**Samrach Sar**

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(971) 258-8914

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**Education**

**Bachelor of Science, Philosophy** – August 2010

Portland State University, Portland, Oregon

Senior Capstone: Leadership for Change

Member of Philosophy Club, PSU Pre Law Society and PSU Mock Trial Team

**Qualifications & Skills**

**Communication:** Effective written and verbal, negotiation skills, business acumen, and public speaking skills.

**Interpersonal:** Group communication skills, cooperative, identify strengths and weaknesses of group members and delegate accordingly, pragmatic and strive for synergistic outcomes.

**Research:** Analyze and assess patterns to forecast outcomes, ideate solutions, identify issues and define necessities, set and meet goals, procure information, and develop strategies.

**Organizational:** Detail oriented, prioritize tasks, meets deadlines, punctual and committed to achieving objectives.

**Professional Designation & Licensing**

**Licensed in the State of California for Self Insured Administration – OSIP**

Insurance license

**Fellow, Life Management Institute I – LOMA**

Insurance professional designation

**Chartered Property Casualty Underwriter (CPCU) *in progress***

Insurance professional designation

**OSAA Certification – Oregon Athletics Officials Association: 2009, 2010, 2011**

Officiating Basketball

**Employment History:**

**Case Manager II/Critical Strategies Unit**

**Liberty Mutual Insurance Company – Sept 2011 to *Present***

*Job Duties:*

- Manage, processe and resolve litigated California Workers' Compensation claims

- Evaluate compensability/liability/disability and settles claims

- Communicate with clients/policyholders, witnesses, etc. in order to gather information for case investigation, refers task to auxiliary units as necessary

- Respond to various written and telephone inquiries

- Ensure adequacy of reserves, price and evaluate exposure, loss cost estimates, future costing

- Assess coverage/liability and advises policyholders as to proper course of action

- Coordinate customer service activities, presenting case status in claims reviews and consultation on risk management

- Evaluates settlement pricing and negotiates settlements with attorneys, claimants, and/or co-defendants

- Proactively direct litigation management and confer with legal counsel on litigation strategy

- Update files and provide comprehensive reports as required

- Apply and maintain working knowledge of: California Labor Code, Administrative Law and regulations, Case Law and litigation procedure for the State of California Workers’ Comp Appeals Board

- Conduct all aspects of medicolegal process, which involves drafting medicolegal interrogatory letters, reviewing of QME reports and scrutinizing its merits if warranted, and directing depositions/cross examination of QME doctors

- Apply and maintain working knowledge of ACOEM, AMA 5th Ed., MTUS, and ODG guidelines

- Apply and maintain working knowledge of California Utilization Review and MPN

- Calculate Permanent Disability strand ratings according to the AMA Guidelines

**Policy/Leave Administrator – Contact Center**

**Standard Insurance Company – Sept 2010 to Sept 2011**

*Job Duties:*

- Responded to inquiries regarding Disability claims and FMLA administration

- Problem solved, performed initial research, and follow-up with individual client related issues as needed. Monitored status of requested and/or assigned work, prepared customized correspondence as necessary

- Applied and maintained working knowledge of various state Family Leave laws and Americans with Disabilities Act (ADA) and various employer policies

- Administered and tracked FMLA leaves, adjust leave banks accordingly

- Advised Policy Holders on claims/leave status, policy/contract interpretation

- Utilized various computer and telecommunications technologies/software/systems.

- Collected and analyzed information from members to determine eligibility, entitlement, set-up to claim. Approved and/or communicated resolution to members within guidelines.

- Processed claims accounting requests and appointed as the designated resource person.

*Extracurricular company activities:*

- Member of corporate Green Team and Project Manager for Paper Reduction Project with a 6 member project team

- Member of Employee Giving Campaign committee

- Team manager and member of company sponsored basketball team in the Portland Basketball League

- Participated in Corporate Mentorship Program with ISG Legal as a Mentee

**Interpreter, Telelanguage Inc.**

- Independent Contractor working part-time while attending college

- Translate Cambodian language for medical management, governmental, and legal appointments

- Listen to speakers' statements in order to determine meanings and to prepare translations

- Translate messages simultaneously or consecutively into Cambodian/English language, maintaining message content, context, and style as much as possible

**Engineering Operator, Volt/NW Natural Gas**

- Worked part-time while attending college.

- Scheduled and dispatched emergency work crews, field engineers, equipment, or service vehicles to appropriate locations according to customer requests, specifications, or needs

- Arranged for and procured necessary payments in order to restore service for customers

- Relayed work orders, messages, and information to or from work crews, supervisors, and anyone in the field via various communication systems

- Conferred with customers or supervising personnel in order to address questions, problems, and requests for service or equipment

**Volunteerism**

**Portland Basketball Street Jam, Special Olympics of Oregon** – Basketball Official

July – August: 2009, 2010, 2011

**Service Learning Scholarship, PCC** – Basketball Head Coach at THPRD

Academic Year: 2006, 2007, 2008

**Portland Public Schools, PSU Practicum** – Teacher/Reading and Writing Tutor

Academic Year: 2008-2009