



Telecommunications company

## **Vodafone**

Rank: 2nd Score: 42%

Out of 12 telecommunication companies.

basic information missing

Telefónica	1	
Vodafone	2	
AT&T	3	
Telenor	3	
Deutsche Telekom	5	
Orange	6	
MTN	7	
América Móvil	8	
Axiata	9	
Bharti Airtel	10	
Etisalat	11	
Ooredoo	12	
		01920%

key findings missing

### **Key Takeaways:**

key takeaways missing

### **Key Recommendations:**

key recommendations missing

#### Services evaluated:



Prepaid mobile



( Postpaid mobile



Fixed-line broadband

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

Scores reflect the average score across the services we evaluated, with each service weighted equally.

Download data and sources

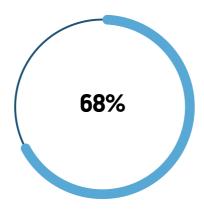
### Changes since 2019:

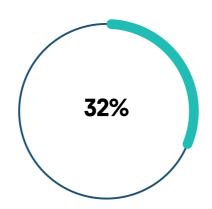
analysis missing

+ 0.74 points

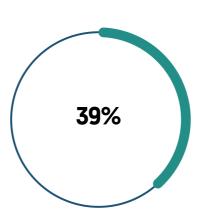
Gained 0.74 points on comparable indicators since the 2019 RDR Index.

