Internship for IT Students (Infrastructure)
Kuala Lumpur, Malaysia

What's the role?
We are looking for an Intern in the area of IT Infrastructure to strongly contribute and play an important part in our regional IT infrastructure management by providing end-to-end user IT service improvement throughout Asia Pacific from our strategic IT location Kuala Lumpur, Malaysia.

Who is Hilti?
We provide leading-edge tools, technologies, software and services for the global construction sector. We have a proud heritage, built over 75 years, and a worldwide reputation for pioneering products and exceptional service. With some 24,000 people in more than 120 countries, we're a great place for you to show us your worth as you learn, grow and carve-out your career.

Within Hilti, Global IT develops together with our Business Units and Market Organizations global solutions to drive the digital transformation of Hilti. Our three strategic locations – Buchs (CH), Kuala Lumpur (MY) and Plano, Texas (US) – offer a truly global perspective.

Hilti Asia IT Services Sdn Bhd (HAITS) in Kuala Lumpur provides IT services, solutions and support to the Hilti Business in more than 120 countries. We have over 100 employees of more than 10 nationalities. Our team in Kuala Lumpur is a fully recognized and respected competence center that is covering all relevant areas of IT.

What does the role involve?
As an Intern in the area of IT Infrastructure, you are responsible for supporting remote users in Asia Pacific on request and incident management through ticketing system, installing and troubleshooting software on desktops and laptops for office and production environment, supporting and managing Windows OS, Office365 solution and active directory administration.

Additionally, you are also responsible for providing support for systems used in office and production environment including installation and troubleshooting of workplace-related technologies (Skype-enabled video collaboration tools, network connectivity via LAN and Wireless AP, Cisco IP telephones etc). You will be exposed to project opportunities by bringing innovation through research and proposing creative solutions that improve workplace experience and user demands.

> The internship programme gives an excellent opportunity for students who are eagerly looking for a broader learning platform in IT and to further pursue a future career with Hilti Asia IT Services upon graduation

What do we offer?
Show us what you're made of and we'll offer you opportunities to move around the business – experience different job functions and international career opportunities. You will be rewarded for your performance and get a chance to work with new technologies involving broad IT infrastructure trends from cloud and collaboration services, workplace devices, server services and network connectivity for driving digital transformation in our workplaces. Our emphasis on people development includes on-the-job training for our new hires.

We have a very thorough people review process, unlike any we know of in any other business. We screen everyone in the company in a yearly career performance matching process. It means we can pair talent with opportunities - developing our people in their current roles or challenging them to work in new ways or in new places. It's how we find the right fit and further our teams personally and professionally. Based on this, each individual employee will have a clearly defined career development track.

Why should you apply?
- We have an excellent mix of people, which we believe makes for a more vibrant, more innovative and more productive team. Become a valuable member of our highly professional and international team of IT experts and meet the challenges of a global multinational company using latest technologies.
- Freedom to act in the responsible area
- Career prospects in a dynamic environment, excellent opportunities to develop yourself to higher levels and wider range of knowledge
- Our team in Kuala Lumpur, Malaysia is a fully recognized and respected competence centre that is covering all relevant areas of Hilti IT.
- We have a clearly defined career development track for every individual employee.
- We have an excellent team and are duly rewarded by performance.

We would love to hear from you if:

You possess the following:
- Candidate must possess or currently pursuing at least a Bachelor's Degree in Computer with CGPA of 3.5 or more.
- Broad interest in IT infrastructure technology.
- Required language(s): English (written and verbally)
- Final year students applying for internship roles are strongly encouraged to apply.