

# Management Information Systems

MANAGING THE DIGITAL FIRM

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## **Chapter 9: Achieving Operational Excellence and Customer Intimacy: Enterprise Applications**

### **Learning Track 1: SAP Business Process Map**

#### **A Process Map for Procuring New Equipment.**

The process map shows how SAP enterprise software can integrate different enterprise areas into one smooth process flow for the procurement of a new piece of equipment for a maintenance engineer.

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# Procurement of New Equipment

This C-Business Map illustrates the procurement process for a new piece of equipment. Through the high measure of integration between Plant Maintenance, Materials Management, and Asset Accounting, all process steps run with optimal system support and are largely automated. This guarantees a smooth process flow, as well as big time savings.

