MerryTrips is India's first platform dedicated to Outstation Carpooling



## **Last Minute Travel**





## Problem in Customers' Mind.

SNo.	Problems in Driver's Mind	Problems in Passenger's Mind
1.	Is the passenger trustworthy? Will I be secure?	Is the driver trustworthy? Will I be
		secure?
2.	I am price conscious car owner. I want to drive only if	Is the driver competent and skilled
	my car is full. But ashamed to admit it. So I don't try at	at driving?
	all.	
3.	What if a passenger initially commits to come but pulls	What if a driver initially commits to
	out in the last minute after I have refused other	come but pulls out in the last
	prospective passengers?	minute after I have refused other
		prospective avenues of travel?
4.	I do not wish the passenger to smoke or eat in my car	I do not wish the co-passengers to
		smoke or drink or eat in my car
5.	What if the passenger brings big luggage?	What if the driver stuffs more
		people than I like? Eg: 5 can sit in a
		Nano but I am uncomfortable
6.	What if the passenger asks me to pick up or drop at	What if the passenger asks me to
	points not en-route	pick up or drop at points not en-
		route

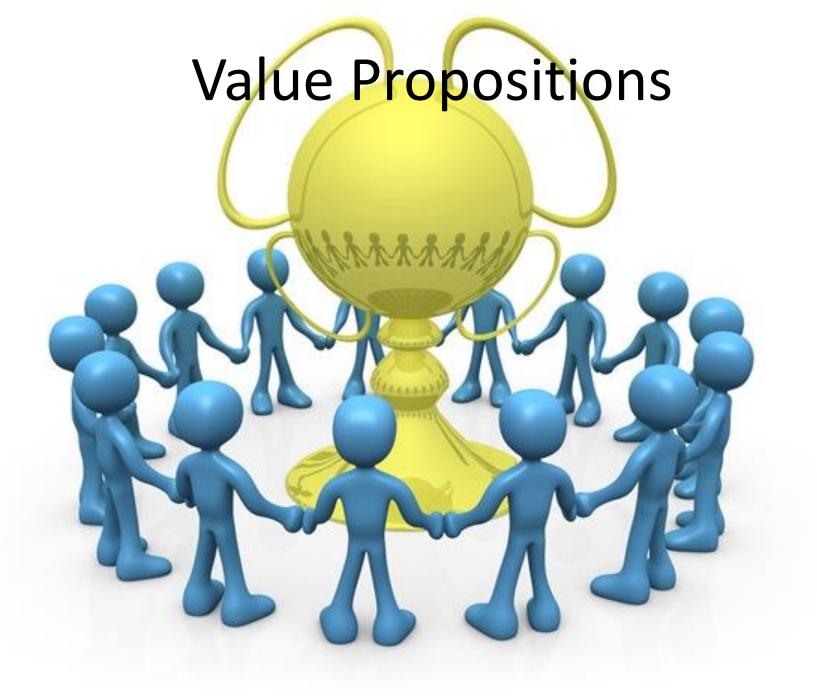
What if the passengers or driver do

not come on time

Money related disputes

What if the passenger does not come on time

Shame in getting money and money related disputes















# MerryTrips' Solution to Customers' Problems

S.No.	Problems in Driver's Mind	Solution	
1.	Is the passenger trustworthy? Will I be secure?	<ol> <li>Allow only employees of well-known corporate who are known to do BG verification.</li> </ol>	
		<ol> <li>See ratings and reviews of driver and co passengers by previous co-passengers.</li> </ol>	
		<ol> <li>See co-passenger's facebook or linkedin profiles.</li> </ol>	
2.	I am price conscious car owner. I want to drive only if my car is full. But ashamed to admit it.	<ol> <li>TIF Feature – Travel Only If         Full feature will convert a         trip to "Confirmed" status         only after all seats are full.</li> </ol>	
3.	What if a passenger initially commits to come but pulls out in the last minute after I have refused other prospective passengers?	<ol> <li>Booking policies for Committed Trip – Time based cancellation charges apply</li> </ol>	
4.	I do not wish the passenger to smoke or eat in my car	Prohibited actions feature	
5.	What if the passenger brings big luggage?	Luggage policies	
б.	What if the passenger asks me to pick up or drop at points not en-route	Drop Points and Pick up Points feature	
7.	What if the passenger does not come on time	Time Policies	
8.	Shame in getting money and money related disputes	Published ticket prices and money handled by the site	

