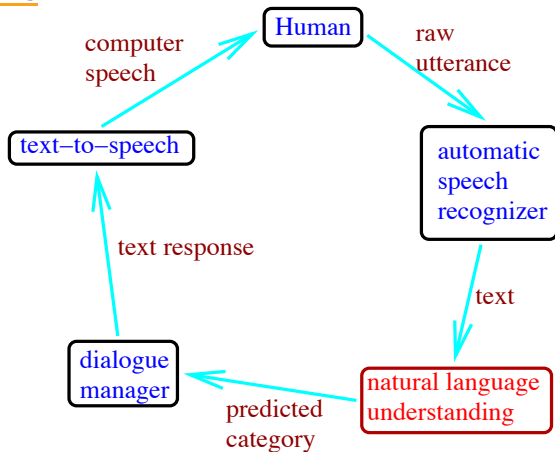


How It Works



- NLU's job: classify caller utterances into 24 categories (demo, sales rep, pricing info, yes, no, etc.)
- weak classifiers: test for presence of word or phrase