

Mr. Charles Murray

5147 SW Vermont St

Portland, OR 97219

(503)960-1303

SUMMARY OF QUALIFICATIONS

- Five years successful experience in a Call Center environment
- Two and a half years experience in grocery
- Strong communication skills with attention to customer service
- Physically fit with ability to walk for long distances and standing for long periods of time

SKILLS & EXPERIENCE

Customer Service/Computer

- Proficient with Mac OsX and all Windows Operating Systems
- Strong typing skills (50 WPM typing)
- Proficient with Google Analytics and Google Adwords

Grocery

- Experience in Dairy, Produce, Bakery, Floral, Seafood, Grocery, and Deli Departments
- Able to maintain a high level of customer service while maintaining a high level of product quality

Industrial

- Forklift and crane operations training
- Experience working with hand trucks and pallet jacks in warehouse environments
- Ability to maintain a clean and safe work environment while maintaining a high level of productivity

WORK HISTORY

Internet Marketing Advisor	Direct Placement	2011-2011
Customer Service/Tech Support	ACS	2009-2009
Temp-To-Hire	Express Personnel	2007-2008
Customer Service Representative	Encompass Teleservices	2004-2007
Cargo Specialist	US Army	2002-2004
Grocery Clerk	Albertson's	2000-2001
Courtesy Clerk	Safeway	1999-2000

EDUCATION

- High school Diploma Wilson High School Portland, OR

References available upon request