

TERMS & CONDITIONS

Booking Shooking

A Udyam-Registered Sole Proprietorship — Ahmedabad, India

Effective Date: 1 December 2025

1. DEFINITIONS

“Company”, “we”, “us”, “our” refers to Booking Shooking, a Udyam-registered sole proprietorship based in Ahmedabad, India.

“Customer”, “traveler”, “you”, “your” refers to the user purchasing or inquiring about travel services.

“Services” refers to all travel-related offerings including flights, tours, hotels, visa assistance, travel insurance, transit visas, and customized packages.

“Suppliers” shall include airlines, hotels, visa centers, tour operators, insurance providers, and all third-party vendors used to deliver services.

2. ABOUT BOOKING SHOOKING

Booking Shooking is a direct travel service provider offering:

Domestic and international flight bookings

Holiday and tour packages

Visa assistance (tourist, transit, airport visa)

Travel insurance

Customized itineraries

We operate independently and also collaborate with third-party travel suppliers.

3. ACCEPTANCE OF TERMS

By using our services, booking travel products, making payments, or communicating with us, you:

Agree to these Terms & Conditions

Agree to supplier-specific terms (e.g., airline rules)

Confirm that all information provided is accurate

Authorize us to process your travel documentation

If you do not agree, please stop using our services immediately.

4. BOOKING PROCESS

4.1 Inquiry

Customers may contact us via website, WhatsApp, phone, or social media.

4.2 Quote / Itinerary

We provide quotations based on availability and suppliers' pricing.

Quotes are negotiable only until the customer confirms the booking.

4.3 Confirmation & Payment

Bookings are considered confirmed only after full payment is received.

4.4 Ticket Issuance

Once payment is received, we issue tickets, vouchers, or confirmations via email/WhatsApp.

4.5 Documentation

It is the customer's responsibility to provide:

Correct name spelling

Valid passport or Aadhaar

Visa documents

Travel information

Incorrect details may result in denial of travel, for which the Company is not liable.

5. PRICING, TAXES & SERVICE CHARGES

5.1 Dynamic Pricing

Travel prices change frequently due to airline, hotel, and supplier policies.

We are not responsible for increases occurring before payment.

5.2 Taxes

Prices may include or exclude applicable:

GST

Airport taxes

Tourism/City taxes

Airline surcharges

5.3 Non-Refundable Service Charges

All Booking Shooking service charges are 100% NON-REFUNDABLE, regardless of cancellation reason.

6. PAYMENTTERMS

6.1 Accepted Modes

UPI

Bank Transfer

Card Payment (only via link)

6.2 Payment Policy

Currently, FULL PREPAID PAYMENT is required for all services.

In the future, partial payments may be allowed once financial capacity permits.

6.3 Payment Failure

If payment is delayed, the fare or package price may change.

We do not guarantee that previously quoted prices will remain valid.

7. VISAS & TRAVEL DOCUMENTS

7.1 Customer Responsibility

You are solely responsible for ensuring:

Passport validity (minimum validity as required)

Accurate visa documents

Correct travel details

7.2 Visa Assistance

We provide visa assistance NOT visa guarantee.

Visa approval or rejection is solely at the discretion of:

Embassy / Consulate

Immigration authorities

No refunds apply if the visa is rejected.

7.3 Incomplete Documents

Incomplete, incorrect, or fraudulent documents will result in cancellation or refusal.

8. CANCELLATION, CHANGES & REFUNDS

This section is a summary. A full detailed policy is provided in the Cancellation & Refund Policy (Policy 3/4).

8.1 Cancellation Timeline

Customers must inform us at least:

15–20 days before the trip for cancellations.

8.2 Refund Processing Time

Refunds (if applicable) will be processed in 7–14 business days.

8.3 Conditions

Refunds depend on:

Airline policies

Hotel rules

Visa center terms

Supplier cancellation fees

All Booking Shooking service charges remain non-refundable.

9. FORCE MAJEURE

We are not liable for delays, failures, or cancellations caused by events beyond our control, including:

Natural disasters

War or terrorism

Strikes

Government restrictions

Airline operational failures

In such cases, supplier rules will apply.

10. TRAVEL INSURANCE

We strongly recommend purchasing travel insurance.

Insurance claims are processed directly with the insurance company and not through Booking Shooking.

11. LIABILITY LIMITATIONS

Booking Shooking is not liable for:

Airline delays, baggage loss, or cancellations

Visa rejection or immigration refusal

Supplier delays or service quality

Incorrect information provided by the customer

Lost documents or last-minute changes

We act as a facilitator and not the end service provider.

12. CUSTOMER RESPONSIBILITIES

Customers must:

Provide accurate personal information

Ensure valid passport, visa, and travel documents

Recheck ticket details upon receipt

Pay required fees on time

Arrive at the airport at least 3 hours before international flights

Maintain respectful communication

We are not responsible for issues caused by negligence or delay.

13. COMMUNICATION POLICY

By using our services, you consent to receive:

WhatsApp messages

Emails

Phone calls

Promotional notifications

You may opt-out anytime by contacting us.

14. GOVERNING LAW

All disputes fall under the jurisdiction of Ahmedabad, Gujarat, India, and are governed by Indian laws.

15. COMPANY DETAILS

Booking Shooking

Udyam-Registered Sole Proprietorship

Ahmedabad, India

mailbookingshooking@gmail.com

WhatsApp Support Available