Christopher J. McAllister

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**Security Clearance:** Current DoD Secret

**Certifications:**

Microsoft Certified Solutions Associate (MCSA) -Windows 8 & Windows 7

Microsoft Certified IT Professional (MCITP) Enterprise Desktop Administrator -Windows 7

Microsoft Certified Technology Specialist (MCTS) -SCCM 2012

VMware Certified Associate – Data Center Virtualization (VCA-DCV)

CompTIA Security+ Certification-DoDD 8570 IAT Level II

**Professional Experience:**

**Enterprise System Center Engineer** –Site Lead

Northern Technologies Group-Task Force 236A-Supporting U.S. Marine Corps. RC-SW | Camp Leatherneck, Afghanistan

December 2012 – Present

* Design and implement System Center Operations Manager (SCOM) 2012 for NIPERNET & SIPERNET; configure to proactively monitor all Exchange, SCCM, DHCP & Domain Controller servers.
* Implement Audit Collection Services (ACS) to consolidate all Domain Controller security logs into a central SQL database and configure SQL Server Reporting Services to enable Information Assurance to track and audit changes to the AD environment.
* Plan and deploy new SCCM 2007 infrastructure servers to remote sites to improve services and increase Information Assurance Vulnerability Alert (IAVA) compliance.
* Design and deploy imaging solution on two separate networks for new and refreshed machines. Utilize SCCM 2007, MDT 2012 and USMT 4.0.
* Implement Systems Center Updates Publisher (SCUP) with SCCM integration to deploy third party security updates.
* Assist in the overall maintenance of two separate VMware Datacenter environments; build new VM's, maintain templates and permissions groups.
* Utilize Windows PowerShell scripts to perform Active Directory and client configurations.
* Environment: 2 separate networks, 6 Windows 2008 Active Directory Domain with 18 locations in SW Afghanistan, 10,000 clients, 300 HP & Dell Servers. (Windows 2008/2003 Server, Windows 7, Windows XP)

**Enterprise SCCM Administrator**

Northrop Grumman**-** SupportingU.S. Army Corps of Engineers, Portland, Oregon

October 2008 – December 2012

“The USACE is responsible for investigating, developing and maintaining the nation’s water and related environment resources.”

* Administer System Center Configuration Manager 2007 (SCCM) for the Army Corps of Engineers North American locations; manage over 40,000 workstations and servers.
* Design and implement SCCM Server infrastructure to manage a geographically disperse environment.
* Report on IAVA compliance and package, test and deploy all Microsoft and third party security updates to all clients utilizing SCCM software updates, software distribution & Systems Center Updates Publisher (SCUP).
* Package and document new software applications and submit to QA for testing and approval.
* Manage the QA, pilot and production deployment process of all software deployed by SCCM.
* Design and deploy zero touch installation (ZTI) and light touch installation (LTI) of Windows 7 utilizing SCCM Operating System Deployment (OSD) and the Microsoft Deployment Toolkit (MDT).
* Monitor all SCCM infrastructure servers with System Center Operations Manager 2007 (SCOM)
* Environment: 10 Windows 2003 Active Directory Domain with over 400 locations in N. America, 40,000 clients, 500 HP & Dell Servers. (Windows 2008/2003 Server, Windows 7, Windows XP)

**Sr. Systems Administrator**

Nike, INC., Beaverton, Oregon

April 2007 – October 2008

“To bring inspiration and innovation to every athlete in the world. If you have a body you are an athlete.”

* Administer all Servers, SQL Servers, PC’s and handheld mobile devices for all 175 Nike North American retail stores.
* Build all new Windows Server 2003, XP, and XP-Embedded OS images for Nike retail corporate servers, store servers, store PCs and registers utilizing WinPE and the Windows imaging format (WIM).
* Build and maintain all physical and virtual laboratory environments for the Windows Development and QA groups utilizing Altiris Deployment Services and Lab Manager on VMware ESX server.
* Design, build and deploy the systems management architecture and systems for all Nike North American retail stores.
* Review and recommend all hardware and systems management software for Nike Retail.
* Plan and implement the upgrade of all retail Point of Sale hardware and software for all Nike stores.
* Environment: Single Windows 2003 Active Directory Domain with over 175 retail stores in N. America, 1500 clients, 180 HP Servers. (Window 2003 Server, Windows XP)

