# Zanatciu Requirements Specification Version 1.0 April 02, 2019 Epoka University Computer Engineering Department

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# 1. Executive Summary

# 1.1 Project Overview

Undeniably technology is advancing very fast nowadays and it seems like this pace will not slow down. Various beautiful applications are being built by developers around the world and those applications may be complex or easy depending on the ones who create. On this context the problem is not how fast technology is growing and how easy our developer tools are becoming for us to build a software but the problem is to harmonize the rhythm of our technology development community with the ability to approach different kind of users independently of their abilities to use software. We want to really enhance the quality of their life and not just help them get addicted with our application. Looking from this perspective we will develop an application which will aid tradional professionals or other simple trade jobs to just get connected in a meaningful platform.

# 1.2 Purpose and Scope of this Specification

# 2. Product/Service Description

Zanatciu aims to create a service that connects potential craftsman to people that require their service, and potential service specified.

# 2.1 Product Context

How does this product relate to other products? Is it independent and self-contained? Does it interface with a variety of related systems? Describe these relationships or use a diagram to show the major components of the larger system, interconnections, and external interfaces.

#### 2.2 User Characteristics

Create general customer profiles for each type of user who will be using the product. Profiles should include:

- Student/faculty/staff/other
- experience
- technical expertise
- other general characteristics that may influence the product

## 2.3 Assumptions

List any assumptions that affect the requirements, for example, equipment availability, user expertise, etc. For example, a specific operating system is assumed to be available; if the operating system is not available, the Requirements Specification would then have to change accordingly.

#### 2.4 Constraints

Describe any items that will constrain the design options, including

- parallel operation with an old system
- audit functions (audit trail, log files, etc.)
- access, management and security
- criticality of the application
- system resource constraints (e.g., limits on disk space or other hardware limitations)
- other design constraints (e.g., design or other standards, such as programming language or framework)

# 2.5 Dependencies

List dependencies that affect the requirements. Examples:

# 3. Requirements

- Describe all system requirements in enough detail for designers to design a system satisfying the requirements and testers to verify that the system satisfies requirements.
- Organize these requirements in a way that works best for your project. See <u>Appendix DAppendix D, Organizing the Requirements</u> for different ways to organize these requirements.
- Describe every input into the system, every output from the system, and every function performed by the system in response to an input or in support of an output. (Specify what functions are to be performed on what data to produce what results at what location for whom.)
- Each requirement should be numbered (or uniquely identifiable) and prioritized.
   See the sample requirements in Functional Requirements, and System Interface/Integration, as well as these example priority definitions:

# **Priority Definitions**

The following definitions are intended as a guideline to prioritize requirements.

- Priority 1 The requirement is a "must have" as outlined by policy/law
- Priority 2 The requirement is needed for improved processing, and the fulfillment of the requirement will create immediate benefits
- Priority 3 The requirement is a "nice to have" which may include new functionality It may be helpful to phrase the requirement in terms of its priority, e.g., "The value of the employee status sent to DIS **must be** either A or I" or "It **would be nice** if the application warned the user that the expiration date was 3 business days away". Another approach would be to group requirements by priority category.
- A good requirement is:
  - Correct
  - Unambiguous (all statements have exactly one interpretation)
  - Complete (where TBDs are absolutely necessary, document why the information is unknown, who is responsible for resolution, and the deadline)
  - Consistent
  - Ranked for importance and/or stability
  - Verifiable (avoid soft descriptions like "works well", "is user friendly"; use concrete terms and specify measurable quantities)
  - Modifiable (evolve the Requirements Specification only via a formal change process, preserving a complete audit trail of changes)
  - Does not specify any particular design
  - Traceable (cross-reference with source documents and spawned documents).

