COMM 2312 Technical and Professional Communication Dr. Jörg Muth Fall 2019 Section 107 Business Proposal

Abdulrahaman Aleid 201800290

Waleed Alhindi 201800509

Mohammed Alzughaibi 201801676

Ahmed Abukhamsin 201502042

Our services

- Designing professional websites for small-medium businesses.
- Renovating and optimizing existing websites.
- Hosting websites and databases.
- Maintaining websites, which includes databases.
- Offer direct customer service.

Benefits

Locally

- Technologically empower small-medium Saudi businesses.
- Strengthen Saudi Arabia's online businesses (vision 2030).

Globally

- Enable Saudi businesses to compete in the global market.
- Allow Saudi enterprises to attract foreign business.

Our goal

Objective

- To contract 22-24 projects per year.
- Provide these clients with optimized and attractive websites.
- Manage and maintain our clients' databases on our server.

<u>Methods</u>

- Launching guerrilla-style ad campaigns.
- Establishing a presence in the Saudi tech community.
- Hiring and retaining talented employees.
- Maintaining a standard of excellence for all our projects.



- ✓ Computer Science Degrees.
- ✓ 2+ years
 experience.
- ✓ English/Arabic.
- ✓ Proficiency:
 HTML, CSS,
 JavaScript,
 JQuery, Python.

3
Database
Admins



- ✓ Database degree
- √ 3+ years experience.
- ✓ English/Arabic.
- ✓ Proficiency:

 MySQL, Oracle,
 Server SQL,
 HTML, CSS, JS,
 JQuery, Python.

Customer Service



- ✓ IT degrees.
- ✓ 1+ years experience.
- ✓ English/Arabic.
- ✓ Background in Customer Service.
- RecommendationLetter.

2 Project Leads



- ✓ Computer Science Degree.
- \checkmark 4+ years.
- ✓ English/Arabic.
- ✓ Proficiency (same as web designer).

Team Members

1 Sales Agent



- ✓ MIS degree.
- √ 3-4 years.

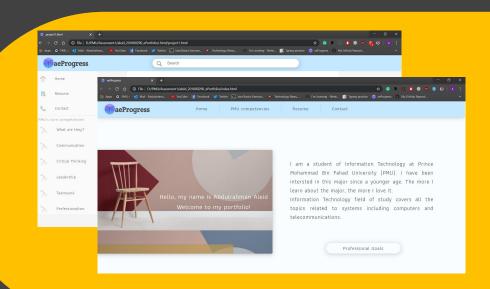
 experience.
- ✓ English/Arabic.
- ✓ Background in sales.
- ✓ Proficiency:

 MS Package.

Sales Assistant



- ✓ Business degree.
- ✓ 1+ years experience.
- ✓ English/Arabic.
- ✓ Proficiency:MS Office.



Standard Website Package

Website creation.

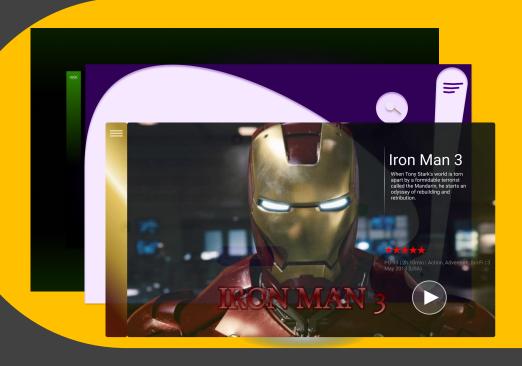
Customized design.

Server database.

Continuous maintenance.

Customer Service.

Price: 40,000 SAR + 4,000 SAR/month



Premium Website Package

Website creation.

Customized design.