**Systems Administrator**

Nike, INC., Beaverton, Oregon

January 2005 – April 2007

* Deploy all applications, security updates, and report on patch compliance for over 1400 clients with SMS 2003 and RemoteWare.
* Build, configure, test and document all new Nike retail store servers with Windows 2000/2003 and SQL 2000/2005.
* Engineered and managed the upgrade from Microsoft SMS 2.0 to SMS 2003 for all of Nike retail.
* Built HP Systems Insight Manager and configure to monitor 130 servers for hardware status. Monitor and dispatch vendors to repair hardware.
* Create and configure new servers and virtual machines for QA and production utilizing Microsoft Virtual Server, SMS 2003 Operating System Deployment Feature Pack and Windows Imaging format.
* Environment: Single Windows 2000 Active Directory Domain with over 130 retail stores in North America, 1400 clients, 150 HP Servers. (Windows 2000, Windows 2000 Server, Window 2003 Server, Windows XP)

**Client Systems Engineer**

Affiliated Computer Services, INC. (ACS), Beaverton, Oregon

July 2004 – January 2005

“A premier provider of diversified business process and information technology outsourcing solutions to commercial and     government clients worldwide”

* Provide SMS Administration to Nike worldwide offices.
* Manage, test, and coordinate all security patches for Nike’s 25,000 worldwide desktop computers and servers utilizing SMS 2003.
* Create, test deploy, and manage software packages via SMS 2003.

**Manager, Client Support Services**

LucasArts Entertainment Company LLC (A division of Lucasfilm ltd.), San Rafael, California

July 2002 – July 2004

"LucasArts Entertainment Company LLC is a leading international developer and publisher of interactive entertainment software."

* Manage 5 senior technicians and the helpdesk call center supporting over 1000 employees at 6 locations. Companies include: LucasArts Entertainment Company, LucasFilm, LucasAnimation, JAK Film, Skywalker Sound & Letterman Digital Arts Center.
* Administration of SMS 2.0 / 2003, SUS and server file and directory permissions in a Windows 2000 Active Directory environment.
* Hire, supervise and evaluate staff performance against goals and objectives. Undertake performance reviews, recruiting and discipline as needed. Manage outside consultants and project employees.
* Manage desktop security by ensuring that all systems have latest security patches and remain updated with the latest anti-virus definition files
* Package and deploy software to users via Active Directory and SMS 2.0/2003.
* Monitor and manage all desktop systems with Dell Open Manage.
* Develop desktop and server builds; utilize RIS (Remote Installation Server) for operating system deployments and standardization.
* Environment: 5 sites with 3 domains utilizing Active Directory, 60 servers, 1200 workstations (Win2000, WinXP, Macintosh OS9, OSX, RedHat Linux 8.0)

**Sr. Desktop Support Technician**

LucasArts Entertainment Company LLC, San Rafael, California

May 2000 – June 2002

* Provide technical support for 450 end users in 3 companies: LucasArts Entertainment Company LLC, THX LLC, and LucasLearning.
* Build customized computers for programmers, artists, and business administrative staff.
* Research and recommend hardware and software products for specific applications.
* Maintain computers enhanced for optimal video and sound performance for game programmers and artists.
* Lead the research and implementation of a companywide distributed render manager for Maya to include: specifications, budget, security, performance, load testing, and universal standards usage for project leads. Planned the distribution, licensing, and rollout procedures.
* Lead technical team of 12 on Enterprise wide projects; such as upgrades to meet company specifications, and asset inventory.
* Assisted in subnetting campus with multiple VLAN’s and an Active Directory rollout.
* Environment - 3 domains (NT4.0/2000), 40 servers, 650 workstations (98, NT 4.0, 2000, Macintosh, SGI-Unix.

**Jr. Systems Administrator**

U.S. Trust (a division of Charles Schwab), San Francisco, California

July 1999 - May 2000

"U.S. Trust is an investment management company that also provides fiduciary and private banking services."

* Technical support for 60 end-users including 24/7 on call support, customization and software training.
* Installation and maintenance of network hardware including hubs, routers, and switches.
* Configuration of new workstations, laptops, network printers, and palm pilots.
* Installation and configuration of hardware, software, and operating systems. Troubleshoot and diagnose network, hardware, and software problems.
* Work with outside technical support for advanced repairs, maintenance, and migrations.
* Backup operator.
* Environment: 2 domains (NT 4.0, Novell 4.11), 10 servers, 60 workstations (9x, NT 4.0).

**Additional Professional Experience**:

**U.S. Navy (SEAL) Petty Officer Second Class, Operations Specialist.**

SEAL Delivery Vehicle Team Two, Task Unit Alfa

February 1993 - February 1999 - Honorable Discharge

References available upon request