

MUHAMMAD AFIQ BIN TALIB ALI

Kota Bharu, Kelantan | +6011-21828562 | afiqtalib2580@gmail.com
linkedin.com/in/afiqtalib | afiqtalib.github.io/portfolio/

SUMMARY OBJECTIVE

Motivated Information Systems graduate with hands-on software development and technologies experience. Proven ability to work effectively in a team and deliver projects on time. Seeking an IT role to apply my skills, contribute to success, and gain more experience in web and application development.

EDUCATIONS

UiTM Campus Kuala Terengganu, Terengganu **Sept 2019 – May 2023**
Bachelor Degree of Information System Hons. Business Computing

Kolej MARA Kuala Nerang (KMKN), Kedah **May 2018 – Apr 2019**
Matriculation in Accounting

WORK EXPERIENCE

PETRONAS Chemicals Ethylene & Polyethylene Sdn Bhd, Terengganu **Aug 2023 – July 2024**
PROTÉGÉ-GEES Human Resources

- Coordinated the company event for over 500 staffs such as celebration Raya, spiritual program, recreational activities and assigned be committee for each event.
- Introduced and created three new systems using Power Apps and OutSystems to securely store data and enhance management efficiency, significantly improving productivity by 100%.
- Analyzed data and designed department and company dashboards for accurate monthly reporting.

Iman Catering Kota Bharu, Kelantan **Mac 2023 – May 2023**
Admin (Part-time)

- Handled the cash flow transactions and generated the sales and purchase report, using excel.
- Arranged delivery schedules for our runners, managing at least 50 orders per day.

Pande Media (M) Sdn. Bhd, Kelantan **Sept 2022 – Jan 2023**
Information Technology Intern

- Developed the Learning Portal for company to commercialize the learning contents for over 40 clients.
- Integrated new features and modules in existing system, revamped the interface, and resolved technical issues and bugs.
- Innovated a new system to manage inquiries from users, increasing customer service productivity by 90%.

SKILLS & INTERESTS

Programming : PHP Laravel, Tailwind CSS, CSS, HTML, Javascript, Python, MySQL, MongoDB, Git, WordPress, Power Apps
Computer : Power BI, Microsoft Office, OutSystems, PC troubleshooting
Languages : Bahasa Melayu (Native), English (Fluent)

PROJECTS

PCEPE TraineeHUB **2024**

- Proposed to develop the PCEPE TraineeHUB using OutSystems to manage the master Database of trainee profiles with efficiency and streamline the submission process of trainee allowance.

e-Register Safety Briefing **2024**

- Collaborated with other department to digitalize the registration and invitation process by developed a new system using OutSystems for our company's physical safety briefings.

e-Parcel Notification System **2023**

- Proposed and created an efficient e-Parcel Notification System to manage and track incoming and outgoing parcels, to seamless the processes by 100%.

Wasap.my**2022**

- Redesigned the interface to improve user experience, strictly following UI/UX standards for a more intuitive design.
- Integrated a new feature to fully automate data export, eliminating the fully manual process.
- Troubleshooted the operating system's subscription expiry issues by users and eliminated the need for daily manual data updates.

Learning Management System**2022**

- Implemented the Learning Management System (LMS) using WordPress, successfully commercializing learning content for over 40 clients at launch.
- Managed and update the contents of modules for more than 12 courses in Learning Portal.

Help System**2022**

- Assigned to innovate a new system for handling the inquiries by user Wasap.my to close issues in increasing customer service productivity efficiently by 90%.

Barber Booking System**2021**

- Conducted research using usability heuristic theory, improving the system's user experience.
- Authored comprehensive documentation for the Barber Booking System proposal, ensuring a structured approach through SDLC methodology.
- Developed the Barber Booking System, replacing the previous manual booking process.

PREFERENCES

Availability : Immediately (1 week)
Wiling to relocate : Yes

REFERENCE

Available upon request