

# Afeeni Phillips

<https://afeeni.github.io/>

## PROFESSIONAL SUMMARY

Ambitious, results oriented CIS graduate with success in delivering high quality work by being self-directed and making data driven decisions. Experience in large corporate, startup, and also freelance work positions. A team player who is known for her excellent leadership, strong communication, teaching ability, and proficiency of technical skills; looking for an opportunity to expand technical expertise by supporting innovative solutions.

## TECHNICAL KNOWLEDGE

**Skills:** SQL, HTML5, CSS3, JavaScript, Node.js, XML, Microsoft Office Suite (Excel, Access, PowerPoint), VBA, WordPress, ReactJS, Angular, Redux, Cypress, Jenkins, Jira, Confluence, Dremio, Docker, Git, Visio, Final Cut Pro, iMovie, Adobe Premiere, Agile Methodologies, Scrum, Power BI, Microsoft Dynamics CRM

## PROFESSIONAL EXPERIENCE

### NavVis

Solutions Engineer

Los Angeles, CA; Munich, Germany

Apr 2022 - Nov 2022

- Analyze, troubleshoot, and reproduce complex technical customer issues with our IVION software and its API as well as managing and finding long term improvements for those issues
- Understand and analyze customer issues and feedback as well as statistical data to improve the user experience and reliability of our IVION software and API together with our product owners
- Optimize Microsoft Dynamics CRM to communicate with clients, create Knowledge Based Articles for documentation, manage client information, and ensure Service Level Agreements and Quality Goal KPIs are achieved
- Develop and run product trainings for our Technical Account Managers whenever new releases are available
- Communicate with international clients primarily based in Europe and provide 1:1 technical support.

### Royal Bank of Canada Capital Markets

Technology Analyst

Jersey City, NJ

Aug 2019 - Oct 2021

- Gained experience as a software engineer and technical business analyst within a rotational program
- Used React and Spring to develop internal applications, such as a data visualization software.
- Analyzed, documented, and conveyed data for federal AML regulations by using SQL, data and process models, and Excel.
- Organized and led weekly Design Council meetings, used to pitch new internal functions and applications
- Automated QA end to end JavaScript regression testing, using Cypress, to ensure internal data visualization & business intelligence applications worked as needed and to find any detrimental bugs prior to production release

### Royal Bank of Canada Capital Markets

Technology Analyst Intern

Jersey City, NJ

Jun 2018 - Aug 2018

- Created internal web applications, using ReactJS, to onboard all RESTful APIs within an organization of over 8,000 employees
- Served as Scrum Master of the intern team and worked with stakeholders to resolve any cross-functional issues

### Digital Pioneers Academy

Founding Member/Microsoft Intern

Washington, D.C

Dec 2017 - May 2018

- Partnered with the founder/principal of a start-up computer science middle school to ideate recruitment strategies and create beginner level code exercises for potential students

### BrowJUICE

Web Developer

New York, NY

Jun 2018 - Aug 2019

- Worked with a beauty e-commerce brand by leading web development, using WordPress, and assisting with social media marketing strategies.

### New York City Department of Education

Paraprofessional

New York, NY

May 2016 - June 2018

- Taught special education students in the following areas: recreation, motor, vocational, socialization, and communication.

## EDUCATION & CERTIFICATIONS

Microsoft Certified: Azure Fundamentals

December 2022

ConsensSys Academy Blockchain Developer Bootcamp

October 2022 - Present

Scrum Alliance Certified ScrumMaster (CSM)

June 2021

Howard University

Bachelor of Business Administration, Computer Information Systems, GPA - 3.3

Washington, D.C

May 2019

Google Tech Exchange Program

Aug 2018 - Dec 2018