

AMC sorting issue /Guest Inquiry

Description

Sorting Issues in AMC, sort by columns is failing. It scrambles the information.

Reported Results

Does not sort by any criteria correctly.

Expected Results

Sorted report by dates, failure reason, alphabetic order.

Resolution

Request screen captures of the exact search criteria in the Guest Inquiry search screen, the columns selected, groupings if any and column sorting selections if any.

If the customer can create a public template that includes both search criteria and layout settings.

Similar case

IR 22106800