

Video Technologies

Chapter 9

This presentation covers:

- > Troubleshooting Perspective
- > Video Technologies
- > Touch Screens
- > Smart TV and Set Top Box Configuration
- > Display Preventive Maintenance
- > Monitor Energy Efficiency
- > Video Adapters
- > Video Memory

Qualities of a Good Technician

“Soft skills” as they are known across many industries
are essential

Troubleshooting Perspective

- > Put yourself in the mindset of the user
- > Communicate with the user
- > Try imagining the problem from their prospective

Video Overview

Types of Video Output Devices

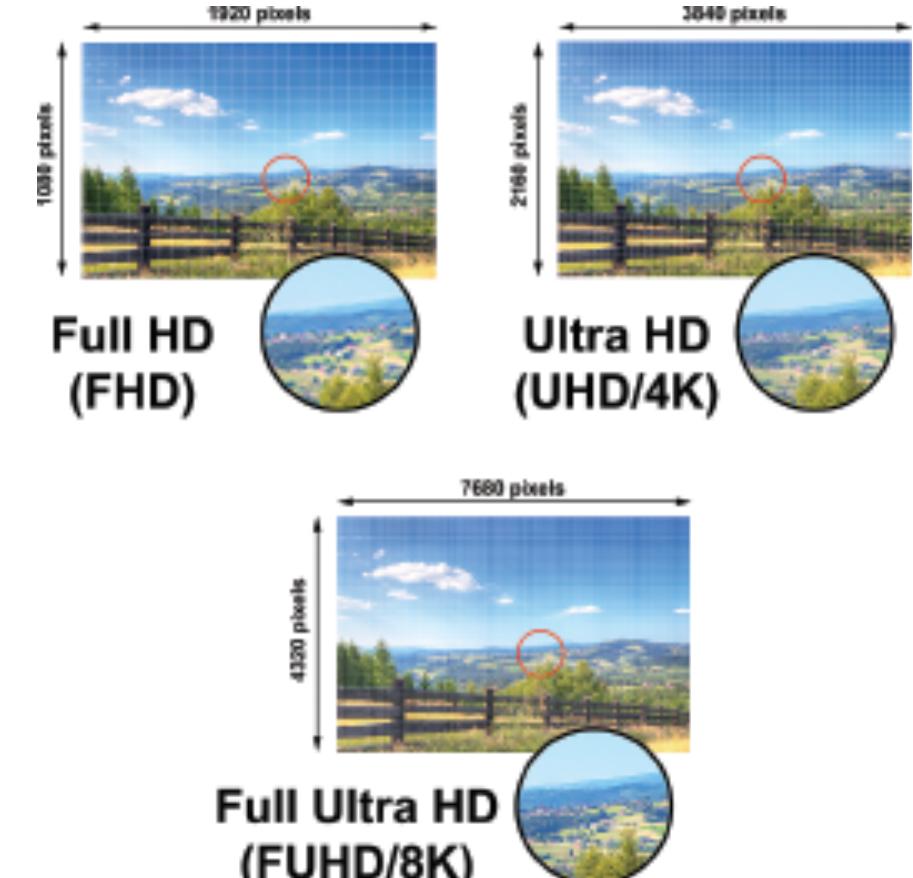
- > Cathode ray tube (CRT): Older bulky monitors; three color beams (red, green, and blue) directed at a phosphorous dot on the back of the monitor tube
- > Liquid crystal display (LCD): Technology used in laptops, flat panel monitors, TVs, tablets, smartphones, and projectors
- > Light-emitting diode (LED): Low-power, low-heat, long-lasting electronic device used in various technologies such as calculators, auto lighting, and fiber optics
- > Organic LED (OLED): Does not require a backlight like LCDs but has a film of organic compounds placed in rows and columns that can emit light

Types of Video Output Devices, cont'd

- > Digital Light Processing (DLP): A Texas Instrument technology used in projectors and rear projection TVs
- > Plasma: Displays that work similarly to LCDs except that they have plasma gas in little chambers
- > Projector: Used to take input from a device such as a computer, laptop, camera, etc., and send that image onto a screen or wall.

