



- Origin: can be an Airport, Nation (Country), or Zone, as identified in the autocomplete field to add a new breakpoint.
  - XXX: A identifies code A as an airport
  - XXX: N identifies code N as a Nation (Country)
  - XXX: C identifies code C as a City
  - XXX: Z identifies code Z as a Zone
- Destination: can be an Airport, Nation (Country), or Zone, as identified in the autocomplete field to add a new breakpoint.
  - XXX : A identifies code A as an airport
  - XXX: N identifies code N as a Nation (Country)
  - XXX : C identifies code C as a City
  - XXX: Z identifies code Z as a Zone
- Breakpoint 1: can only be an airport
- Breakpoint 2: can only be an airport
- Breakpoint 3: can only be an airport

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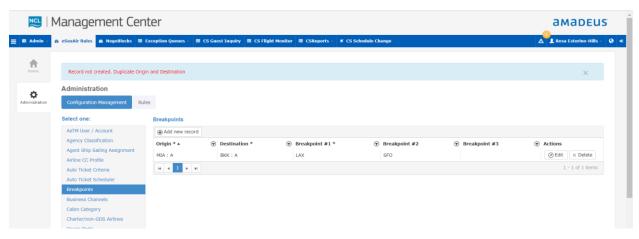
### Actions:

Add new record: Click to add a new Breakpoint

Edit: Edits a Breakpoint

Delete: Deletes a Breakpoint

When adding a new origin/destination pair in the table, there is a duplicate record check to ensure the same origin/destination pair is not entered twice. The same duplicate check will occur when editing a record. See example below:



## 2.7 Business Channels

Defines the booking source (for example, third party booking engine or customer website). The following columns are available on the "Business Channels" grid:

- **Source Code:** Code of the source code.
- **Business Channel:** Code of the business channel.
- **Active:** Click on checkbox to indicate if the business channel is active or not.
- \_ Actions:
  - Add new record: Click to add a new business channel
  - Edit: Edits a Business Channel
  - Delete: Deletes a Business Channel





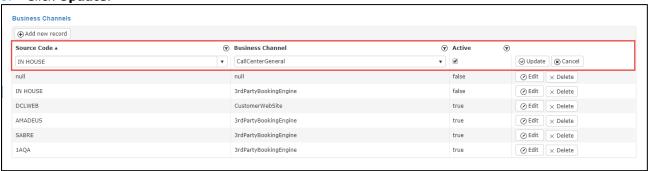


To add a new Business Channel:

- 1. Click **Business Channels** from the "Configuration Management" page.
- 2. Click Add new record.
- 3. Enter the **Source Code** or click <sup>\*</sup> to select the source code from the pull-down menu.
- 4. Enter Business Channel and it auto completes or click ▼ to select it from the pull-down menu.

You can select from the following Business Channel types:

- 3rdParty Booking Engine
- Call Center General
- Customer Website
- Travel Agent
- 5. Select the **Active** checkbox.
- 6. Click Update.



# 2.8 Cabin Category

This table allows the definition of ship cabin codes and descriptions. The following columns are available on the "Cabin Category" grid:

Cabin Code: Ship cabin code

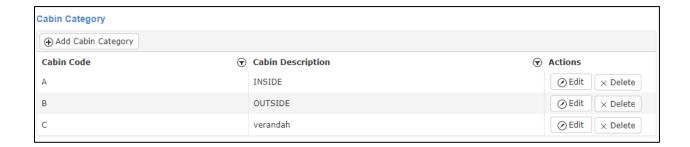
Cabin Description: Description of cabin

\_ Actions:

Add Cabin Category: Click to add a new cabin category

Edit: Edits the cabin categoryDelete: Deletes a cabin category





To add a cabin category:

- 1. Click Cabin Category from the "Configuration Management" page.
- Click Add Cabin Category.
- 3. Enter a Cabin Code.
- 4. Enter a Cabin Description. (for example Inside, Outside, Verandah)
- 5. Click Update.



