

MUHAMMAD AFIQ BIN TALIB ALI

Kota Bharu, Kelantan | +6011-21828562 | afiqtalib2580@gmail.com
[linkedin.com/in/afiqtalib](https://www.linkedin.com/in/afiqtalib) | afiqtalib.github.io/portfolio/

SUMMARY OBJECTIVE

Motivated Information Systems graduate with hands-on software development experience. Proven ability to work effectively in a team and deliver projects on time. Seeking a Programmer role to apply my skills, contribute to success, and gain more experience in web and application development.

EDUCATIONS

UiTM Campus Kuala Terengganu, Terengganu

Sept 2019 – Mac 2023

Bachelor Degree of Information System Hons. Business Computing

Kolej MARA Kuala Nerang (KMKN), Kedah

May 2018 – Apr 2019

Matriculation in Accounting

WORK EXPERIENCE

PETRONAS Chemicals Ethylene & Polyethylene Sdn Bhd, Terengganu

Aug 2023 – July 2024

PROTÉGÉ-GEES Human Resources

- Coordinated the company event for over 500 staffs such as celebration Raya, spiritual program, recreational activities and assigned be committee for each event.
- Introduced and created three new systems using Power Apps and OutSystems to securely store data and enhance management efficiency, significantly improving productivity by 100%.
- Analyzed data and designed department and company dashboards for accurate monthly reporting.

Iman Catering Kota Bharu, Kelantan

Mac 2023 – May 2023

Admin (Part-time)

- Handled the cash flow transactions and generated the sales and purchase report, using excel.
- Arranged delivery schedules for our runners, managing at least 50 orders per day.

Pande Media (M) Sdn. Bhd, Kelantan

Sept 2022 – Jan 2023

Information Technology Intern

- Developed the Learning Portal for company to commercialize the learning contents for over 40 clients.
- Integrated new features and modules in existing system, revamped the interface, and resolved technical issues and bugs.
- Innovated a new system to manage inquiries from users, increasing customer service productivity by 90%.

SKILLS & INTERESTS

Programming : PHP Laravel, Tailwind CSS, CSS, HTML, Javascript, Python, MySQL, MongoDB, Git, WordPress, Power Apps

Computer : Power BI, Microsoft Office, OutSystems, PC troubleshooting

Languages : Bahasa Melayu (Native), English (Intermediate)

PROJECTS

PCEPE TraineeHUB

2024

- Proposed to develop the PCEPE TraineeHUB using OutSystems to manage the master Database of trainee profiles with efficiency and streamline the submission process of trainee allowance.

e-Register Safety Briefing

2024

- Collaborated with other department to digitalize the registration and invitation process by developed a new system using OutSystems for our company's physical safety briefings.

e-Parcel Notification System

2023

- Proposed and created an efficient e-Parcel Notification System to manage and track incoming and outgoing parcels, to seamless the processes by 100%.

Wasap.my**2022**

- Redesigned the interface to improve user experience, strictly following UI/UX standards for a more intuitive design.
- Integrated a new feature to fully automate data export, eliminating the fully manual process.
- Troubleshooted the operating system's subscription expiry issues by users and eliminated the need for daily manual data updates.

Learning Management System**2022**

- Implemented the Learning Management System (LMS) using WordPress, successfully commercializing learning content for over 40 clients at launch.
- Managed and update the contents of modules for more than 12 courses in Learning Portal.

Helpdesk System**2022**

- Assigned to innovate a new system for handling the inquiries by user Wasap.my to close issues in increasing customer service productivity efficiently by 90%.

Barber Booking System**2021**

- Conducted research using usability heuristic theory, improving the system's user experience.
- Authored comprehensive documentation for the Barber Booking System proposal, ensuring a structured approach through SDLC methodology.
- Developed the Barber Booking System, replacing the previous manual booking process.

PREFERENCES

Availability : Immediately
Wiling to relocate : Yes

REFERENCE

Available upon request