S.No.	Problems in Passenger's Mind	Solutio	n
1.	Is the driver trustworthy? Will I be secure?	4.	Allow only employees of well-known corporate who are known to do BG verification.
			See ratings and reviews of driver and co passengers by previous co-passengers. See co-passenger's facebook
			or linkedin profiles.
2.	Is the driver competent and skilled at driving?	4.	See ratings and reviews of driver's competence by previous co-passengers.
		5.	Drivers can voluntarily post insurance history.
		6.	Drivers can voluntarily post their "comfort speeds" on highways

3.	What if a driver initially commits to come but pulls	1.	Expect trip cancellation if it is
	out in the last minute after I have refused other		a TIF trip
	prospective avenues of travel?	2.	A driver has to pool in his
			seat amount if he wishes to
			create a "Confirmed Trip"
		3.	On cancellation of a
			confirmed trip, we can't do
			much about ensuring your
			travel but you will be
			compensated your fee and a
			part of the driver's pooled in
		4	amount.
		4.	Driver's reliability rating goes down for the next passengers
			to be aware
4.	I do not wish the co-passengers to smoke or drink or	1.	
	eat in my car		will require every passenger
			and driver to electronically
			sign a list of prohibited
			actions
5.	What if the driver stuffs more people than I like? Eg: 5	1.	Driver has to declare the
	can sit in a Nano but I am uncomfortable		number of seats
6.	What if the passenger asks me to pick up or drop at	1.	Drop Points and Pick up
	points not en-route		Points feature
7.	What if the passengers or driver do not come on time	1.	Time Policies
8.	Money related disputes	1.	Published ticket prices and
			money handled by the site







### Other Revenue Streams.

- Selling of auto insurance
- Deals / Advertisements by En-route restaurants
- Weekend getaway trips and resort bookings.





## Freelance Taxi Driver and Taxi Agencies





### Market Research.

- A research was conducted few months back at Infosys Bangalore. These are the conclusions –
- 1) 49 people working there were ready to carpool over a span of 4 weeks.
- 2) 82 people were ready to be part of a carpool over a span of 4 weeks.

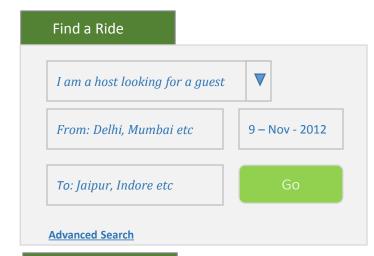
## Marketing Strategies and Distribution Channels.

- Online Marketing –
- 1) Social Media Marketing Facebook, Twitter etc.
- 2) Spreading Merrytrips across corporate employess via emails.
- Also Advertisements on Bulletins (Intranet) of MNCs and other companies

- Offline Marketing –
- 1) Giving presentations in various companies, and collaborate with the companies.
- 2) Marketing at various places like eateries, restaurants and hotels
- 3) Marketing at railway stations, 2 months prior to the important festivals
- 4) Distributing brochures, and fliers at bus stands, and outside colleges.

