



Telecommunications company

Orange

Rank: 6th Score: 27%

Out of 12 telecommunication companies.

basic information missing

Telefónica	1	
Vodafone	2	
AT&T	3	
Telenor	3	
Deutsche Telekom	5	
Orange	6	
MTN	7	
América Móvil	8	
Axiata	9	
Bharti Airtel	10	
Etisalat	11	
Ooredoo	12	
		0900%

key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:



Prepaid mobile



(Postpaid mobile



Fixed-line broadband

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

Scores reflect the average score across the services we evaluated, with each service weighted equally.

Download data and sources

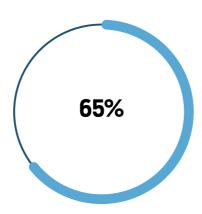
Changes since 2019:

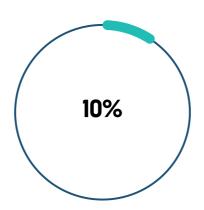
analysis missing

+ 2 points

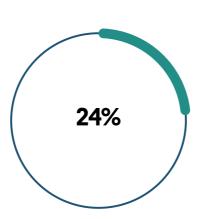
Gained 2 points on comparable indicators since the 2019 RDR Index.

Governance





Privacy



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance

65%

governance missing

Indicators

G1. Policy Commitment

83%

G2. Governance and management oversight

100%

4. Human rights due diligence	
5. Stakeholder engagement and accountability	
6. Remedy and appeals	

Freedom of Expression 10%

freedom of expression missing

Indicators

F1. Access to policies	✓ 17%
F2. Notification of policy changes	∨ 3%
F3. Process for policy enforcement	√ 25%
F4. Data about policy enforcement	∨ ∨ 0%
F5. Process for responding to third-party requests to restrict content or accounts	✓ 21%
F6. Data about government demands to restrict for content and accounts	0%
F7. Data about private requests for content or account restriction	0%
F8. User notification about content and account restriction	17%
F9. Network management (telecommunications companies)	0%
F10. Network shutdown (telecommunications companies)	25%
F11. Identity policy	0%
F12. Algorithmic content curation, recommendation, and/or ranking systems	NA
F13. Automated software agents ("bots")	NA

Privacy 24%

privacy missing

Indicators

P1. Access to policies affecting users' privacy	\	50%
P2. Notification of changes	~	0%
P3. User information collection and inference	~	25%
P4. Sharing of user information		25%
P5. Purpose for collecting, inferring, and sharing user information		40%
P6. Retention of user information		10%
P7. Users' control over their own user information		3%
P8. Users' access to their own user information		25%
P9. Collection of user information from third parties		0%
P10. Process for responding to demands for user information	~	14%
P11. Data about demands for user information	~	10%
P12. User notification about third-party requests for user information		0%
P13. Security oversight		50%
P14. Addressing security vulnerabilities		25%
P15. Data breaches		0%
P16. Encryption of user communication and private content (digital platforms)		NA
P17. Account security (digital platforms)		NA
P18. Inform and educate users about potential risks	1	100%

About
2020 Methodology
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Privacy Policy

Funders and partners



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