# Megan Kasper

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## Education

Northern Arizona University Flagstaff, AZ May 2010-Dec 2011

**BAS Social and Community Services** 

- Graduated Cum Laude

- Golden Key International Honour Society Member

Yavapai College Prescott, AZ Jan 2008- May 2010

Associate of Arts with Honors

The University of Puget Sound Tacoma, WA Aug 2007- Dec 2007

# **Work Experience**

Peas In A Pod Nanny Agency Scottsdale, AZ March 2012-Feb 2013

Administrative Assistant

- Assisted with nanny application reviews and placements

- Conducted reference verifications
- Prepared reference and other application documents

Pier 1 ImportsPrescott, AZSept 2010- Feb 2012Sales Associate and Sales LeaderDec 2007- May 2010March 2007-Aug 2007

#### Customer Service

- Provided excellent customer service to customers in the community
- Assisted associate team in providing exceptional and consistent customer service

## Administrative

- Responsible for balancing funds and preparing daily deposits
- Performed store opening and closing procedures
- Correspondence using Microsoft Outlook
- Excel Data Entry
- Office organization and record filing

#### Management

- Responsible as the manager on duty to oversee operations and associate team
- Assisted with new associate training and new management training

<u>Footework Auto License and Title Service</u> Prescott, AZ June 2010- Sept 2010 Retail Title Clerk

#### **Customer Service**

- Provided efficient, consistent, and friendly service in response to customer needs

#### Administrative

- Daily QuickBooks use
- Answered and directed customer phone calls
- Excel data entry
- Filing and computer work
- Till management and cash handling

The University of Puget Sound

Tacoma, WA

Aug 2007- Dec 2007

**Admissions Assistant** 

# Administrative

- Prepared and organized outgoing university admissions department mail
- Assembled admissions brochures and student information packets

# **Volunteer Experience**

'Tis Art Center and Gallery

Prescott, AZ

Oct 2011- Jan 2012

**Grant Writing Assistant** 

- Assisted in writing a grant for the 'Tis Art Center and Gallery
- Learned about the grant writing process
- Assisted in researching grant guidelines
- Wrote informational content
- Reviewed final grant and editing process

Tivoli Soccer Club

Prescott, AZ

Sept 2005- May 2007

U 12 Girls Assistant Soccer Coach

- Oversaw and assisted with weekly practices and games
- Participated in team fundraisers
- Coordinated team activities with head coach

Children's Center of Prescott

Prescott, AZ

May 2003 – May 2005

Classroom Assistant

- Worked in the classroom and assisted with daily activities
- Helped to prepare materials and maintain classroom
- Helped with parent pick-up and drop-off