

Afia Saifi

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EDUCATION

University of Manitoba, Winnipeg, MB

2023-2027

Bachelor of Computer Science
Currently Attending
3.88 GPA

International Indian School Riyadh, Saudi Arabia

2008-2023

High School Diploma
3.7 GPA

EXPERIENCE

Deli Clerk, Red River Co-op, Winnipeg, MB

09/2024-02/2025

- Prepared and packaged deli items such as meats, cheeses, salads, and sandwiches according to store standards.
- Maintained a clean and organized work area, adhering to food safety and sanitation regulations.
- Operated deli equipment such as slicers, scales, and ovens efficiently and safely.
- Processed customer transactions accurately using a POS system.
- Resolved customer inquiries and complaints in a professional and timely manner.

Seasonal Sales Associate, The Body Shop, Riyadh, Saudi Arabia

09/2022-01/2023

- Assisted customers in selecting skincare, beauty, and wellness products by providing personalized recommendations and product demonstrations.
- Collaborated with team members during rush ensuring fast and accurate service.
- Processed transactions accurately and quickly, handling cash, credit, and electronic payments with precision.
- Ensured store presentation and merchandising standards were met, creating an inviting shopping environment.
- Resolved customer concerns with professionalism, leading to increased customer satisfaction.

EXTRACURRICULAR

Student Services Club Member

01/2022-03/2022

- Organized and led club meetings focused on developing customer service skills.
- Participated in community service projects aimed at providing assistance to local food banks and organizations.
- Collaborated with fellow club members to brainstorm ideas for improving customer experiences.

SKILLS

- Customer Service
- Problem-Solving
- Multitasking
- Detail Oriented
- Analytical
- Time Management
- Teamwork
- Adaptability
- POS
- Conflict resolution
- Communication

AVAILABILITY

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Anytime	Anytime	12pm-10pm	Anytime	Not available	Anytime	Anytime