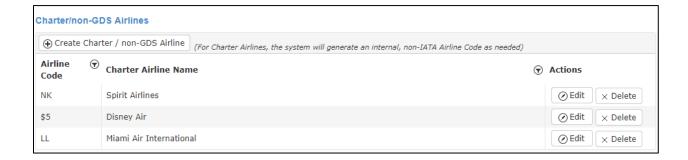
# 2.9 Charter/non-GDS Airlines

Defines a list of charter airlines that customers can use. The following columns are available on the "Charter/non-GDS Airlines" grid:

- \_ Airline Code: Airline code to be used to identify the charter/non-GDS airline.
- Charter Airline Name: Name of charter airline carrier
- \_ Actions:
  - Create Charter/non-GDS Airline: Click to add a new charter/non-GDS airline
  - Edit: Edits the charter airline name
  - Delete: Deletes the charter airline name







To create a new Charter/non-GDS airline:

- Click Charter/non-GDS Airlines from the "Configuration Management" page.
- 2. Enter the name of the charter/non-GDS airline (for example, Virgin America).
- 3. Click **Save**. A new code will be assigned by the Context Search system if the airline entered does not have a valid IATA code.

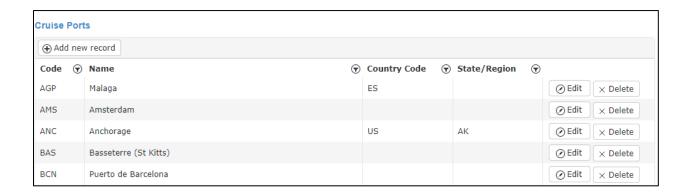


### 2.10 Cruise Ports

This is a list of cruise ports defined for the customer. This list can vary by cruise line. The following columns are available on the "Cruise Ports" grid:

- **Code:** Indicates the code of the port.
- Name: Port name.
- **Country Code:** Country code of the country where the port is located.
- State/Region: State, Province or Territory where the port is located
- \_ Actions:
  - Add new record: Click to add a port to the list
  - Edit: Edit a cruise port
  - **Delete:** Delete a cruise port





#### To add a Cruise Port:

- 1. Click **Cruise Ports** from the "Configuration Management" page.
- 2. Click Add new record.
- 3. Enter the Cruise port code.
- 4. Enter the port name.
- 5. Enter the **Country Code** or click \* and select the country from the pull-down menu.
- 6. Enter a **State/Region** or click and select the state/region from the pull-down menu.
- 7. Click Update.









## 2.11 Cruise Ships

This table is to maintain a list of cruise ships available to your customer. The following columns are available on the "Cruise Ships" grid:

- **Code:** Code of the ship used in the back office accounting system.
- **External Code:** External code of the ship provided by the external system.
- Name: Cruise ship name
- **Ship Registry:** Nationality where the Ship is registered.
- \_ Actions:
  - Add new record: Click to add a new ship to the list
  - Edit: Edit the cruise shipDelete: Delete a cruise ship

#### Cruise Ships



#### To add a Cruise Ship:

- 1. Click **Cruise Ships** from the "Configuration Management" page.
- 2. Enter a cruise ship code.
- 3. Enter the external code.
- 4. Enter the cruise ship name.
- 5. Enter the cruise ship registry nationality
- 6. Click Update.

#### **Cruise Ships**







### 2.12 Customer Codes

This table is to maintain a list of Crew Customer Type of Contracts available to your customer. The following columns are available on the "Customer Codes" grid:

Value: Type of Contract code provided by the external system.

Description: Type of Contract description

• Add new record: Click to add a new Type of Contract

Edit: Edit the Type of ContractDelete: Delete a Type of Contract



## 2.13 Email Configuration

When enabled email configuration is managed by ADTD. On demand emails can be generated from the Guest Inquiry Results Detail page email itinerary button.

Email Itinerary

Note: Customer must be set-up for ADTD.

### 2.14 Fare Search PTC Code

Starting with release 24.18.0, additional functionality has been added to the Advanced Fare Search PTC Code Table. Only the applicable corporate codes will be included in the Master Pricer Request. Maximum 6 corporate codes are allowed on Master Pricer request. This change means, if the Flight Search or Flight Search and Book request has a preferred or mandatory airline, we will search PTC table for all line items that either includes all airlines or specifically includes mentioned XML airlines. OR if any Shopping rules exist for preferred or mandatory airlines exist, we will search PTC table for all line items that either includes all airlines or specifically includes mentioned Shopping rule airlines. XML airlines supersedes Shopping rules airlines. If neither XML or Shopping rules exist specifying preferred or mandatory airlines, current process of sending up to 6 corporate codes will continue.

