

MUHAMMAD AFIQ BIN TALIB ALI

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SUMMARY OBJECTIVE

Motivated Information Systems graduate with hands-on software development experience. Proven ability to work effectively in a team and deliver projects on time. Seeking a Programmer role to apply my skills, contribute to success, and gain more experience in web and application development.

EDUCATIONS

UiTM Campus Kuala Terengganu, Terengganu **Sept 2019 – Mac 2023**
Bachelor Degree of Information System Hons. Business Computing

Kolej MARA Kuala Nerang (KMKN), Kedah **May 2018 – Apr 2019**
Matriculation in Accounting

WORK EXPERIENCE

PETRONAS Chemicals Ethylene & Polyethylene Sdn Bhd, Terengganu **Aug 2023 – July 2024**
PROTÉGÉ-GEES Human Resources

- Coordinated the company event for over 500 staffs such as celebration Raya, spiritual program, recreational activities and assigned be committee for each event.
- Introduced and created three new systems using Power Apps and OutSystems to securely store data and enhance management efficiency, significantly improving productivity by 100%.
- Analyzed data and designed department and company dashboards for accurate monthly reporting.

Iman Catering Kota Bharu, Kelantan **Mac 2023 – May 2023**
Admin (Part-time)

- Handled the cash flow transactions and generated the sales and purchase report, using excel.
- Arranged delivery schedules for our runners, managing at least 50 orders per day.

Pande Media (M) Sdn. Bhd, Kelantan **Sept 2022 – Jan 2023**
Information Technology Intern

- Developed the Learning Portal for company to commercialize the learning contents for over 40 clients.
- Integrated new features and modules in existing system, revamped the interface, and resolved technical issues and bugs.
- Innovated a new system to manage inquiries from users, increasing customer service productivity by 90%.

SKILLS & INTERESTS

Programming : PHP, CSS, HTML, Javascript, MySQL, Git, WordPress, Power Apps, OutSystems
Computer : Power BI, Microsoft Office, PC troubleshooting
Language : Bahasa Melayu (Native), English (Intermediate)

PROJECTS

PCEPE TraineeHUB **2024**

- Proposed to develop the PCEPE TraineeHUB using OutSystems to manage the master Database of trainee profiles with efficiency and streamline the submission process of trainee allowance.

e-Register Safety Briefing **2024**

- Collaborated with other department to digitalize the registration and invitation process by developed a new system using OutSystems for our company's physical safety briefings.

e-Parcel Notification System **2023**

- Proposed and created an efficient e-Parcel Notification System to manage and track incoming and outgoing parcels, to seamless the processes by 100%.

Wasap.my **2022**

- Redesigned the interface to improve user experience, strictly following UI/UX standards for a more intuitive design.

- Integrated a new feature to fully automate data export, eliminating the fully manual process.
- Troubleshooted the operating system's subscription expiry issues by users and eliminated the need for daily manual data updates.

Learning Management System

2022

- Implemented the Learning Management System (LMS) using WordPress, successfully commercializing learning content for over 40 clients at launch.
- Managed and update the contents of modules for more than 12 courses in Learning Portal.

Helpdesk System

2022

- Assigned to innovate a new system for handling the inquiries by user Wasap.my to close issues in increasing customer service productivity efficiently by 90%.

Barber Booking System

2021

- Conducted research using usability heuristic theory, improving the system's user experience.
- Authored comprehensive documentation for the Barber Booking System proposal, ensuring a structured approach through SDLC methodology.
- Developed the Barber Booking System, replacing the previous manual booking process.

PREFERENCES

Availability : Immediately

Wiling to relocate : Yes

REFERENCE

Available upon request