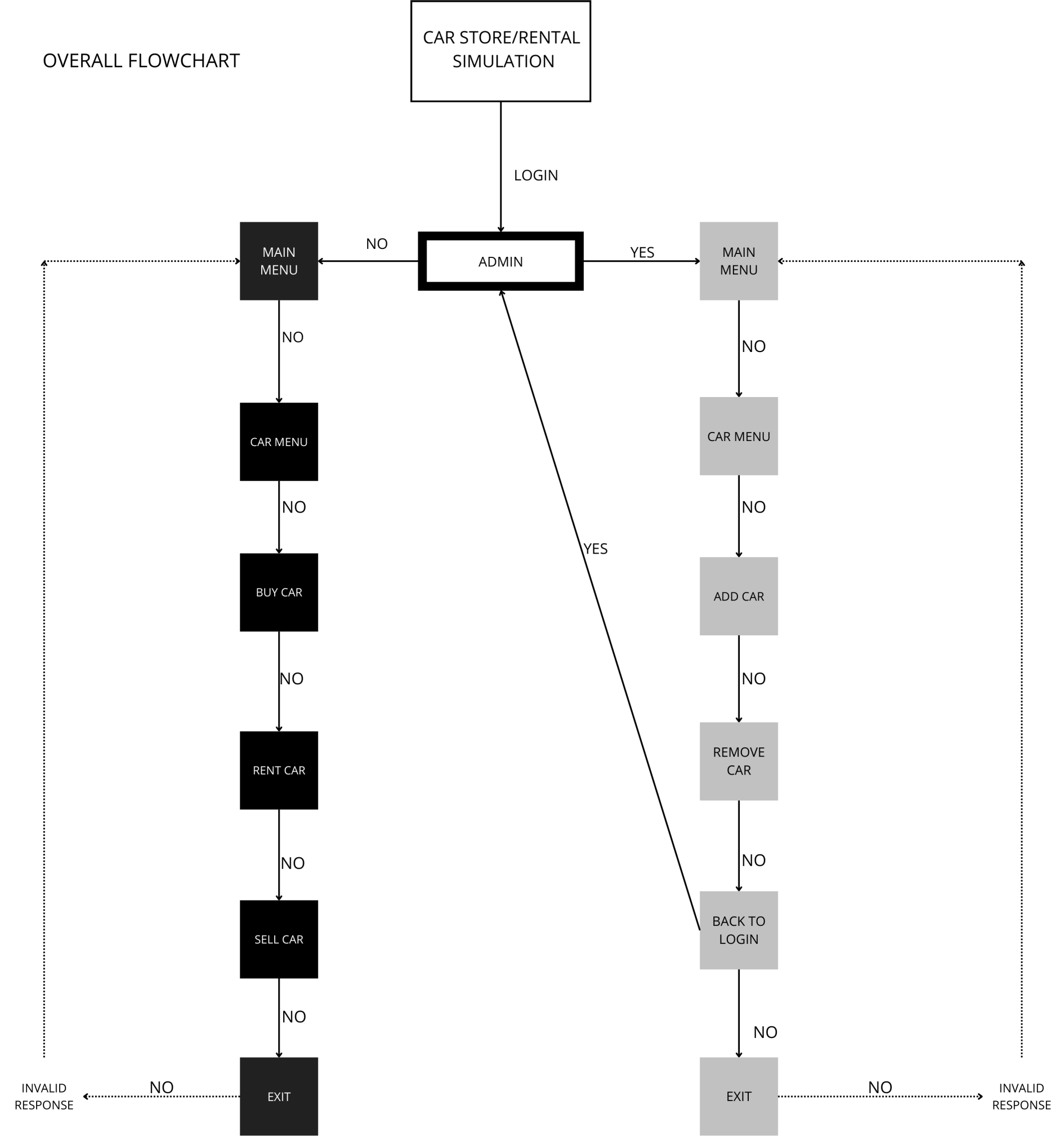
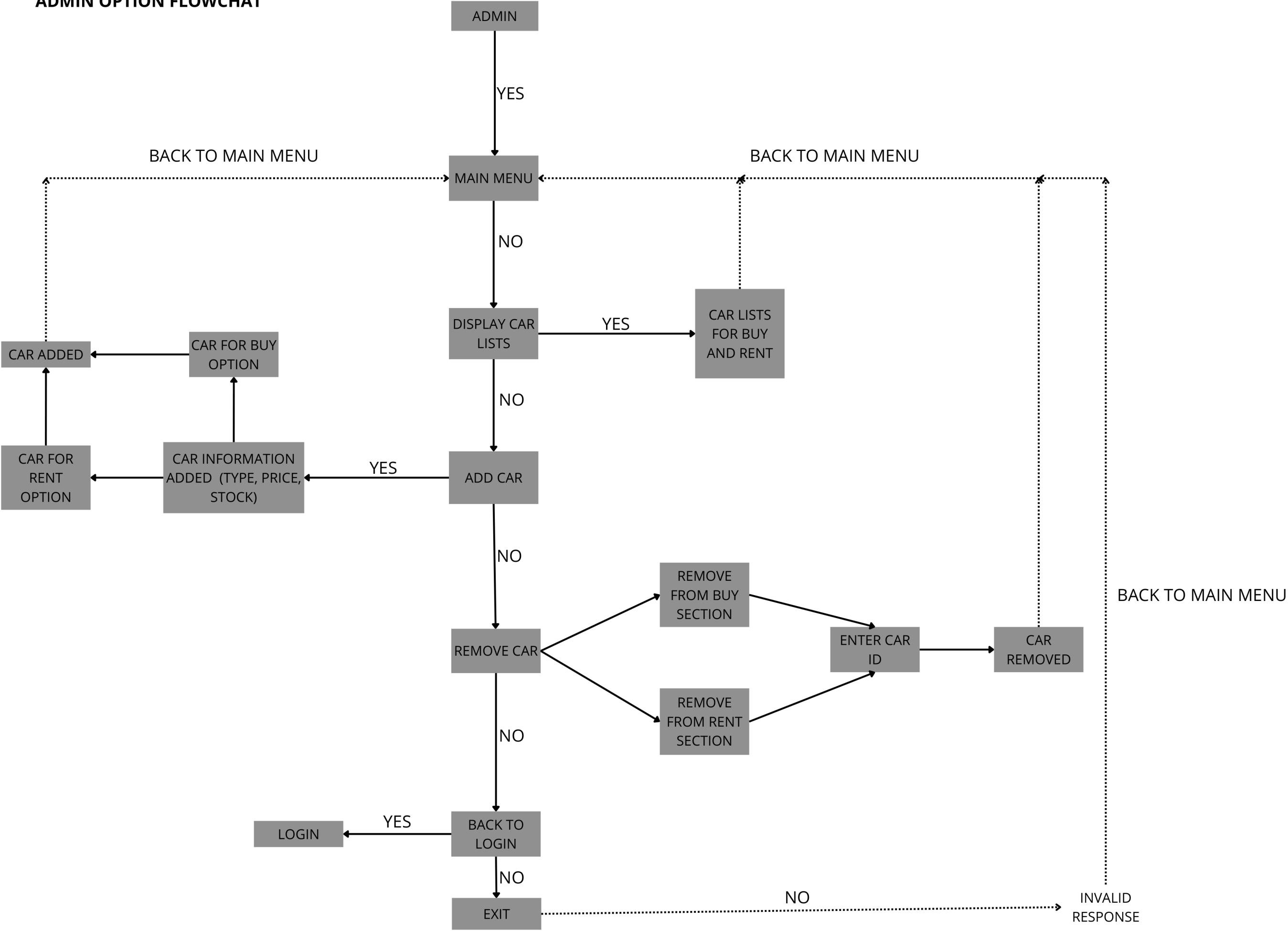


OVERALL FLOWCHART



ADMIN OPTION FLOWCHAT



CUSTOMER OPTION FLOWCHAT

