

# Afia Saifi

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## EDUCATION

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### *University of Manitoba, Winnipeg, MB*

**2023-2027**

Bachelor of Computer Science

Currently Attending

3.88 GPA

### *International Indian School Riyadh, Saudi Arabia*

**2008-2023**

High School Diploma

3.7 GPA

## EXPERIENCE

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### *Deli Clerk, Red River Co-op, Winnipeg, MB*

**09/2024-02/2025**

- Prepared and packaged deli items such as meats, cheeses, salads, and sandwiches according to store standards.
- Maintained a clean and organized work area, adhering to food safety and sanitation regulations.
- Operated deli equipment such as slicers, scales, and ovens efficiently and safely.
- Processed customer transactions accurately using a POS system.
- Resolved customer inquiries and complaints in a professional and timely manner.

### *Seasonal Sales Associate, The Body Shop, Riyadh, Saudi Arabia*

**09/2022-01/2023**

- Assisted customers in selecting skincare, beauty, and wellness products by providing personalized recommendations and product demonstrations.
- Collaborated with team members during rush ensuring fast and accurate service.
- Processed transactions accurately and quickly, handling cash, credit, and electronic payments with precision.
- Ensured store presentation and merchandising standards were met, creating an inviting shopping environment.
- Resolved customer concerns with professionalism, leading to increased customer satisfaction.

## **EXTRACURRICULAR**

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### **Student Services Club Member**

**01/2022-03/2022**

- Organized and led club meetings focused on developing customer service skills.
- Participated in community service projects aimed at providing assistance to local food banks and organizations.
- Collaborated with fellow club members to brainstorm ideas for improving customer experiences.

## **SKILLS**

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|--------------------|-------------------|----------------|-------------------|-----------------------|
| • Customer Service | • Problem-Solving | • Multitasking | • Detail Oriented | • Analytical          |
| • Time Management  | • Teamwork        | • Adaptability | • POS             | • Conflict resolution |
| • Communication    |                   |                |                   |                       |

## **AVAILABILITY**

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Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Anytime	Anytime	12pm-10pm	Anytime	Not available	Anytime	Anytime