# 3.1 Functional Requirements

The requirement numbering follows the scheme – BR\_##

Req#	Requirement	Comments	Priority	Date Rvwd	SME Reviewed / Approved
BR_01	The system should have only one android mobile application	This will be the application which our customers will use.	1	1/04/2019	Gerild Pjetri
BR_02	The system should upload the whole list of jobs and services in the main module "Kreu" as soon as customer enters the activity.	Once in while or certaing period of time relatively small system requests from the service the jobs and services if the user still in "Kreu"	2	1/04/2019	Gerild Pjetri, Arbi Elezi
BR_03	The system can search for job types or service type by offering the customer a search on each section of the main module "Kreu" in order to filter from the whole.	Search bar will take as input certain letters and based on that is going to make queries in the database by filtering.	2	1/04/2019	Gerild Pjetri, Arbi Elezi
BR_04	The system should handle on time notifications by approval of the jobs or services, when clicked by the customer.	This will be implemented in effective way by using streams.	2	1/04/2019	Gerild Pjetri, Arbi Elezi
BR_05	The system will have a particular module for the jobs created by the customer to supply the market.	In order for the customer to be able to post jobs in the market he should buy one of the subscriptions available. In this module he is able to modify his jobs the way he wants.	2 3	1/04/2019	Gerild Pjetri, Arbi Elezi
BR_06	The module of personal jobs created for the market should have functionalities such as statistics on number of applicants, deadlines, deals and approval sections.	On this section of the system the customer is able to have control over what is he posting and control over the interactivity between his posts and other interested customers in his job	2 3	1/04/2019	Gerild Pjetri, Arbi Elezi
BR_07	The system will have a particular module for the services created by the customer to supply the market.	In order for the customer to be able to post services in the market he should buy one of the subscriptions available. In this module he is able to modify his services the way he wants.	2 3	1/04/2019	Gerild Pjetri, Arbi Elezi

Req#	Requirement	Comments	Priority	Date Rvwd	SME Reviewed / Approved
BR_08	The module of personal services created for the market should have functionalities such as statistics on number of applicants,, deals and approval sections.	On this section of the system the customer is able to have control over what is he posting and control over the interactivity between his posts and other interested customers in his services	2 3	1/04/2019	ArbiElezi/ Albi NIkehasani
BR_09	The subscription module will upload a list of the latest packages to buy. At this point of the system the user must enter his card information so he can be able to buy one.	Here a money transaction will take place between customers and our service.	2 3	1/04/2019	Elisa Daka
BR_10	The system will connect job seeker with job givers by making each other aware on their existence using notifications and approval sections.	The notifying system of is going to play a key role in the scope of the system as a whole because it relates to the purpose of connecting the customers together.	2 3	1/04/2019	Gerild Pjetri
BR_11	The system will have professional analysts on understanding the nature of bad review reports, in order to make reviews a serious tool for measuring the type of jobs or services	Reviews and Reputation of the customers will play a key role on the seriousness of the system. Bad cases will be taken immediately into consideration by the right actions.	2 3	1/04/2019	Denada Bufi

# 3.2 Non-Functional Requirements

# 3.2.1 User Interface Requirements

In addition to functions required, describe the characteristics of each interface between the product and its users (e.g., required screen formats/organization, report layouts, menu structures, error and other messages, or function keys).

## 3.2.2 Usability

Include any specific usability requirements, for example,

# 3.2.3 Performance

Specify static and dynamic numerical requirements placed on the system or on human interaction with the system:

- Static numerical requirements may include the number of terminals to be supported, the number of simultaneous users to be supported, and the amount and type of information to be handled.
- Dynamic numerical requirements may include the number of transactions and tasks and the amount
  of data to be processed within certain time period for both normal and peak workload conditions.

All of these requirements should be stated in measurable form. For example, "95% of the transactions shall be processed in less than 1 second" rather than "an operator shall not have to wait for the transaction to complete".

## 3.2.3.1 Capacity

Include measurable capacity requirements (e.g., the number of simultaneous users to be supported, the maximum simultaneous user load, per-user memory requirements, expected application throughput)

#### 3.2.3.2 Availability

Include specific and measurable requirements for:

- Hours of operation
- · Level of availability required
- Coverage for geographic areas
- Impact of downtime on users and business operations
- Impact of scheduled and unscheduled maintenance on uptime and maintenance communications procedures
- reliability (e.g., acceptable mean time between failures (MTBF), or the maximum permitted number of failures per hour).

#### 3.2.3.3 Latency

Include explicit latency requirements, e.g., the maximum acceptable time (or average time) for a service request.

# 3.2.4 Manageability/Maintainability

## 3.2.4.1 Monitoring

Include any requirements for product or service health monitoring, failure conditions, error detection, logging, and correction.

