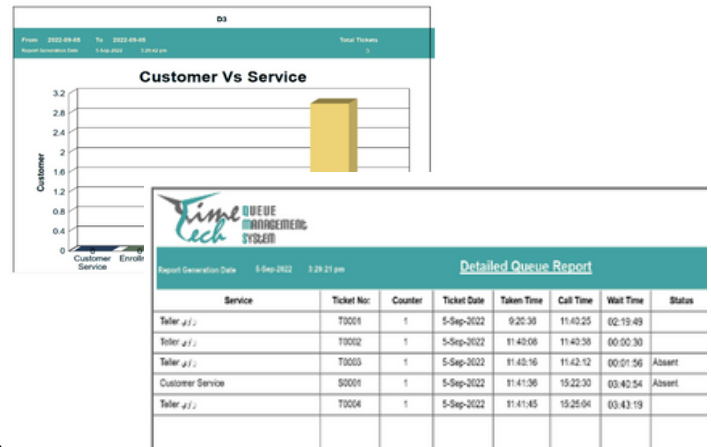


Reporting Application

- Displays live queue performance statistics
- Tracks customer feedback and overtime activity
- Analyzes queue traffic and customer satisfaction
- Calculates average processing and waiting times
- Generates timeout and traffic-based reports
- Accessible both locally (via kiosk) and remotely by supervisors/admin



Feature	Details
Function	Provides real-time and historical insights to monitor and improve queue performance
Visual Content	Current & Previous Ticket Numbers
Statistic Display	<ul style="list-style-type: none"> - Queue statistics - Customer evaluation - Overtime tracking
Data Analysis Tools	<ul style="list-style-type: none"> - Queue traffic analysis - Customer satisfaction evaluation - Avg. processing & waiting time - Timeout traffic reports
Access Options	<ul style="list-style-type: none"> - Viewable from KIOSK - Remotely accessible via supervisor/admin PC