#### Governance





### **Privacy**



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

## Governance

68%

governance missing

### **Indicators**

G1. Policy Commitment

100%

G2. Governance and management oversight

100%

4. Human rights due diligence
5. Stakeholder engagement a
26 Damadu and annuals
6. Remedy and appeals

# Freedom of Expression 32%

freedom of expression missing

### **Indicators**

F2. Notification of policy changes  F3. Process for policy enforcement  F4. Data about policy enforcement  C5. Process for responding to third-party requests to restrict content or accounts  F6. Data about government demands to restrict for content and accounts  C70%  F6. Data about private requests for content or account restriction  C70%  F8. User notification about content and account restriction  C80%  F9. Network management (telecommunications companies)  C70%  F10. Network shutdown (telecommunications companies)  F11. Identity policy  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F1. Access to policies	~			
F3. Process for policy enforcement  F4. Data about policy enforcement  F5. Process for responding to third-party requests to restrict content or accounts  F6. Data about government demands to restrict for content and accounts  F7. Data about private requests for content or account restriction  F8. User notification about content and account restriction  F9. Network management (telecommunications companies)  F10. Network shutdown (telecommunications companies)  F11. Identity policy  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		38%			
F3. Process for policy enforcement  F4. Data about policy enforcement  F5. Process for responding to third-party requests to restrict content or accounts  F6. Data about government demands to restrict for content and accounts  F7. Data about private requests for content or account restriction  F8. User notification about content and account restriction  F9. Network management (telecommunications companies)  F10. Network shutdown (telecommunications companies)  F11. Identity policy  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F2. Notification of policy changes	~			
F4. Data about policy enforcement  F5. Process for responding to third-party requests to restrict content or accounts  F6. Data about government demands to restrict for content and accounts  F7. Data about private requests for content or account restriction  F8. User notification about content and account restriction  F9. Network management (telecommunications companies)  F10. Network shutdown (telecommunications companies)  F11. Identity policy  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		8%			
F4. Data about policy enforcement  78. Process for responding to third-party requests to restrict content or accounts  70%  F6. Data about government demands to restrict for content and accounts  70%  F7. Data about private requests for content or account restriction  70%  F8. User notification about content and account restriction  88%  F9. Network management (telecommunications companies)  63%  F10. Network shutdown (telecommunications companies)  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F3. Process for policy enforcement	~			
F5. Process for responding to third-party requests to restrict content or accounts  70%  F6. Data about government demands to restrict for content and accounts  0%  F7. Data about private requests for content or account restriction  0%  F8. User notification about content and account restriction  8%  F9. Network management (telecommunications companies)  63%  F10. Network shutdown (telecommunications companies)  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		21%			
F5. Process for responding to third-party requests to restrict content or accounts  70%  F6. Data about government demands to restrict for content and accounts  0%  F7. Data about private requests for content or account restriction  0%  F8. User notification about content and account restriction  8%  F9. Network management (telecommunications companies)  63%  F10. Network shutdown (telecommunications companies)  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F4. Data about policy enforcement	~			
F6. Data about government demands to restrict for content and accounts  67. Data about private requests for content or account restriction  68. User notification about content and account restriction  88. F9. Network management (telecommunications companies)  63. F10. Network shutdown (telecommunications companies)  F11. Identity policy  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		0%			
F6. Data about government demands to restrict for content and accounts  67. Data about private requests for content or account restriction  68. User notification about content and account restriction  88. F9. Network management (telecommunications companies)  63. F10. Network shutdown (telecommunications companies)  F11. Identity policy  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F5. Process for responding to third-party requests to restrict content or accounts	~			
F7. Data about private requests for content or account restriction  F8. User notification about content and account restriction  8%  F9. Network management (telecommunications companies)  63%  F10. Network shutdown (telecommunications companies)  50%  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	• The second for responding to time party requests to results content of accounts	70%			
F7. Data about private requests for content or account restriction  F8. User notification about content and account restriction  8%  F9. Network management (telecommunications companies)  63%  F10. Network shutdown (telecommunications companies)  50%  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	E6. Data about government demands to restrict for content and accounts				
F7. Data about private requests for content or account restriction  68  F8. User notification about content and account restriction  89  F9. Network management (telecommunications companies)  637  F10. Network shutdown (telecommunications companies)  50%  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	1 o. Data about government demands to restrict for content and accounts	0%			
F8. User notification about content and account restriction  8% F9. Network management (telecommunications companies)  63% F10. Network shutdown (telecommunications companies)  50% F11. Identity policy  100% F12. Algorithmic content curation, recommendation, and/or ranking systems  NA F13. Automated software agents ("bots")	F7 Data about universe various for content or consult vestibility				
F8. User notification about content and account restriction  8%  F9. Network management (telecommunications companies)  63%  F10. Network shutdown (telecommunications companies)  50%  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F7. Data about private requests for content or account restriction	0%			
F9. Network management (telecommunications companies)  63% F10. Network shutdown (telecommunications companies)  50% F11. Identity policy  100% F12. Algorithmic content curation, recommendation, and/or ranking systems  NA F13. Automated software agents ("bots")		<b>C</b> /C			
F9. Network management (telecommunications companies)  63% F10. Network shutdown (telecommunications companies)  50% F11. Identity policy  100% F12. Algorithmic content curation, recommendation, and/or ranking systems  NA F13. Automated software agents ("bots")	F8. User notification about content and account restriction	8%			
F10. Network shutdown (telecommunications companies)  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		070			
F10. Network shutdown (telecommunications companies)  50%  F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F9. Network management (telecommunications companies)	679/			
F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		63%			
F11. Identity policy  100%  F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F10. Network shutdown (telecommunications companies)				
F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")		50%			
F12. Algorithmic content curation, recommendation, and/or ranking systems  NA  F13. Automated software agents ("bots")	F11. Identity policy				
NA F13. Automated software agents ("bots")		100%			
F13. Automated software agents ("bots")	F12. Algorithmic content curation, recommendation, and/or ranking systems				
		NA			
NA NA	F13. Automated software agents ("bots")				
		NA			

# Privacy 39%

### privacy missing

### Indicators

P1. Access to policies affecting users' privacy	50%
P2. Notification of changes	<b>∨</b> 6%
P3. User information collection and inference	∨ 42%
P4. Sharing of user information	63%
P5. Purpose for collecting, inferring, and sharing user information	30%
P6. Retention of user information	20%
P7. Users' control over their own user information	13%
P8. Users' access to their own user information	33%
P9. Collection of user information from third parties	13%
P10. Process for responding to demands for user information	<b>∨</b> 46%
P11. Data about demands for user information	<b>∨</b> 0%
P12. User notification about third-party requests for user information	0%
P13. Security oversight	67%
P14. Addressing security vulnerabilities	50%
P15. Data breaches	100%
P16. Encryption of user communication and private content (digital platforms)	NA
P17. Account security (digital platforms)	NA
P18. Inform and educate users about potential risks	100%

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