MEDREC - DESIGN PROCESS

Empathize

Online surveys

Health providers interviews

Patients interviews

Aggregated empathy Maps

Define

User Personas

Current User Journey

Problem statement

Setting the design goal

Ideate

Processes card sorting

potential solutions

Information Architecture

Data Structure

Prototyping

sketching

Lofi Wireframes

Hifi WireFrames

Prototype

Testing

Usability Testing

Observation sessions

Accessibility

Prototype

