Telecommunications company

Vodafone

Rank: 2nd   Score: 42%

Out of 12 telecommunication companies.

basic information missing

Telefónica	1		49%
Vodafone	2		◀42%
AT&T	3		37%
Telenor	3		37%
Deutsche Telekom	5		34%
Orange	6		27%
MTN	7		23%
América Móvil	8		22%
Axiata	9		16%
Bharti Airtel	10		15%
Etisalat	11		10%
Ooredoo	12		6%

0%   100%

key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:

- 📱 Prepaid mobile
- 📱 Postpaid mobile
- 📶 Fixed-line broadband

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

Scores reflect the average score across the services we evaluated, with each service weighted equally.
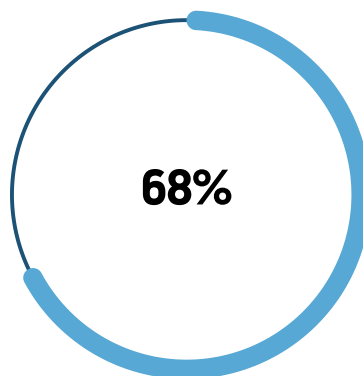

Download data and sources
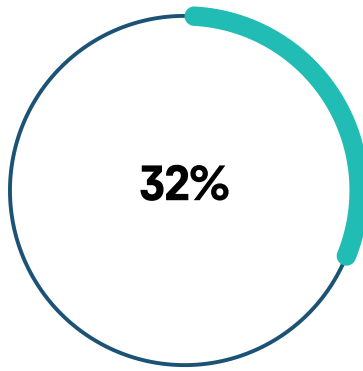

Changes since 2019:

analysis missing

+ 0.74 points

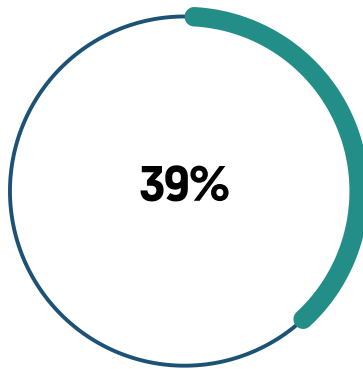Gained 0.74 points on comparable indicators since the 2019 RDR Index.

Governance

68%

Freedom of Expression

32%

Privacy

39%

We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance 68%

governance missing

Indicators

G1. Policy Commitment

100%

G2. Governance and management oversight

100%

G3. Internal implementation

G3. Internal implementation

100%

G4. Human rights due diligence ⌄

15%

G5. Stakeholder engagement and accountability

50%

G6. Remedy and appeals ⌄

44%

Freedom of Expression `32%`

freedom of expression missing

Indicators

F1. Access to policies ⌄

38%

F2. Notification of policy changes ⌄

8%

F3. Process for policy enforcement ⌄

21%

F4. Data about policy enforcement ⌄

0%

F5. Process for responding to third-party requests to restrict content or accounts ⌄

70%

F6. Data about government demands to restrict for content and accounts

0%

F7. Data about private requests for content or account restriction

0%

F8. User notification about content and account restriction

8%

F9. Network management (telecommunications companies)

63%

F10. Network shutdown (telecommunications companies)

50%

F11. Identity policy

100%

F12. Algorithmic content curation, recommendation, and/or ranking systems

NA

F13. Automated software agents ("bots")

NA

Privacy 39%

privacy missing

Indicators

P1. Access to policies affecting users' privacy ⌄

50%

P2. Notification of changes ⌄

6%

P3. User information collection and inference ⌄

42%

P4. Sharing of user information

63%

P5. Purpose for collecting, inferring, and sharing user information

30%

P6. Retention of user information

20%

P7. Users' control over their own user information

13%

P8. Users' access to their own user information

33%

P9. Collection of user information from third parties

13%

P10. Process for responding to demands for user information ⌄

46%

P11. Data about demands for user information ⌄

0%

P12. User notification about third-party requests for user information

0%

P13. Security oversight

67%

P14. Addressing security vulnerabilities

50%

P15. Data breaches

100%

P16. Encryption of user communication and private content (digital platforms)

NA

P17. Account security (digital platforms)

NA

P18. Inform and educate users about potential risks

100%

About

2020 Methodology

Publications

2020 Corporate Accountability Index

Privacy Policy

Funders and partners

RankingRights

RankingRights

RSS

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