## Prototype Screenshots

## Module: Home Page Version: Draft Page1



How it Works? | Safety | FAQs

Login

Marketing Space

Travel Safe | Make Friends | Just for outstation trips | Why bus? | Go Green | Surprise Gifts

#### Recently Posted Trips



CONFIRMED TRIP

Bangalore - Madurai

Nov 9<sup>th</sup> | 10 PM Maruti Wagon R





Bangalore - Mysore

Nov 9<sup>th</sup> | 10 PM Maruti Wagon R

#### New Members in Our Family



Vinod J | Green Merry Tripper Likes Vada pav, Bajji | Got Pizza Hut voucher as gift



Lakshmi V | Green Merry Tripper Likes Lays and Coke | Got Airtel voucher as gift



Lakhan S | Blue Merry Tripper Likes Paneer dishes and sweets | Got flipkart voucher as gift



#### Your Search: 9<sup>th</sup> November 2012 | Bangalore – Dindigul | 2 Seats

Module: Search Results Page



**Modify Search** 

CONFIRMED TRIP

Bangalore - Madurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

Route Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

Driving Skills : ★★★★

Punctuality : ★★★★

**Detailed Credibility Chart** 

Seat Availability **3** Seats Left

ш

Fare: **Rs.450/-**

Per Person

**Book Now** 

Allows only <u>Green Guests</u> to book



TRAVEL IF Full TRIP

Bangalore - Madurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

Route Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

Driving Skills : ★★★★

Punctuality:

**Detailed Credibility Chart** 

Allows only ladies to book

Allows only **Green Guests** to book

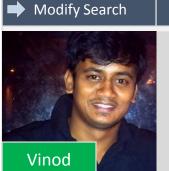
Seat Availability **3** Seats Left



Fare: **Rs.450/-**

Per Person

**Book Now** 



Driving Skills : ★★★★ Punctuality : ★★★★

**Detailed Credibility Chart** 

Your Search: 9th November 2012 | Bal Pickup Points:

Kormangla Silk Board

Allows only **Green Guests** to book

Bangalore - Ma ECity

h | 10 PM | Maruti Wagon R

Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai Route

> Start point | 400/- | 400/- | 500/- | 450/- | 600/-Fare:

II 2 Seats

**Seat Availability 3** Seats Left

Fare: **Rs.450/-**

Per Person

Lakshmi

Driving Skills: \*\*\* Punctuality : ★★

**Detailed Credibility Chart** 

**TRAVEL IF** Full TRIP

Bangalore - Madurai | Nov 9th | 10 PM | Maruti Wagon R

Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai Route Place :

> Start point | 400/- | 400/- | 500/- | 450/- | 600/-Fare:

Allows only ladies to book

Allows only Green Guests to book

Seat Availability **3** Seats Left



Fare: **Rs.450/-**

Per Person





**TRAVEL IF** Full TRIP

Module: Search Results Page

Route

Bangalore - Madurai

Place:

**Drop Points:** 

4 Road Junction Bye-Pass road

M | Maruti Wagon R

Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

Start point | 400/- | 400/- | 500/- | 450/- | 600/-

Fare:

Vinod

Driving Skills : ★★★★ Punctuality : ★★★★

**Detailed Credibility Chart** 

**Seat Availability 3** Seats Left

Fare: **Rs.450/-**

Per Person

Lakshmi

Driving Skills: \*\*\*

Punctuality : ★★

**Detailed Credibility Chart** 

Bangalore - Madurai | Nov 9th | 10 PM | Maruti Wagon R

Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai Route Place :

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

Allows only ladies to book

Allows only Green Guests to book

Allows only **Green Guests** to book

**Seat Availability 3** Seats Left



Fare: **Rs.450/-**

Per Person

#### Merry Trips



#### Your Search: 9th November 2012 | Bangalore – Dindigul | 2 Seats



Driving Skills : ★★★★

Punctuality : ★★★★

**Detailed Credibility Chart** 

Bangalore - Madurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

Route Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

#### **Confirmed Trip:**

TRAVEL IF Full TRIP

The host pays us 1 seat's equivalent fare as an indication of his commitment to the trip immaterial of number of seats getting filled.