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The Administrator will define Custom Passenger Type Codes (PTC) using this section. The following columns are available on the "Fare Search PTC Code" grid:

- **Code:** Indicates the passenger type code.
- **PTC/Corp:** Indicates whether the code is for a passenger type code or for a corporate code
- Pricing Code: Indicates the pricing code.
- \_ CHD: Indicate the pricing code for a child.
- INF: Indicate the pricing code for an infant.
- **INS:** Indicate the pricing code for an infant with seat.
- **Bulk Code:** Indicate the code for bulk.
- **\_ Airlines:** Indicate the airline(s) to which this pricing code applies.
- Actions:
  - Add Fare Search: Click to add a new fare search/pricing code
  - Edit: edits the Fare Search PTC Code
  - Delete: Deletes the Fare Search PTC Code



#### To add a Fare PTC Search Code:

- 1. Click Fare PTC Search Code from the "Configuration Management" page
- 2. Click on Add Fare Search
- 3. Enter the Code.
- 4. Select **PTC or Corp** from the dropdown
- 5. Enter the **Pricing Code**.
- 6. Enter the **CHD** pricing code.
- 7. Enter the **INF** pricing code.
- 8. Enter the **INS** pricing code.
- 9. Enter a **Bulk Code** if required by the airline.
- 10. Enter the **Airline** code(s) (for example, AA for American Airlines).
- 11. Click Save.



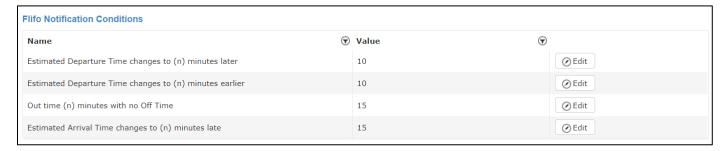




### 2.15 Flifo Notification Conditions

Defines conditions for Flight Information Notifications. The following columns are available on the "Flifo Notification Conditions" grid:

- Name: Notification friendly name.
- \_\_\_ Value: Time change value criteria for the notification to be sent.
- Actions:
  - Edit: Edit the notification



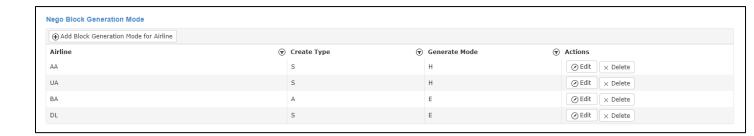
To edit a Flifo Notification Condition, click on Edit, then place the value and then click on Save.

# 2.16 Nego Block Generation Mode

This defines the mode, Host command or Excel spreadsheet, used by an airline to generate Nego Blocks. An airline could do both so you could have more than one record for an airline. The following columns are available on the "Nego Block Generation Mode" grid:

- Ai.rline: Airline code
- Create Type: Can be A Ad Hoc, S Seasonal.
- Generation Mode: Indicates if the Nego Block is generated by H Host Command or E Excel spreadsheet.
- Actions:
  - Add Block Generation Mode for Airline: Click to add a block generation mode for an airline
  - **Edit:** Edits the Nego Block Generation Mode
  - Delete: Deletes the Nego Block Generation Mode





To define a Nego Block Generation Mode by airline:

- 1. Click Nego Block Generation Mode from the "Configuration Management" page.
- 2. Click Add Block Generation Mode for Airline.
- Enter the airline code.
- Click ▼ on the Create Type pull-down menu and select either Ad Hoc for Ad Hoc blocks or Seasonal for Seasonal blocks.
- 5. Click on the Generation Mode pull-down menu and select **Host Command** or **Excel**.