#### 3.2.4.2 Maintenance

Specify attributes of the system that relate to ease of maintenance. These requirements may relate to modularity, complexity, or interface design. Requirements should not be placed here simply because they are thought to be good design practices.

#### 3.2.4.3 Operations

Specify any normal and special operations required by the user, including:

- periods of interactive operations and periods of unattended operations
- data processing support functions
- backup and recovery operations
- safety considerations and requirements
- disaster recovery and business resumption

## 3.2.5 System Interface/Integration

Specify the use of other required products (e.g., a database or operating system), and interfaces with other systems (e.g., UWHires package interfaces with PubCookie and ODS, HEPPS system interfaces with Budget system). For each interface, define the interface in terms of message format and content. For well-documented interfaces, simply provide a reference to the documentation.

Outline each interface between the product and the hardware or network components of the system. This includes configuration characteristics (e.g., number of ports, instruction sets), what devices are to be supported, and protocols (e.g., signal handshake protocols).

#### 3.2.5.1 Network and Hardware Interfaces

Specify the logical characteristics of each interface between the product and the hardware or network components of the system. This includes configuration characteristics (e.g., number of ports, instruction sets), what devices are to be supported, and protocols (e.g., signal handshake protocols).

#### 3.2.5.2 Systems Interfaces

## Example systems interface requirements:

A. System1-to-System2 Interface

The <external party> will create and send a fixed length text file as an email attachment to <a href="mail@u.washington.edu">System2mail@u.washington.edu</a> to be imported into the System2 system for payroll calculation. This file must be received on EDIT day by 4:00 PM in order to be processed in the EDIT night run. The requirements below document the file specifications, data transfer process, and specific schedule. This file is referred to as "FileName" in this document.

#### File Structure and Format

- A1. The FileName file is a fixed length text file.
- A2. The FileName file is an unformatted ASCII file (text-only).
- A3. The FileName file contains a batch totals record and several detail records.

## File Description: Batch Totals Record

A4. The batch totals record can be placed at the beginning, in the middle, or at the end of the file.

A5. The batch totals record contains the following:

- Record Type (value: XA)
- Process Type (value: A)
- Batch Number (3 digit number assigned by Payroll Dept)
- Origin Code (AIG)
- Total number of detail records
- Total deduction amount

#### File Description: Detail Records

A6. The FileName file contains a row for each record meeting xxx criteria.

A7. Each row in the FileName file contains the following fields, comma-delimited and encased in double-quotes where the data includes commas or spaces:

- Employee Id
- Record Type
- Process Date (MMDDYY)
- XYG Number
- Element Code
- Amount
- Amount Sign
- Year Flag
- Total Amount
- Total Amt Sign

#### 3.2.6 Security

#### 3.2.6.1 Protection

Specify the factors that will protect the system from malicious or accidental access, modification, disclosure, destruction, or misuse. For example:

- encryption
- activity logging, historical data sets

- restrictions on intermodule communications
- data integrity checks

#### 3.2.6.2 Authorization and Authentication

Specify the Authorization and Authentication factors. Consider using standard tools such as PubCookie.

## 3.2.7 Data Management

Specify the requirements for any information that is to be placed into a database, including

- types of information used by various functions
- frequency of use
- data access rules
- data entities and relationships
- integrity constraints
- data retention
- valid range, accuracy, and/or tolerance
- units of measure
- data formats
- default or initial values

## 3.2.8 Standards Compliance

Specify the requirements derived from existing standards, policies, regulations, or laws (e.g., report format, data naming, accounting procedures, audit tracing). For example, this could specify the requirement for software to trace processing activity. Such traces are needed for some applications to meet minimum regulatory or financial standards. An audit trace requirement may, for example, state that all changes to a payroll database must be recorded in a trace file with before and after values.

# 3.2.9 Portability

If portability is a requirement, specify attributes of the system that relate to the ease of porting the system to other host machines and/or operating systems. For example,

- Percentage of components with host-dependent code;
- Percentage of code that is host dependent;
- Use of a proven portable language;
- Use of a particular compiler or language subset;
- Use of a particular operating system;
- The need for environment-independence the product must operate the same regardless of operating systems, networks, development or production environments.