This gives a high level of assurance to the guests that this trip will be on.

n Guests to book

Seat Availability **3** Seats Left



Fare: **Rs.450/-**

Per Person

Book Now

See more about **Confirmed Trip** here



Driving Skills : ★★★★

Punctuality : ★★

**Detailed Credibility Chart** 

Bangalore - Madurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

Route Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

Allows only ladies to book

Allows only **Green Guests** to book

Seat Availability **3** Seats Left



Fare: **Rs.450/-**

Per Person

**Book Now** 

#### **Modify Search**

#### Your Search: 9th November 2012 | Bangalore - Dindigul | 2 Seats

Module: Search Results Page



Driving Skills : ★★★★ Punctuality : ★★★★

**Detailed Credibility Chart** 



Bangalore - Madurai | Nov 9th | 10 PM | Maruti Wagon R

Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai Route Place:

> Start point | 400/- | 400/- | 500/- | 450/- | 600/-Fare :

> > **Seat Availability 3** Seats Left

Fare: **Rs.450/-**Per Person



Driving Skills : ★★★★ Punctuality : ★★

**Detailed Credibility Chart** 

**TRAVEL IF** Full TRIP

Bangalore - Madurai | Nov 9th | 10 PM | Maruti Wagon R

ook

ests to book

Allows only **Green Guests** to book

Route Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

Eara · Start point | 400/- | 400/- | 500/- | 450/- | 600/-

#### **Travel Only If Full Trip:**

The host pays us 1 seat's equivalent fare as an indication of his commitment to the trip provided all seats gets filled.

Guests can block this trip using a Merry Trip ticket.

See more about TIF Trip here

**Seat Availability 2** Seats Left



Fare: **Rs.450/-**

Per Person



#### Your Search: 9th November 2012 | Bangalore - Dindigul | 2 Seats

Module: Search Results Page



Driving Skills : ★★★★ Punctuality : ★★★★

**Detailed Credibility Chart** 



Bangalore - Madurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

Route Place: **Green Guests:** 

> Fare: Green guests are those users of MerryTrips who belong to a corporate listed with us.

> > This is to ensure the safety of the host and other guests.

See more here

Allows only **Green Guests** to book

indigul | Madurai 450/- | 600/-

Fare: **Rs.450/-**

Per Person



Driving Skills: \*\*\* Punctuality : ★★

**Detailed Credibility Chart** 



Bangalore - Madurai | Nov 9th | 10 PM | Maruti Wagon R

Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai Route

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

Allows only ladies to book

Allows only Green Guests to book

**Seat Availability 2** Seats Left



Fare: **Rs.450/-**

Per Person



#### Your Search: 9th November 2012 | Bangalore – Dindigul | 2 Seats



Driving Skills : ★★★★

Punctuality : ★★★★

**Detailed Credibility Chart** 



Driving Skills : ★★★★

Punctuality : ★★

Detailed Credibility Chart



Bangalore - Madurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

Route Place: <u>Bangalore</u> | <u>Salem</u> | <u>Namakkal</u> | <u>Karur</u> | <u>Dindigul</u> | <u>Madurai</u>

Fare: Start point | 400/- | 400/- | 500/- | 450/- | 600/-

#### **Credibility Chart for Lakshmi:**

Employee of a listed corporate Facebook profile linked Linkedin Profile linked

Ratings by 22 people

Driving Skills:

Punctuality : ★★

Behaviour : \*\*\*

**Reviews:** 

Lakshmi is a terrific driver. Very safe to go with her. – Ajay Nair

Lakshmi was fun to drive with. She just kept talking. Happy to go with her again. - Santosh Akula

