

Sincerely,

Eric Dosch
Chief Executive Officer