

# AGGREY ENNIS

100 Caronia Square, Scarborough ON, Canada

(437) 226-2440

aggreyennis@outlook.com

<https://www.aennisjr.com/>

## SUMMARY OF QUALIFICATIONS

- Extensive knowledge of HTML5 and CSS frameworks (including Bootstrap, Foundation, and Materialize)
- Sound understanding of CSS3 and various CSS pre-compilers such as SASS, LESS, and Stylus
- Familiarity with front-end JavaScript frameworks such as VueJS, AngularJS, and ReactJS
- Experience with various languages and frameworks, including PHP (Laravel, CodeIgniter), Python (Django, Flask), JavaScript (NodeJS), Ruby (Ruby on Rails)
- A strong understanding of SQL and NoSQL Databases and DBMS (MySQL, PostgreSQL, Microsoft Access and SQL Server)
- Source control and version control systems such as GitHub, BitBucket, and GitLab
- Cloud application deployment via Amazon S3, Heroku, Netlify

## WORK EXPERIENCE

### Freelance Web Developer

Sept 2016 – Dec 2019

Various Clients – Kingston, Jamaica. Toronto, CA

- Installation, maintenance, and customization of various WordPress based websites.
- Developed and successfully deployed several web applications to cloud platforms such as Heroku and AWS (Amazon Web Services)
- Hired to identify, assess, and recommend solutions to issues with existing web platforms.

### Customer Support Agent (Technical Support)

June 2017 – April 2019

Influx Inc. – Kingston, Jamaica

- Upwards of 97% customer satisfaction rating across several client support inboxes
- Provided excellent customer support services for various WordPress-based clients. This includes (but not limited to): diagnosing and troubleshooting issues encountered by clients and effectively communicating findings and recommended solutions via email and chat
- Contributed well-written articles, guides, and technical documentation to helpdesks and help centers

### Junior Programmer/Developer

Sep 2016 – March 2017

Real Change Ministries International – Kingston, Jamaica

- Development and maintenance of enterprise productivity software and server infrastructure

## EDUCATION

### Post Graduate Diploma: Cloud Computing for Big Data

Jan 2020 – Aug 2021

Lambton College – Toronto, Ontario, Canada

- Introduced to the key concepts of enterprise systems and cloud deployment
- Gained practical experience applying data mining and data science methodologies to big data analysis
- Developed a solid understanding of cloud technologies such as Amazon AWS, Microsoft Azure, and IBM Cloud platforms

**Bachelor of Science Degree: Computer Information Science**

**2012 – Aug 2016**

Northern Caribbean University – Manchester, Jamaica

- Established a solid understanding of networking infrastructure technologies and software
- Engineered and deployed a full-featured PHP-based student management system that was pitched to and adopted by the Jamaican government