## 3.2.10 Other Non-Functional Requirements

Please provide all necessary non-functional requirements, similar to the requirements explained in the lesson slides or in the textbook.

## 3.3 Domain Requirements

Everything related to the domain that might be needed in the project shall be mentioned in here. Sometimes the domain Requirements might be thought as part of either functional or non-functional requirements.

# 4. User Scenarios/Use Cases

Provide a summary of the major functions that the product will perform. Organize the functions to be understandable to the customer or a first time reader. Include use cases and business scenarios, or provide a link to a separate document (or documents). A business scenario:

- · Describes a significant business need
- Identifies, documents, and ranks the problem that is driving the scenario
- Describes the business and technical environment that will resolve the problem
- States the desired objectives
- Shows the "Actors" and where they fit in the business model
- Is specific, and measurable, and uses clear metrics for success

# **APPENDIX**

The appendixes are not always considered part of the actual Requirements Specification and are not always necessary. They may include

- Sample input/output formats, descriptions of cost analysis studies, or results of user surveys;
- Supporting or background information that can help the readers of the Requirements Specification;
- A description of the problems to be solved by the system;
- Special packaging instructions for the code and the media to meet security, export, initial loading, or other requirements.

When appendixes are included, the Requirements Specification should explicitly state whether or not the appendixes are to be considered part of the requirements.

# Appendix A. Definitions, Acronyms, and Abbreviations

Define all terms, acronyms, and abbreviations used in this document.

# Appendix B. References

List all the documents and other materials referenced in this document.

# Appendix C. Requirements Traceability Matrix

The following trace matrix examples show one possible use of naming standards for deliverables (FunctionalArea-DocType-NN). The number has no other meaning than to keep the documents unique. For example, the Bargaining Unit Assignment Process Flow would be BUA-PF-01.

## For example (1):

Business Requirement	Area	Deliverables	Status
BR_LR_01	BUA	BUA-CD-01	Accepted
The system should validate the relationship		Assign BU Conceptual Design	
between Bargaining Unit/Location and Job ClassComments: Business Process =		BUA-PF-01	Accepted
"Assigning a Bargaining Unit to an Appointment" (Priority 1)		Derive Bargaining Unit-Process Flow Diagram	
		BUA-PF-01	Accepted
		Derive Bargaining Unit-Process Flow Diagram	
BR_LR_09	BUA	BUA-CD-01	Accepted
The system should provide the capability for		Assign BU Conceptual Design	
the Labor Relations Office to maintain the job class/union relationshipComments:		BUA-PF-02	ReadyForReview
Business Process = "Maintenance" (Priority 1)		BU Assignment Rules Maint Process Flow Diagram	

## For example (2):

BizReqID	Pri	Major Area	DevTstItems DelivID	Deliv Name	Status
BR_LR_01	1	BUA	BUA-CD-01	Assign BU Conceptual Design	Accepted
BR_LR_01	1	BUA		Bargaining Unit Assignment DB Modification Description	Accepted
BR_LR_01	1	BUA	BUA-PF-01	Derive Bargaining Unit-Process Flow Diagram	Accepted

