

## TERMS & CONDITIONS

### Booking Shooking

A Udyam-Registered Sole Proprietorship — Ahmedabad, India

Effective Date: 1 December 2025

### 1. DEFINITIONS

“Company”, “we”, “us”, “our” refers to Booking Shooking, a Udyam-registered sole proprietorship based in Ahmedabad, India.

“Customer”, “traveler”, “you”, “your” refers to the user purchasing or inquiring about travel services.

“Services” refers to all travel-related offerings including flights, tours, hotels, visa assistance, travel insurance, transit visas, and customized packages.

“Suppliers” shall include airlines, hotels, visa centers, tour operators, insurance providers, and all third-party vendors used to deliver services.

### 2. ABOUT BOOKING SHOOKING

Booking Shooking is a direct travel service provider offering:

Domestic and international flight bookings

Holiday and tour packages

Visa assistance (tourist, transit, airport visa)

Travel insurance

Customized itineraries

We operate independently and also collaborate with third-party travel suppliers.

### 3. ACCEPTANCE OF TERMS

By using our services, booking travel products, making payments, or communicating with us, you:

Agree to these Terms & Conditions

Agree to supplier-specific terms (e.g., airline rules)

Confirm that all information provided is accurate

Authorize us to process your travel documentation

If you do not agree, please stop using our services immediately.

### 4. BOOKING PROCESS

#### 4.1 Inquiry

Customers may contact us via website, WhatsApp, phone, or social media.

#### 4.2 Quote / Itinerary

We provide quotations based on availability and suppliers' pricing.

Quotes are negotiable only until the customer confirms the booking.

#### 4.3 Confirmation & Payment

Bookings are considered confirmed only after full payment is received.

#### 4.4 Ticket Issuance

Once payment is received, we issue tickets, vouchers, or confirmations via email/WhatsApp.

#### 4.5 Documentation

It is the customer's responsibility to provide:

Correct name spelling

Valid passport or Aadhaar

Visa documents

Travel information

Incorrect details may result in denial of travel, for which the Company is not liable.

### 5. PRICING, TAXES & SERVICE CHARGES

#### 5.1 Dynamic Pricing

Travel prices change frequently due to airline, hotel, and supplier policies.

We are not responsible for increases occurring before payment.

#### 5.2 Taxes

Prices may include or exclude applicable:

GST

Airport taxes

Tourism/City taxes

Airline surcharges

#### 5.3 Non-Refundable Service Charges

All Booking Shooking service charges are 100% NON-REFUNDABLE, regardless of cancellation reason.

### 6. PAYMENTTERMS

#### 6.1 Accepted Modes

UPI

Bank Transfer

Card Payment (only via link)

## 6.2 Payment Policy

Currently, FULL PREPAID PAYMENT is required for all services.

In the future, partial payments may be allowed once financial capacity permits.

## 6.3 Payment Failure

If payment is delayed, the fare or package price may change.

We do not guarantee that previously quoted prices will remain valid.

# 7. VISAS & TRAVEL DOCUMENTS

## 7.1 Customer Responsibility

You are solely responsible for ensuring:

Passport validity (minimum validity as required)

Accurate visa documents

Correct travel details

## 7.2 Visa Assistance

We provide visa assistance NOT visa guarantee.

Visa approval or rejection is solely at the discretion of:

Embassy / Consulate

Immigration authorities

No refunds apply if the visa is rejected.

## 7.3 Incomplete Documents

Incomplete, incorrect, or fraudulent documents will result in cancellation or refusal.

# 8. CANCELLATION, CHANGES & REFUNDS

This section is a summary. A full detailed policy is provided in the Cancellation & Refund Policy (Policy 3/4).

## 8.1 Cancellation Timeline

Customers must inform us at least:

15–20 days before the trip for cancellations.

## 8.2 Refund Processing Time

Refunds (if applicable) will be processed in 7–14 business days.

### 8.3 Conditions

Refunds depend on:

Airline policies

Hotel rules

Visa center terms

Supplier cancellation fees

All Booking Shooking service charges remain non-refundable.

### 9. FORCE MAJEURE

We are not liable for delays, failures, or cancellations caused by events beyond our control, including:

Natural disasters

War or terrorism

Strikes

Government restrictions

Airline operational failures

In such cases, supplier rules will apply.

### 10. TRAVEL INSURANCE

We strongly recommend purchasing travel insurance.

Insurance claims are processed directly with the insurance company and not through Booking Shooking.

### 11. LIABILITY LIMITATIONS

Booking Shooking is not liable for:

Airline delays, baggage loss, or cancellations

Visa rejection or immigration refusal

Supplier delays or service quality

Incorrect information provided by the customer

Lost documents or last-minute changes

We act as a facilitator and not the end service provider.

### 12. CUSTOMER RESPONSIBILITIES

Customers must:

Provide accurate personal information

Ensure valid passport, visa, and travel documents

Recheck ticket details upon receipt

Pay required fees on time  
Arrive at the airport at least 3 hours before international flights  
Maintain respectful communication  
We are not responsible for issues caused by negligence or delay.

### 13. COMMUNICATION POLICY

By using our services, you consent to receive:

WhatsApp messages

Emails

Phone calls

Promotional notifications

You may opt-out anytime by contacting us.

### 14. GOVERNING LAW

All disputes fall under the jurisdiction of Ahmedabad, Gujarat, India, and are governed by Indian laws.

### 15. COMPANY DETAILS

Booking Shooking

Udyam-Registered Sole Proprietorship

Ahmedabad, India

[mailbookingshooking@gmail.com](mailto:mailbookingshooking@gmail.com)

WhatsApp Support Available