6. Click on Save.

## 2.17 Notifications Config

This table allows you to define a notification method and to whom the message is sent. These notifications are sent whenever a specific condition occurs in the system, such as no flexible fares found by a flight search, payment due date reached, ticketing error occurred, etc. The following columns are available on the "Notifications Config" grid:

- **Code:** Code of the condition that occurred in the system, which warrants notification.
- **Type:** Type of notification; can be notification, alert or message.
  - Notification: used for important actions that user needs to take an action but not as urgent as an alert.
  - Alert: used for immediate action to be taken by the user.
  - Message: used to provide information but the user may not need to take action at all.
- Message: Notification free form text
- Roles: Agency roles (for example IAS Agent, IAS Ticket Agent, Air Support).
- Users: Specific user(s) that should receive the notification.

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#### \_\_ Actions:

• Add new Configuration: Click to add a notification configuration

Edit: Edit a Notification

• **Delete:** Delete a Notification

#### **Notifications Config**

⊕ Add new Configuration							
Code ©	Туре 🐨	Type 🐨 Message		Roles	♥ Users ♥ Actions		
FLIGHTSEARCH_NOAVAIL	notification	No fares found		User Admin,NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	× Delete
PAYMENT_DUE_DATE	alert	%MESSAGE%		NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	× Delete
FLIGHTMONITOR	notification	Flight Number: %FLIGHTNO% Departure Date: %MONTH%/%DATE%/%YEAR% %MESSAGE%		NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	× Delete
TICKETING_ERROR	alert	Ticketing Problem		Administrator,NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	$\underbrace{\times \; Delete}$
SCHEDULE_CHANGE	notification	Schedule Change received for PNR: %RECLOC%		Administrator,NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	$\times$ Delete
TG_NO_FLEX_FARES_FOUND	notification	No Flexible Fares Found		Administrator,NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	× Delete
TG_RA_COST_LIMIT_EXCEED	notification	%MESSAGE%		Administrator,NCLMIAMI Agent,NCLLONDON Agent,NCLFRANKFU Agent	Tester, QA	<b>⊘</b> Edit	× Delete
NO_FLEX_FARES_FOR_BUNDLED	notification	No Flexible fares found For Reservation Type BUNDLED		Administrator,NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	× Delete
NO_FLEX_FARES_FOR_PACKAGED	notification	No Flexible fares found For Reservation Type PACKAGED		Administrator,NCLMIAMI Agent	Tester, QA	<b>⊘</b> Edit	× Delete

### To configure a Notification:

- 1. Click **Notifications Config** from the "Configuration Management" page.
- 2. Click Add new Configuration.
- 3. Select a notification code from the **Code** pull-down menu.

You can select from the following codes:

- \_ FLIGHTMONITOR
- FLIGHTSEARCH NOAVAIL
- \_ PAYMENT\_DUE\_DATE
- \_ SCHEDULE\_CHANGE
- \_\_ TG\_NO\_FLEX\_FARES\_FOUND
- \_ TG\_RA\_COST\_LIMIT\_EXCEED
- \_ TICKETING\_ERROR
- NO\_FLEX\_FARES\_FOR\_BUNDLED
- \_ NO\_FLEX\_FARES\_FOR\_PACKAGED

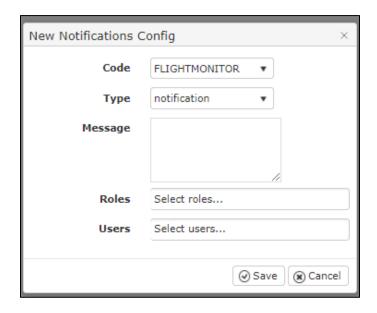
Use the **Message** box to enter free-form text for the Notification message or enter %MESSAGE% to return the same message received from the Amadeus Central System or from the flight search application. E.g. Flight Monitor message: Flight Number: %FLIGHTNO% Departure Date: %MONTH%/%DATE%/%YEAR% %MESSAGE%

- 4. Click the **Roles** pull-down menu and select from the predefined roles.
- 5. Click the **Users** pull-down menu and select a user or multiple users.
- 6. Click Save.

