**Daniel Stoica**

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**503-927-9342**

**Objective:** To obtain a job position for Staffing Solutions LLC.

**PERSONAL SKILLS**

* Excellent oral and written communications skills/ Good interpersonal and team skills
* Positive attitude and outstanding customer service orientation
* Accuracy and attention to detail and have a big desire to problem solve

**EXPERIENCE**

**Computer & Technology**

*Technical Skills*

**HARDWARE:**

* Troubleshot and resolved hardware issues in both desktops and laptops
* Replaced faulty hardware and ensured part compatibility
* Troubleshot and fixed issues related to monitors, cables, resolutions as well as printers
* Unlocked various smart phones such as the iPhones and Androids

**SOFTWARE:**

* Installed, maintained and troubleshot various computer Operating Systems (Win XP, Vista, 7 and 8) over 5 years of experience
* Obtained and updated drivers, program Updates and firmware/bios
* Used and troubleshot web browsers (IE7-10, Firefox, Waterfox, Safari, Google Chrome)
* Familiar with Microsoft Office Suite 2010: Excel, PowerPoint, and Word
* Ran and updated antivirus/antispyware/firewall software (Panda Cloud, AVG, Norton, and Microsoft Essentials)
* Ensured computer systems are clean and up to date. Ran network speed tests and optimized connections

**EDUCATION**

**Mt. Hood Community College, Gresham Oregon, 2012 - present**  
*Computer Technology Information Systems of Technology (pursuing an Associate’s Degree)*

Centennial High School, Portland Oregon, 2007-2009  
Reynolds High School, Troutdale Oregon, 2009-2011