More Reviews

Seat Availability **3** Seats Left

Fare: **Rs.450/-**

Per Person

**Book Now** 

adurai | Nov 9<sup>th</sup> | 10 PM | Maruti Wagon R

ngalore | Salem | Namakkal | Karur | Dindigul | Madurai

art point | 400/- | 400/- | 500/- | 450/- | 600/-

adies to book

<u>Green Guests</u> to book

Green Guests to book

Seat Availability

2 Seats Left



Fare: **Rs.450/-**

Per Person

Book Now





Driving Skills :★★★★

Punctuality : ★★★★ **Detailed Credibility Chart** 

Bangalore - Madurai | Nov 9th | 10 PM | Maruti Wagon R

Route Place: Bangalore | Salem | Namakkal | Karur | Dindigul | Madurai

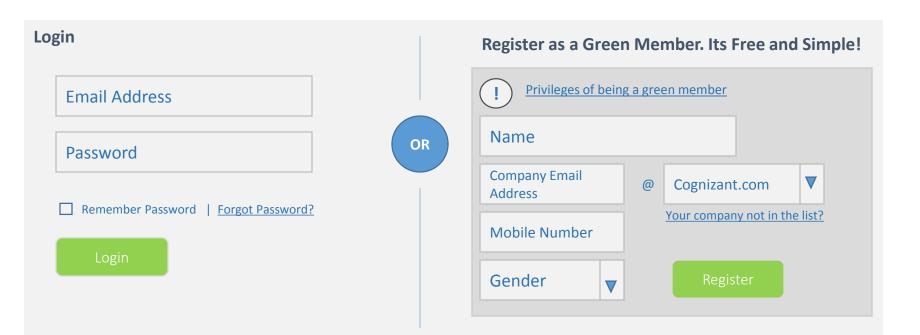
> Start point | 400/- | 400/- | 500/- | 450/- | 600/-Fare :

> > Seat Availability **3** Seats Left



Fare: **Rs.450/-**Per Person

Allows only **Green Guests** to book



We take the safety and security of our members very seriously. For this purpose we have listed companies that follow stringent background verification of its employees.

Therefore the best way to register with MerryTrips is to register as a Green Member with your company's email address. This assures other members of your credibility.

If your company is not in our list, you may choose to login with Facebook as a "Blue Member".

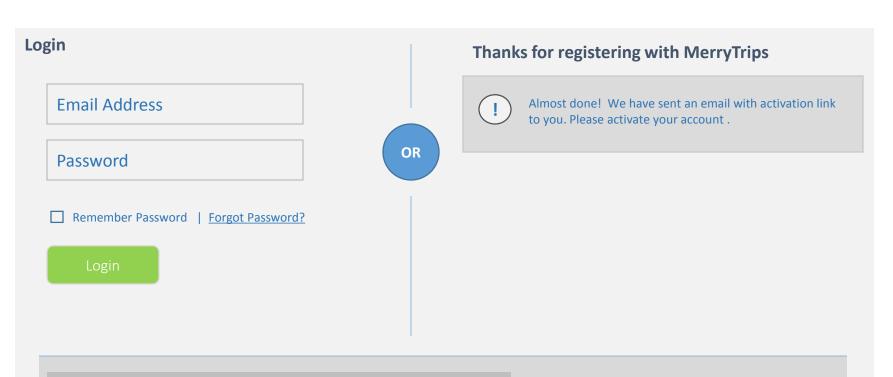
Also you may request to add your company here.

#### **Become a Blue Member**

#### Login with Facebook

- We will not write anything on your wall without your permission
- We do not share your details with others

	Module: Search Results Page / Modify Search page	Version : <b>Draft</b>	Page10
MerryTrips			



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	Module: Search Results Page / Modify Search page	Version : <b>Draft</b>	Page10
MerryTrips			