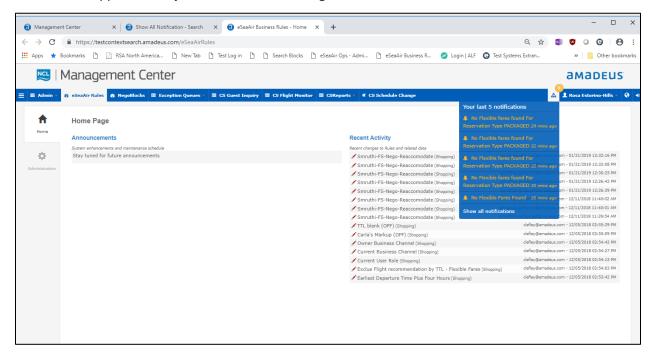








See example below, where the last "n" notifications are listed, based on a value set in the System Values table. If you click on "Show all notifications" it will display the "Notifications" view with all notifications applicable to your user role and/or login.

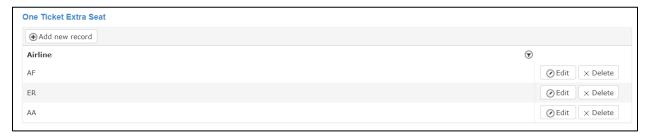






## 2.18 One Ticket Extra Seat Airline Configuration

Adding an airline to this table means the Context Search Booking API will create PNRs for passengers requesting an Extra Seat with 1 TST per Extra Seat passenger. Any airline not listed in the table, Context Search will create a PNR for that passenger with 2 TSTs per extra seat Passenger. In other words, 2 TSTs per extra seat passenger is the default behavior of the system – an exception has to be created in this table for Airlines requiring a single Ticket for Extra Seat passengers.



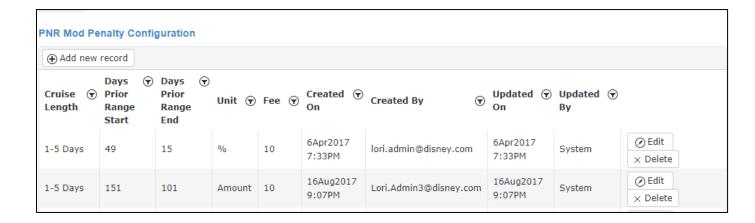
This logic is based on the Validating carrier of the ticket. For multiple airline PNRs, if all the flights are going to be validated by the same carrier, then that carrier is the one checked against this table. If there are multiple Validating carriers (a multi-ticket PNR), then all carriers have to be in this table for the PNR to be created with 1 TST per Extra Seat Passenger. If any of the Validating carriers are not in this table, then the default of 2 TSTs per Extra Seat Passenger will be used.

## 2.19 PNR Modification Penalty Configuration

The Administrator can define Penalties for PNR modifications based on certain conditions through this section. The Penalty amount can be defined as a percentage (%) or a fixed (\$) amount. The following columns are available on the "PNR Mod Penalty Configuration" grid:

- Cruise Length: The length of the cruise.
- Days Prior Range Start: The number of days prior when the range starts.
- **Days Prior Range End:** The number of days prior when the range ends.
- \_\_ **Unit:** The unit of measurement, can be a specific amount or a percentage.
- Fee: The fee of the penalty.
- **Created On:** The date when the penalty configuration was created.
- **Created By:** The person who created the penalty configuration.
- \_ **Updated On:** The date when the penalty configuration was updated.
- Updated By: The person who updated the penalty configuration.
- Actions:
  - Add new record: Click to add a new Mod penalty record
  - Edit: Edit a PNR Mod Penalty
  - Delete: Delete a PNR Mod Penalty





To define a new PNR Modification Penalty:

- Click PNR Mod Penalty Configuration from the "Configuration Management" page.
- 2. Click Add new record.
- 3. Select a cruise length from the **Cruise Length** pull-down menu.

You can choose from the following cruise lengths:

- \_ 1-5 Days
- \_ 6-9 Days
- \_ 10+ Days
- 4. Enter a value for the **Days Prior Range Start** or click 🕏 to increase or decrease the value.
- 5. Enter a value for the **Days Prior Range End** or click to increase or decrease the value.
- 6. Click the **Unit** pull-down menu and select **Amount** or % for the penalty assessment.
- 7. Click the **Fee** pull-down menu and enter the fee amount (\$ amount or %) or click to increase or decrease the value.
- 8. Click Save.