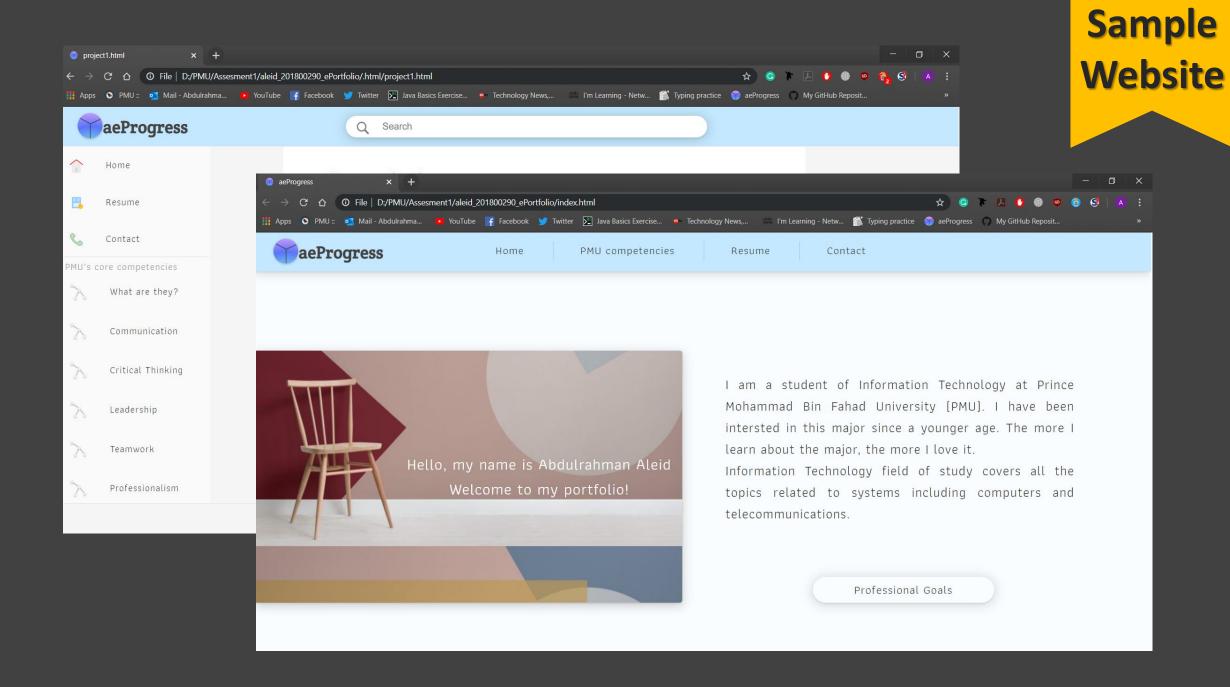
Customized server database.

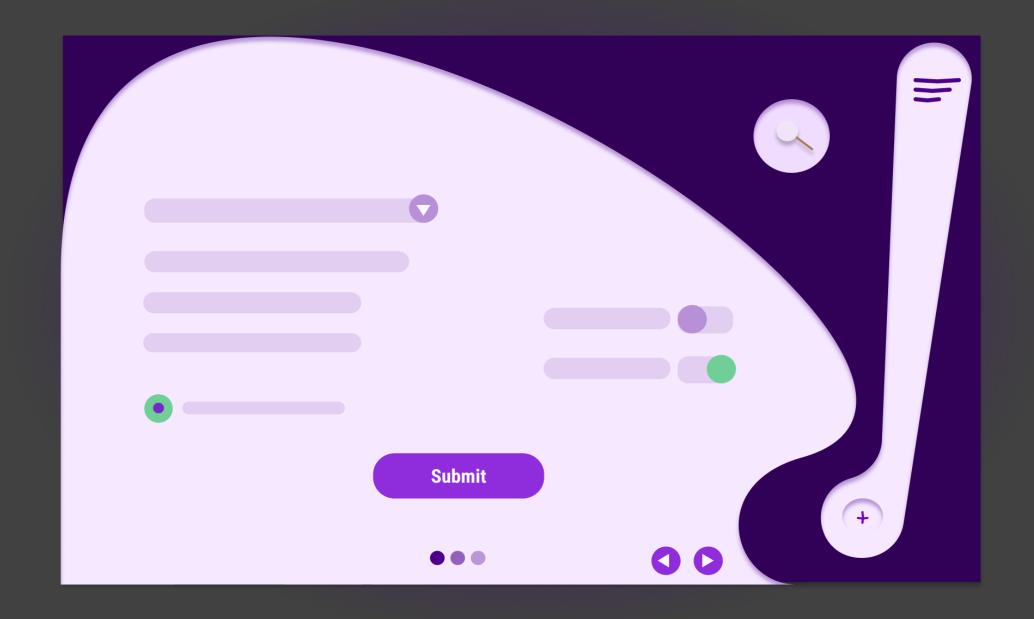
Customized plugins.