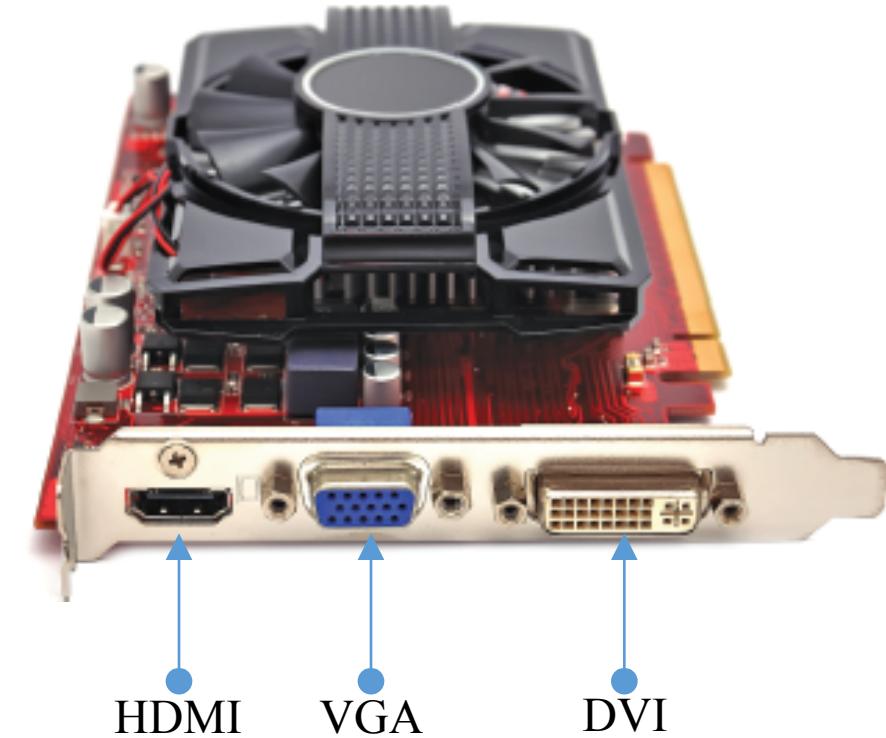
Resolution

- > A monitor's resolution is the maximum number of pixels on the monitor
- > Two numbers separated by an \times (meaning by) describe a monitor's resolution, such as 1024×768 (1024 "by" 768)
- > The resolution in Windows Vista/7/8, is accessed through the Display Control Panel



Video Ports and Cables

- > VGA cables are older technology and not recommended for use with flat panel digital monitors
- > Some monitors and TVs provide USB connectivity
- > Some LCDs have a USB cable from the computer to the monitor
- > Many monitors act as a USB hub and provide multiple USB ports
- > Flat panel monitors need an AGP or PCIe adapter that has a digital video/visual interface (DVI) or high-definition multimedia interface (HDMI) port



