

AMC schedule change clean-up causing incomplete TST

Description

When schedule change queue is request, it went from Purple (sked chg) to RED (missing/incomplete TST)

Reported Results

Full booking process is off.

Expected Results

Schedule change and TST is updated.

Resolution

Have customer validate System Value "Include TTU with Schedule Change(TICKETED, ALL, NONE)" is set to TICKETED or ALL.

Segments needs to be re-priced or TST created manually.

Similar case

IR 21027293