Continuous maintenance.

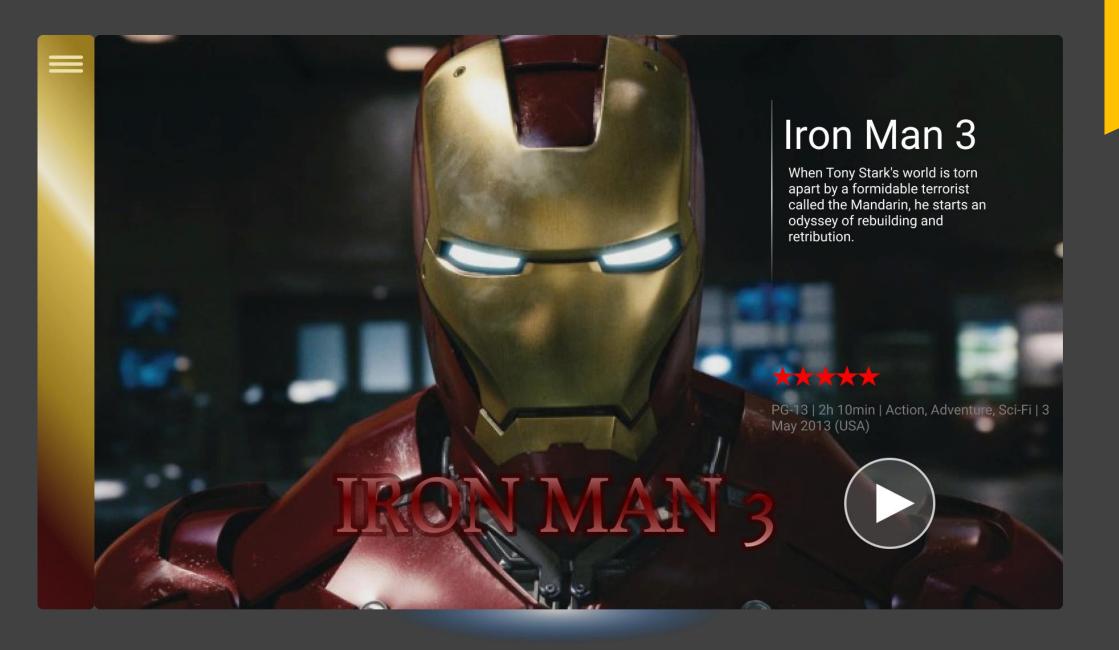
Customer service.

Price: 50,000 SAR + 5,000/month









Marketing plan

Convention Booth

Set-up a 5x5 booth at a Saudi Tech Convention

[1 booth/year]

1st year: Saudi International Exhibition for Internet (Feb 2020)

• Referral Program: offer a 20%~25% (1000 SAR) discount on one monthly payment for current clients that refer new projects to us.

[10 referrals/year]

- Advertisement campaign
 - -30 second ads during convention presentations.
 - -Targeted google ads (1st page search results)

Costs

- Employee Salaries
- Per Year Purchases
- One Time Payments

Employee Salaries

Costs

Job Title	Salary/Month	Salary/Year	No. of Employees	Total/year
Web Design Leader	8,000 SAR	96,000 SAR	x2	192,000 SAR
Web Designer	6,000 SAR	72,000 SAR	x2	144,000 SAR
Database Admin	7,700 SAR	92,400 SAR	x3	277,200 SAR
Customer Service	5,800 SAR	69,600 SAR	x1	69,600 SAR
Sales Agent	6,500 SAR	78,000 SAR	x1	78,000 SAR
Sales Assistant	5,500 SAR	66,000 SAR	x1	66,000 SAR
TOTAL	39,500 SAR	474,000 SAR	x10	826,800 SAR