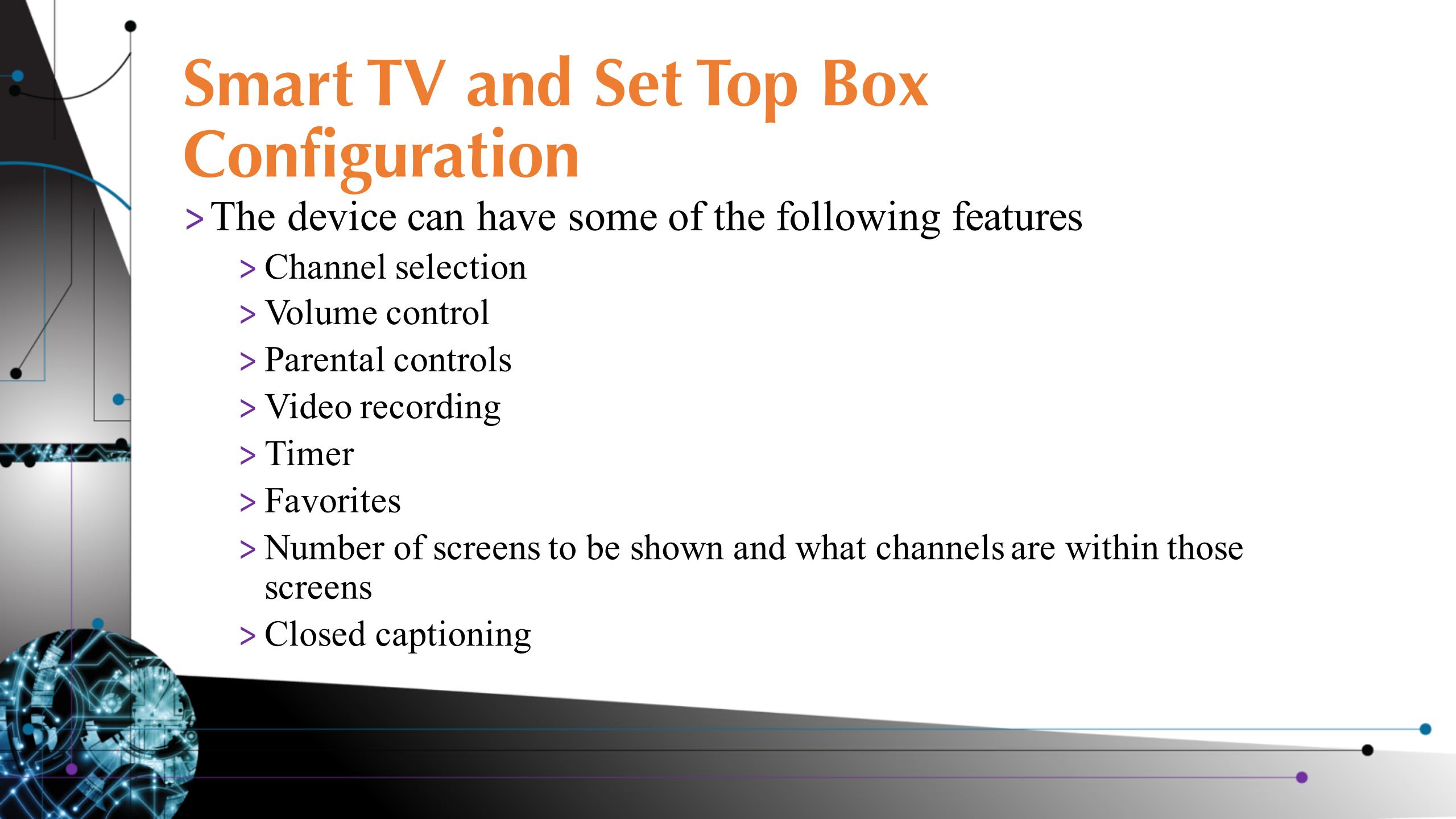
Touch Screens

- > Respond to contact rather than keyboard/mouse input
- > Two types
 - > Resistive (can wear gloves with)
 - > Capacitive (more durable and common)
- > Technologies
 - > Accelerometer – detects screen orientation and adapts what is shown based on that orientation
 - > Gyroscope – measures and maintains orientation



Smart TV and Set Top Box Configuration

- > A set top box (STB), set top unit (STU), or receiver is an electronic device bought/leased from a cable/satellite TV provider
- > The device connects to the provider network and it can be either wired to a TV or wirelessly paired with the TV