BizReqID	Pri	Major Area	DevTstItems DelivID	Deliv Name	Status
BR_LR_01	1	BUA	BUA-UCD-01	BU Assign LR UseCase Diagram	ReadyForReview
BR_LR_01	1	BUA	BUA-UCT-001	BU Assignment by PC UseCase - Add Appointment and Derive UBU	Reviewed
BR_LR_01	1	BUA	BUA-UCT-002	BU Assignment by PC UseCase - Add Appointment (UBU Not Found)	Reviewed
BR_LR_01	1	BUA	BUA-UCT-006	BU Assignment by PC UseCase - Modify Appointment (Removed UBU)	Reviewed
BR_LR_09	1	BUA	BUA-CD-01	Assign BU Conceptual Design	Accepted
BR_LR_09	1	BUA	BUA-DS-02	Bargaining Unit Assignment DB Modification Description	Accepted
BR_LR_09	1	BUA	BUA-PF-02	BU Assignment Rules Maint Process Flow Diagram	Accepted
BR_LR_09	1	BUA	BUA-UCD-03	BU Assign Rules Maint UseCase Diagram	Reviewed
BR_LR_09	1	BUA	BUA-UCT-045	BU Assignment Rules Maint: Successfully Add New Assignment Rule	Reviewed
BR_LR_09	1	BUA	BUA-UCT-051	BU Assignment Rules MaintUseCase: Modify Rule	Reviewed
BR_LR_09	1	BUA	BUA-UCT-053	BU Assignment Rules MaintUseCase - Review Assignment Rules	Reviewed
BR_LR_09	1	BUA	BUA-UCT-057	BU Assignment Rules MaintUseCase: Inactivate Last Rule for a BU	Reviewed
BR_LR_09	1	BUA	BUA-UI-02	BU AssignRules Maint UI Mockups	ReadyForReview
BR_LR_09	1	BUA	BUA-TC-021	BU Assignment Rules Maint TestCase: Add New Rule (Associated Job Class Does Not Exist) - Success	ReadyForReview
BR_LR_09	1	BUA	BUA-TC-027	BU Assignment Rules Maint TestCase: Modify Rule - Success	ReadyForReview
BR_LR_09	1	BUA	BUA-TC-035	BU Assignment Rules Maint TestCase: Add New Rule (Associated Job Class Does Not Exist) - Error Condition	ReadyForReview
BR_LR_09	1	BUA	BUA-TC-049	BU Assignment Rules Maint TestCase: Modify Rule - Error Condition	ReadyForReview

# For example (3):

BizReqID	CD01	CD02	CD03	CD04	UI01	UI02	UCT01	UCT02	UCT03	TC01	TC02	TC03	TC04
BR_LR_01			X		X		X			X		X	
BR_LR_09	X			X		X			X		X		X
BR_LR_10	X			X					X		X		
BR_LR_11		X											

# Appendix D. Organizing the Requirements

This section is for information only as an aid in preparing the requirements document.

Detailed requirements tend to be extensive. Give careful consideration to your organization scheme. Some examples of organization schemes are described below:

## By System Mode

Some systems behave quite differently depending on the mode of operation. For example, a control system may have different sets of functions depending on its mode: training, normal, or emergency.

# By User Class

Some systems provide different sets of functions to different classes of users. For example, an elevator control system presents different capabilities to passengers, maintenance workers, and fire fighters.

# By Objects

Objects are real-world entities that have a counterpart within the system. For example, in a patient monitoring system, objects include patients, sensors, nurses, rooms, physicians, medicines, etc. Associated with each object is a set of attributes (of that object) and functions (performed by that object). These functions are also called services, methods, or processes. Note that sets of objects may share attributes and services. These are grouped together as classes.

# By Feature

A feature is an externally desired service by the system that may require a sequence of inputs to affect the desired result. For example, in a telephone system, features include local call, call forwarding, and conference call. Each feature is generally described in a sequence of stimulus-response pairs, and may include validity checks on inputs, exact sequencing of operations, responses to abnormal situations, including error handling and recovery, effects of parameters, relationships of inputs to outputs, including input/output sequences and formulas for input to output.

# By Stimulus

Some systems can be best organized by describing their functions in terms of stimuli. For example, the functions of an automatic aircraft landing system may be organized into sections for loss of power, wind shear, sudden change in roll, vertical velocity excessive, etc.

#### By Response

Some systems can be best organized by describing all the functions in support of the generation of a response. For example, the functions of a personnel system may be organized into sections corresponding to all functions associated with generating paychecks, all functions associated with generating a current list of employees, etc.

#### **By Functional Hierarchy**

When none of the above organizational schemes prove helpful, the overall functionality can be organized into a hierarchy of functions organized by common inputs, common outputs, or common internal data access. Data flow diagrams and data dictionaries can be used to show the relationships between and among the functions and data.

## **Additional Comments**

Whenever a new Requirements Specification is contemplated, more than one of the organizational techniques given above may be appropriate. In such cases, organize the specific requirements for multiple hierarchies tailored to the specific needs of the system under specification.

There are many notations, methods, and automated support tools available to aid in the documentation of requirements. For the most part, their usefulness is a function of organization. For example, when organizing by mode, finite state machines or state charts may prove helpful; when organizing by object, object-oriented analysis may prove helpful; when organizing by feature, stimulus-response sequences may prove helpful; and when organizing by functional hierarchy, data flow diagrams and data dictionaries may prove helpful.