#### **Activate Your Account**

vinod\_J@cognizant.com

**Enter Password** 

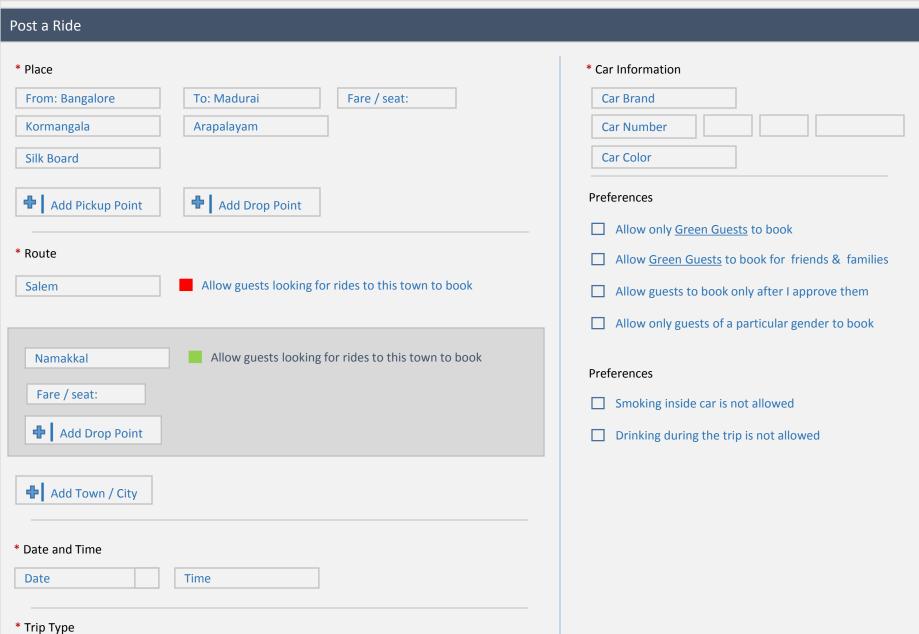
**Confirm Password** 

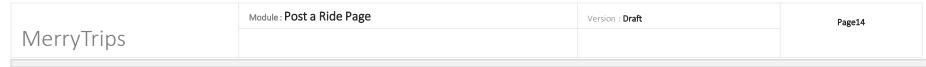
Activate Account

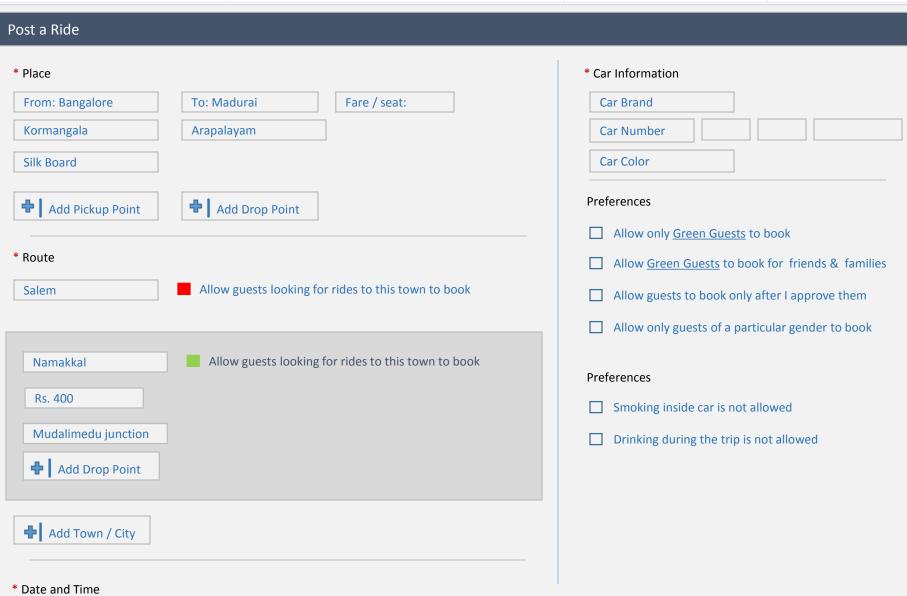
* Place  From: Bangalore  To: Madurai  Fare / seat:  Add Pickup Point  Add Drop Point	* Car Information  Car Brand  Car Number  Car Color
* Route  City / Town Name  Allow guests looking for rides to this town to book  Add Town / City  * Date and Time  Date  Time	Preferences  Allow only Green Guests to book  Allow Green Guests to book for friends & families  Allow guests to book only after I approve them  Allow only guests of a particular gender to book  Preferences
* Trip Type  Paid Trip Postings  Confirmed Trip O Travel Only if Full Trip  Know More  Know More  Know More  * Number of Seats	☐ Smoking inside car is not allowed ☐ Drinking during the trip is not allowed  Preview Ride  POST RIDE