Costs: 826,800 SAR

Remaining: 673,200 SAR

Per Year Purchases

Costs

Item	Price/Month	Price/Year	No. of Units	Total/Year
Rent [8x10m^3]	3,720 SAR	44,650 SAR	x1	44,650 SAR
Electricity (extra)	333 SAR	4,000 SAR	x1	4,000 SAR
Internet	1,000 SAR	12,000 SAR	x1	12,000 SAR
Health Care	1667 SAR	20,004 SAR	x10 Employees	200,040 SAR
Convention Booth	-	27,000 SAR	x1	27,000 SAR
Referrals	-	1,000 SAR/Referral	X10 Customers	10,000 SAR
Continued Marketing	-	-	-	120,000 SAR
TOTAL	6,720 SAR	80,654 SAR	-	417,690 SAR

Costs: 1,244,490SAR

Remaining: 255,510 SAR

One Time Payments

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ltem	Price/Item	No. of units	Total
Server	136,850 SAR	x1	136,850 SAR
Desk	516 SAR	x12	6,192 SAR
Chair	150 SAR	x22	3,300 SAR
Desktop Computer	5,800 SAR	x11	63,800 SAR
Monitor	444 SAR	x11	4,884 SAR
Keyboard	62 SAR	x11	682 SAR
Mouse	60 SAR	x11	660 SAR
Cables	416.25 SAR/m^3	x80	33,300 SAR
Uninterrupted Power Supply	1,500 SAR	x2	3,000 SAR
TOTAL	-	-	252,668 SAR

Costs: 1,497,158 SAR

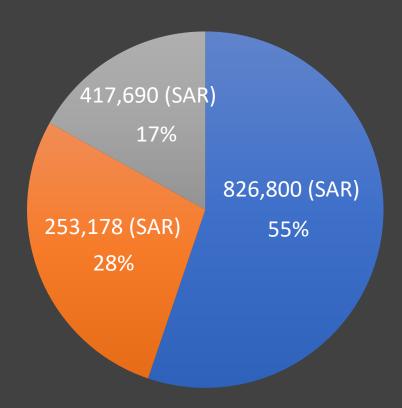
Remaining: 2,842 SAR

Marketing Costs



Costs

- Employee Salaries Per Year Purchases
- One Time Payments

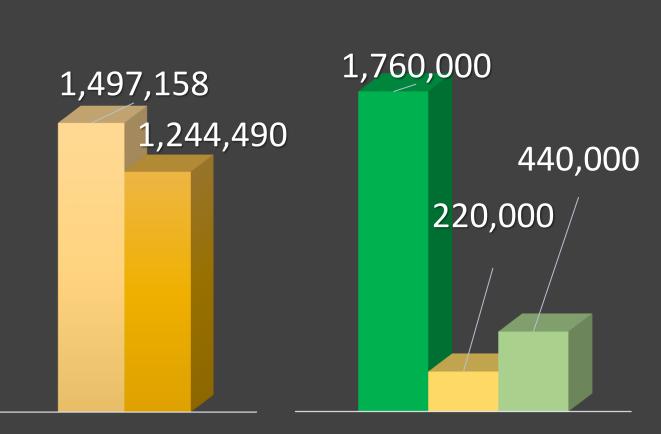


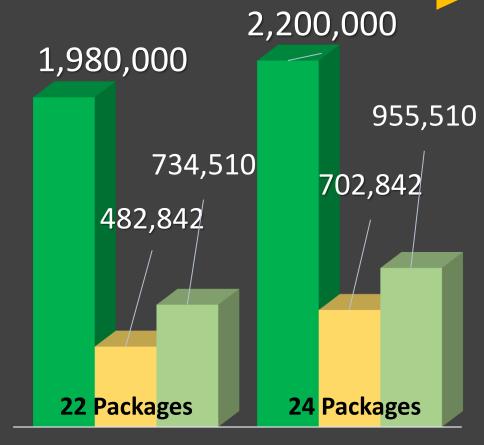
Costs (SAR)

