

Telecommunications company

Axiata

Rank: 9th

Score: 16%

Out of 12 telecommunication companies.

basic information missing

Telefónica	1	<div></div>	49%
Vodafone	2	<div></div>	42%
AT&T	3	<div></div>	37%
Telenor	3	<div></div>	37%
Deutsche Telekom	5	<div></div>	34%
Orange	6	<div></div>	27%
MTN	7	<div></div>	23%
América Móvil	8	<div></div>	22%
Axiata	9	<div></div>	16%
Bharti Airtel	10	<div></div>	15%
Etisalat	11	<div></div>	10%
Ooredoo	12	<div></div>	6%

0%100%

key findings missing

Key Takeaways:

key takeaways missing

Key Recommendations:

key recommendations missing

Services evaluated:



Prepaid mobile



Postpaid mobile



Fixed-line broadband

The 2020 RDR Index covers policies that were active between February 8, 2019 and September 15, 2020. Policies that came into effect after September 15, 2020 were not evaluated for this Index.

Scores reflect the average score across the services we evaluated, with each service weighted equally.

[Download data and sources](#)

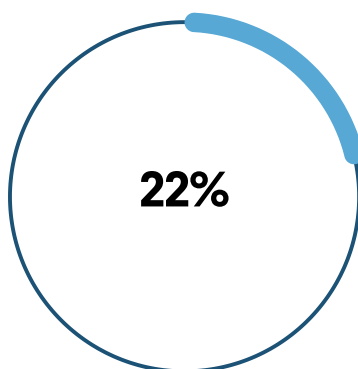
Changes since 2019:

analysis missing

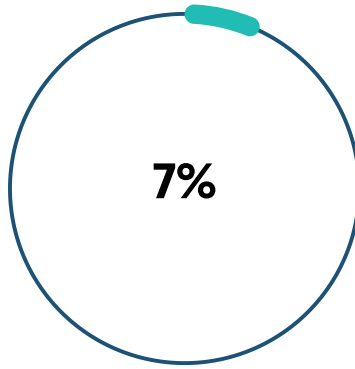
+ 6.58 points

Gained 6.58 points on comparable indicators since the 2019 RDR Index.

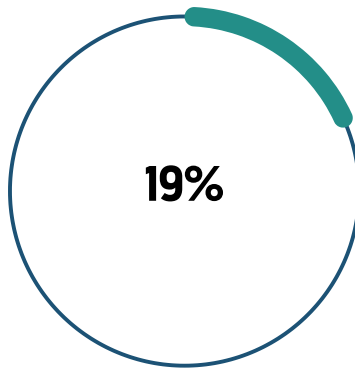
Governance



Freedom of Expression



Privacy



We rank companies on their approach to governance, and their policies and practices that affect freedom of expression and privacy.

Governance 22%

governance missing

Indicators

G1. Policy Commitment



17%

G2. Governance and management oversight



50%

G3. Internal implementation

G3. Internal implementation	50%
G4. Human rights due diligence	1%
G5. Stakeholder engagement and accountability	0%
G6. Remedy and appeals	17%

Freedom of Expression

7%

freedom of expression missing

Indicators

F1. Access to policies	27%
F2. Notification of policy changes	3%
F3. Process for policy enforcement	9%
F4. Data about policy enforcement	0%
F5. Process for responding to third-party requests to restrict content or accounts	0%
F6. Data about government demands to restrict for content and accounts	0%
F7. Data about private requests for content or account restriction	0%
F8. User notification about content and account restriction	0%
F9. Network management (telecommunications companies)	33%
F10. Network shutdown (telecommunications companies)	6%
F11. Identity policy	0%
F12. Algorithmic content curation, recommendation, and/or ranking systems	NA
F13. Automated software agents (“bots”)	NA

privacy missing

Indicators

P1. Access to policies affecting users' privacy	42%
P2. Notification of changes	19%
P3. User information collection and inference	25%
P4. Sharing of user information	25%
P5. Purpose for collecting, inferring, and sharing user information	40%
P6. Retention of user information	0%
P7. Users' control over their own user information	0%
P8. Users' access to their own user information	0%
P9. Collection of user information from third parties	0%
P10. Process for responding to demands for user information	7%
P11. Data about demands for user information	0%
P12. User notification about third-party requests for user information	0%
P13. Security oversight	50%
P14. Addressing security vulnerabilities	0%
P15. Data breaches	0%
P16. Encryption of user communication and private content (digital platforms)	NA
P17. Account security (digital platforms)	NA
P18. Inform and educate users about potential risks	100%

About

2020 Methodology

Publications

2020 Corporate Accountability Index

Privacy Policy

Funders and partners



RankingRights

RankingRights

RSS

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