



# ANDREW EULER

Cybersecurity student, IT Helpdesk Professional

## CONTACT

PHONE:  
(831)-324-8537

WEBSITES:

<https://aeuler.github.io/webPortfolio/>

<https://spot-on-weather.com/>

<https://www.vbsurfrescuemuseum.org/>

EMAIL:  
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## BACKGROUND

Currently in the process of wrapping up my studies at Tidewater Community College (TCC), earning an Associate of Applied Science (A.A.S.) in Cybersecurity (graduation May 2024).

By Fall of 2024, I will study at Old Dominion University (ODU) where I will obtain a Bachelors (Class of 2026) & Masters (Class of 2028) in Cybersecurity.

Currently working as a Virtual Student Support Agent (Tier 1 Helpdesk) at Tidewater Community College Norfolk HQ helping students navigate the college processes and provide technical support.

Additionally, I have worked successfully as a Web Developer Intern, helping a local museum drive visitor experience, gather donations, and marker key events.

## EDUCATION

### **Tidewater Community College**

06/2022 – 05/2024

3.741 GPA; A.A.S. Cybersecurity, CSC Cybersecurity, CSC Information Technology, CSC Cybersecurity and Networking Foundations

### **Old Dominion University**

08/2024 – 05/2028

B.S. Cybercrime (06/2026); M.S. Cybersecurity (06/2028); GPA TBD; Data Science Minor.

## WORK EXPERIENCE

**Virtual Student Support Agent (Tier 1 Helpdesk)** 05/2023  
-Present

**Virginia Beach Surf & Rescue Museum Web Developer Intern**  
06/2022–Present

**Best Buy Customer Experience Specialist (Advisor)**  
07/2022 – 07/2023

## ACTIVITIES

- TCC Student Ambassador

## AWARDS

- TCC President's List

## SKILLS

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- Linux; Windows Server
- Networking, Cybersecurity
- HTML, CSS, JavaScript, Java
- Bootstrap
- WordPress
- Microsoft 365

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## CERTIFICATIONS

- Google Cybersecurity Professional
- MTA 98-366: Networking Fundamentals
- MTA 98-367: Security Fundamentals
- CompTIA Network+
- CompTIA Security+
- MTA 98-382: Introduction to Programming Using JavaScript
- MTA 98-383: Introduction to Programming Using HTML & CSS
- Google IT Support Professional
- IBM Cybersecurity Analyst Professional
- MS-900 Microsoft 365 Fundamentals