



MUHAMMAD AFIQ BIN TALIB ALI

15670 Kota Bharu, Kelantan, Malaysia | (+60)11-21828562

afiqtalib2580@gmail.com | linkedin.com/in/afiqtalib

github.com/afiqtalib

EDUCATION

Bachelor Degree of Information System Hons. Business Computing
UiTM Campus Kuala Terengganu, Terengganu Oct 2019 – Jan 2023

- CGPA : 3.36
- Dean's List for 2 out of 6 Semester

Matriculation in Accounting
MARA Collage Kuala Nerang (KMKN), Kedah May 2018 – Apr 2019

- CGPA : 3.92
- Dean's List all semester

SPM in Accounting
Sekolah Menengah Kebangsaan Long Ghafar 2, Kelantan Jan 2013 – Dec 2017

- Grade : 4A, 2A-, 1B, 1C+, 1D

WORK EXPERIENCE

PETRONAS Chemicals Ethylene & Polyethylene Sdn. Bhd. Aug 2023 – Now

PROTÉGÉ –GEES Human Resources

- Handled and organized the event like HR Parade, Majlis Penghayatan Al-Quran (MPAQ) 2023 and Sport Recreational Club, be committee for each event.
- Developed In-House system called Parcel Management System to record and send notification to person for Parcel In/Out management by replaced the manual system.
- Developed In-House system called DWS-Events for managing the attendances of activities, using Outsystems platform.
- Manipulated and visualized the data based on the requirement from our department and instead also helps other staff to implement it, using PowerBI.

Pande Media (M) Sdn. Bhd. Sept 2022 – Jan 2023

Information Technology (IT) Intern

- Designed and develop the Learning Management System (LMS) for our clients, using WordPress and Elementor plugin.
- Modified the Wasap.my system by creating new features, modules and improving the interface and successfully fixing the technical issues of users.
- Developed the Helpdesk System for the Customer Service Wasap.my in handling the user issues daily.

SKILLS

Microsoft Office 365	Intermediate	Power BI	Intermediate
PHP	Intermediate	Adobe Photoshop	Basic
HTML & CSS	Expert	WordPress	Intermediate
Javascript	Basic	Outsystems	Intermediate
CodeIgniter/Laravel	Intermediate	Power Apps	Basic



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LANGUAGE

Malay

Fluent

English

Intermediate

PROJECT

Parcel Management System

Dec 2023

- Designed and developed the system to managing the parcel in and outgoing by replacing manual method to save records and sending notification, using Power Apps and Power Automate.

Integrated Wasap.my

Sept 2022 – Jan 2023

- Modified the interface of the Wasap.my system by following the requirements of User Interface (UI) and User Experience (UX).
- Added a new feature to export the data in the system without exporting data manually from PHPMyAdmin.
- Retrieved and manipulate data for marketing and financial analysis using MySQL.
- Troubleshoot the system operating which is two major problems which are subscription duration and successfully eliminating the daily routine of updating the data manually.

Learning Management System

Sept 2022 – Nov 2023

- Designed and develop the Learning Management System (LMS), using WordPress and Elementor plugins for our clients.
- Managed and update the contents of modules for each course in LMS.
- Successfully increase 50% the number of participants joining that program and offer free access to the Learning portal.
- Prepared a documentation concerning the interface, flow and project requirement.

Helpdesk System

Dec 2022 – Jan 2023

- Designed and develop the new system for handling the inquiries from the user Wasap.my to assist in increasing customer service productivity efficiently by 50% .

Barber Booking System (Final Year Project)

Oct 2021 – July 2022

- Conducted research about the booking system with the usability heuristic theory.
- Prepared documentation of the proposal about the Barber Booking System, using the System Development Life Cycle (SDLC) methodology.
- Developed the Barber Booking System and eliminate manual booking 100%.

REFERENCES

Nik Mohd Shahrizailla Nik Anuar, Lead Creative
Pande Media (M) Sdn. Bhd.
018-914 9721

Normalina Binti Mat Nor @ Ibrahim
UiTM Campus Kuala Terengganu
019-3854239