

To Whom It May Concern:

This letter is to verify Alex Norman's completion of 30 volunteer hours on the Pediatric Program at Spaulding Rehabilitation Hospital. Alex was a volunteer from June 2019 to August 2019.

Alex is a dedicated individual and brought a desire to give back and learn to his time volunteering with us. In the three months Alex was at Spaulding, I saw much growth as he learned about our patient population. He began the position with limited experience with kids but adapted quickly and was engaging with everyone he met. He connected well with patients, families, and staff.

Alex learned best in this new role through hands on experience and visual examples.

He also benefited from observing staff and direct instruction. He appeared comfortable coming to me and other staff members with questions when needed. Alex was committed to assisting wherever he could and take on any task given to him, from joining cooking group to getting families coffee.

I do hope you consider Alex Norman to join your team. Please let me know if you have any questions.

Sincerely,



Leah Terrill, M.Ed., CCLS, CTRS

Child Life Specialist