Post a Ride		
* Place  From: Bangalore  Kormangala  Silk Board  Arapalayam  Add Pickup Point  Add Drop Point	* Car Information  Car Brand  Car Number  Car Color  Preferences	
* Route  City / Town Name  Allow guests looking for rides to this town to book  Add Town / City		
* Date and Time  Date Time	Preferences  Smoking inside car is not allowed  Drinking during the trip is not allowed	
* Trip Type  Paid Trip Postings  Confirmed Trip O Travel Only if Full Trip  Know More  Know More  Know More  Know More	Preview Ride POST RIDE	

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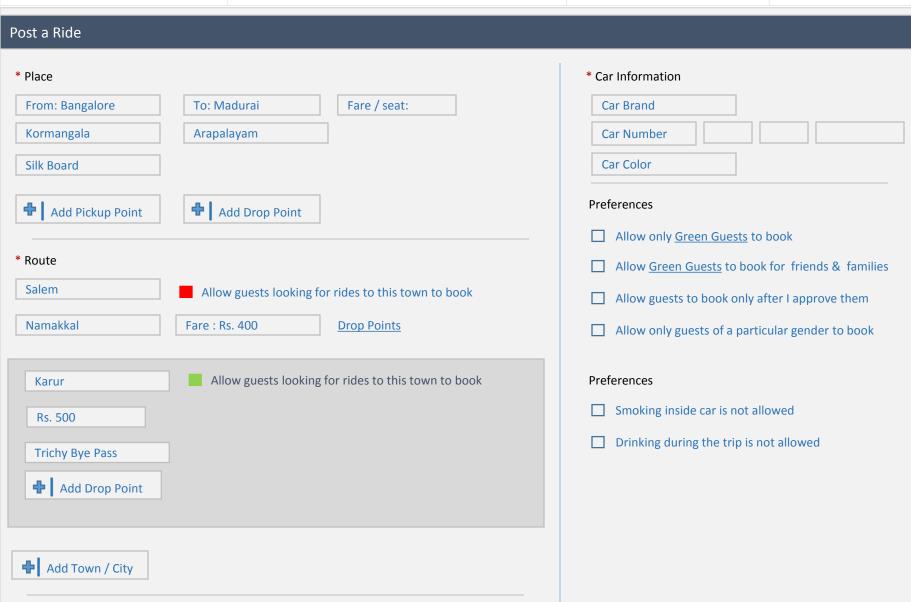




Date

Time





\* Date and Time

Time

Date

#### My Profile

MerryTrips

My Details | Car Details | Trip Details | Carbon footprint

#### Upgrade for Free! Become a Green Merry Tripper!

My Linkedin profile

Linkedin URL

My Mobile Number

9845020987

My company Email

Vinod\_j@cognizant.com

#### **Ratings and Reviews**



Harini Says: Vinod is a good driver. Good time with him

Safe driving | Punctuality | Behaviour

. . . . . .

**★★★ ★★** 





Jaspreet Says: Vinod is was fun to and is a very safe driver.

Safe driving | Punctuality | Behaviour

\*\*\*

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#### Your Profile is 60% complete

- Company Email Address
- Secondary Email Addres
- Mobile Number

- Linkedin Profile
- Facebook Profile
- Mobile Number