Packages
Revenue (SAR)

Revenue & Profit (SAR)

Estimated Results

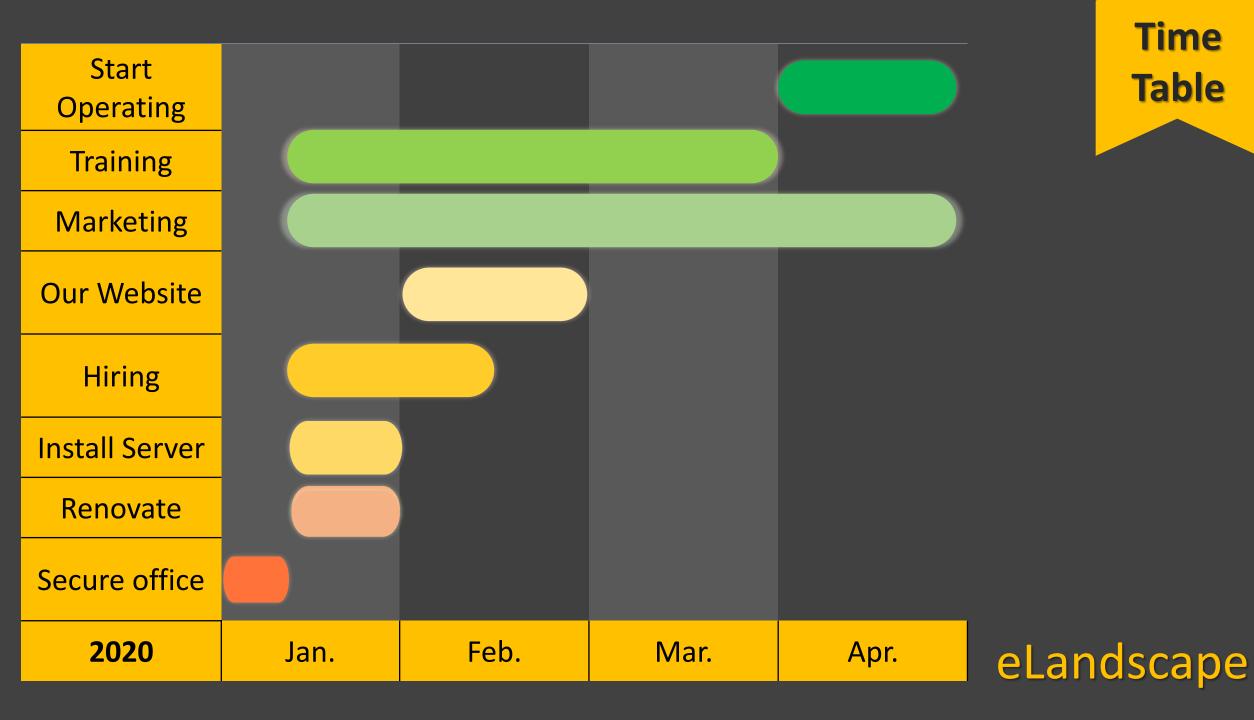




1st Year

- 20 Standard packages/year
- 2 Premium packages/year
- 4 Premium packages/year

- Revenue
- 1st year profit
- Subsequent year profit



Summary

- 22~24 projects by the end of 1st year.
- Continuous marketing via allocated yearly marketing budget.
- Estimated 1st year profit: 482,842 SAR ~ 702,842 SAR
- Estimated subsequent years profits: 734,510 SAR ~ 955,510 SAR

Request for Action

- We ask you to invest 1,000,000 SAR:
 - -Our unique advantage in a technologically emerging market.
 - -Lack of domestic competitors.
 - -Our organized workflow insures 22~24 packages/year.
 - -Our operations are easily scaled up.
 - -Profits increase by 52% in subsequent years.

References

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