Smart TV and Set Top Box Configuration

- > The device can have some of the following features
 - > Channel selection
 - > Volume control
 - > Parental controls
 - > Video recording
 - > Timer
 - > Favorites
 - > Number of screens to be shown and what channels are within those screens
 - > Closed captioning

Display Preventive Maintenance

- > Use anti-static cleaning wipes
- > Use LCDs wipes specifically designed for LCDs
- > A soft cloth dampened with water or a mixture of isopropyl alcohol and water can also be used to wipe an LCD
- > Do not use glass cleaner to clean LCDs
- > Never apply liquid directly to a monitor of any type

Monitor Energy Efficiency

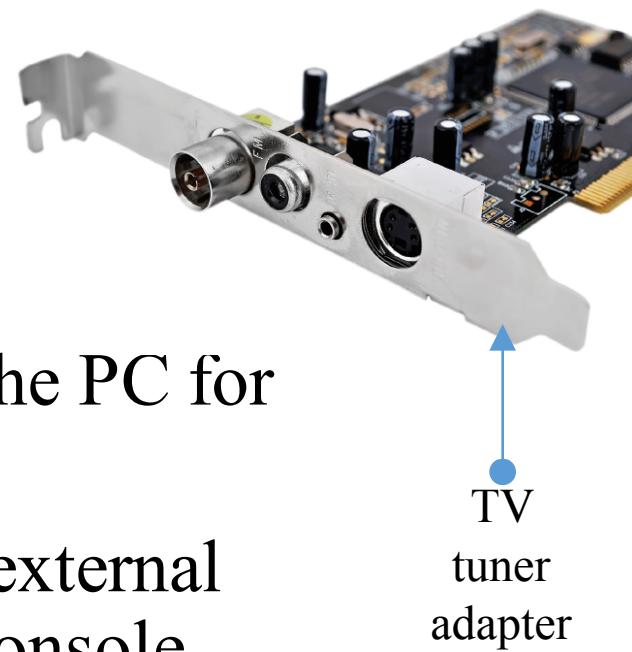
- > A monitor's life span is normally 40,000 to 60,000 hours
- > Heat generated inside a display can reduce the life span
- > Three things contribute to display power utilization:
 - > Size—The larger the screen, the more power used
 - > Technology—LCDs require less power than plasma displays
 - > Settings—Settings include brightness (brighter settings require more power) and power saver modes

Video Adapters

- > A video adapter controls most of the display output
- > Video adapters use the AGP or PCIe interface
- > On the motherboard, the processor and the chipset are responsible for how quickly data travels to and from the video adapter
- > Video adapters have their own processor called the graphics processing unit (GPU)
 - > Also known as video processor, video coprocessor, or video accelerator
- > The GPU assists in video communication between the video adapter and the system processor

Specialized Video Adapters

- > TV tuner card – allows TV signals to be input into the PC for viewing
- > Video capture card – allows video to be input from external sources such as a camera, tape, VCR, DVR, game console, live audio or video, recorder, or optical media
- > Thunderbolt card – an adapter that has one or more Thunderbolt ports
- > NVIDIA's SLI/AMD's CrossFire and CrossFireX – links two or more PCIe video cards for sharing of resources



TV
tuner
adapter

Video Memory

- > One of the most important functions of a video processor is to transfer data to and from a video adapter's memory
- > Memory chips on the video adapter can be regular SDRAM chips
 - > DDR2, DDR3, and DDR4
 - > Graphics double rate [GDDR] modules: GDDR2, GDDR3, GDDR4, and GDDR5

Troubleshooting Video

- > Incorrect color patterns or distorted images – examine the cable ends
- > Oversized images/icons – check resolution
- > Dead pixels – standard even on new displays
- > Bright spots – pixel is stuck in the on position; replace display
- > Flickers – check video cable and refresh rate
- > Geometric distortion – Check video cables and/or reset to factory defaults

Computer Terms

Refer to the glossary terms at the end of the textbook chapter. Review Chapter 9 and become familiar with the terms.

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