

The ABC of Computational Text Analysis

#8 ETHICS AND THE EVOLUTION OF NLP

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Recap last Lecture

- assignment 2 accomplished 
- an abundance of data sources
JSTOR, Nexis, few datasets
- creating your own dataset
convert any data to `.txt`
- processing a batch of files
perform tasks in for-loop

Outline

- **ethics is everywhere** 🙄🙉🙊
... and your responsibility
- **understand the development of modern NLP** 🚀
... or how to put words into computers

Ethics is more than philosophy.
It is everywhere.

An Example

with a demonstrated experience in improving software performance, testing and updating existing software, and developing new software functionalities. Offers proven track record of extraordinary achievements, strong attention to detail, and ability to finish projects on schedule and within budget.



Work experience

06/2017 – 03/2019 STUTTGART, GERMANY

Software Engineer Critical Alert, Inc.

- Developed and implemented tools which increased the level of automation and efficiency of installing and configuring servers.
- Tested and updated existing software and using own knowledge and expertise made improvement suggestions.
- Redesigned company's web-based application and provided beneficial IT support to colleagues and clients.
- Awarded Employee of the Month twice for performing great work.

06/2015 – 06/2017 STUTTGART, GERMANY

Software Engineer

Software Engineering

University of Oxford

First Class Honours

09/2011 – 05/2014 STUTTGART, GERMANY

Computer Science University of Stuttgart

Top 5% of the Programme

Clubs and Societies: Engineering Society, Math Society, Volleyball Club

09/2007 – 05/2011 LEVERKUSEN, GERMANY

Gymnasium Max-Planck-Gymnasium

Graduated with Distinction (Grade 1 - A/excellent equivalent in all 4 subjects)

Activities: Math Society, Physics Society, Tennis Club



Skills

- LANGUAGES

German

Native

English

Full

French

Limited

Chinese

Limited

Does your CV pass the automatic pre-filtering?



For what reasons?

Your interview is recorded. 😎 😳

What personal traits are inferred from that?



Is it a good reflection of your personality?



Face impressions as perceived by a model by (Peterson et al. 2022)

Don't worry about the future worry about the present.

- AI is persuasive in everyday's life
assessing risks and performances (credits, job, crimes, terrorism etc.)
- AI is extremely capable
- AI is not so smart and often poorly evaluated



What is going on behind the scene?

An (R)evolution of NLP

From Bag of Words to Embeddings

Putting Words into Computers (Smith 2020; Church and Liberman 2021)

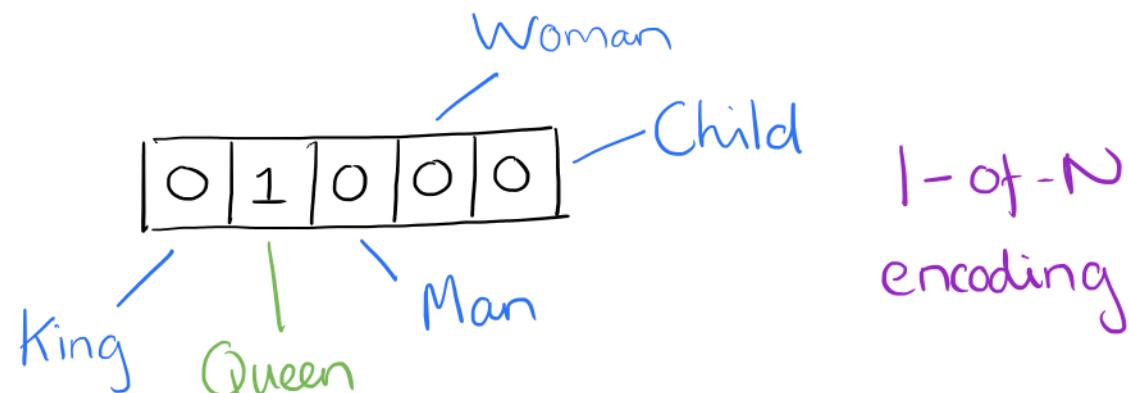
- from **coarse, static** to **fine, contextual** meaning
- how to measure similarity of words
 - string-based
 - syntactic (e.g., part-of-speech)
 - semantic (e.g., animate)
 - embedding as abstract representations
- from counting to learning representations

Bag of Words

- word as arbitrary, discrete numbers

King = 1, Queen = 2, Man = 3, Woman = 4

- intrinsic meaning
- how are these words similar?



Representing a Corpus

Collection of Documents

1. NLP is great. I love NLP.
2. I understand NLP.
3. NLP, NLP, NLP.

Document Term Matrix

	NLP	I	is	term	
Doc ID	term frequency	
Doc 1	2	1	1	...	
Doc 2	1	1	0	...	
Doc 3	3	0	0	...	

"I eat a hot _____ for lunch."

«*You shall know a word by the company it keeps!*»

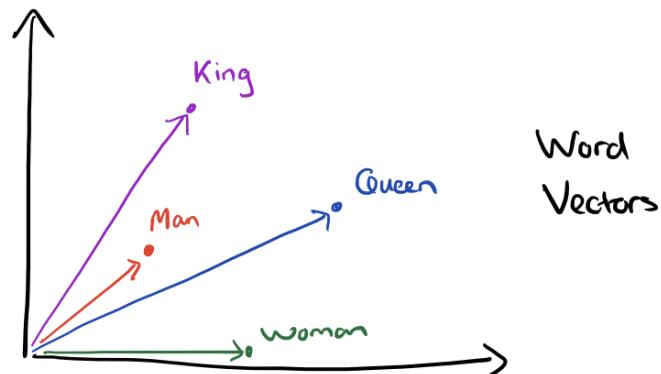
Firth (1957)

Word Embeddings

word2vec (Mikolov et al. 2013)

- words as continuous vectors
accounting for similarity between words
- semantic similarity
 - King - Man + Woman = Queen
 - France / Paris = Switzerland / Bern

King	Queen	Woman	Princess
0.99	0.99	0.02	0.98
0.99	0.05	0.01	0.02
0.05	0.93	0.999	0.94
0.7	0.6	0.5	0.1
:			



Contextualized Word Embeddings

BERT (Devlin et al. 2019)

- recontextualize static word embedding
 - different embeddings in different contexts
 - accounting for ambiguity (e.g., `bank`)
- acquire linguistic knowledge from language models (LM)
 - LM predict next/missing word
 - pre-trained on massive data (> 300 billions words)



embeddings are the cornerstone of modern NLP

Modern NLP is propelled by data

Learning Associations from Data

« becomes a doctor.»

 becomes a doctor .

23.931% he	12.105% she	0.543% michael
0.535% jack	0.446% peter	0.435% tom
0.418% i	0.408% jake	0.407% sam
0.365% john	0.352% alex	0.350% max
0.330% david	0.316% paul	0.303% bill

BERT's predictions for what should fill in the hidden word

Gender bias of the commonly used language model BERT (Devlin et al. 2019)

Cultural Associations in Training Data

Her hobby is _.

His hobby is _.

Number of Tokens ⓘ

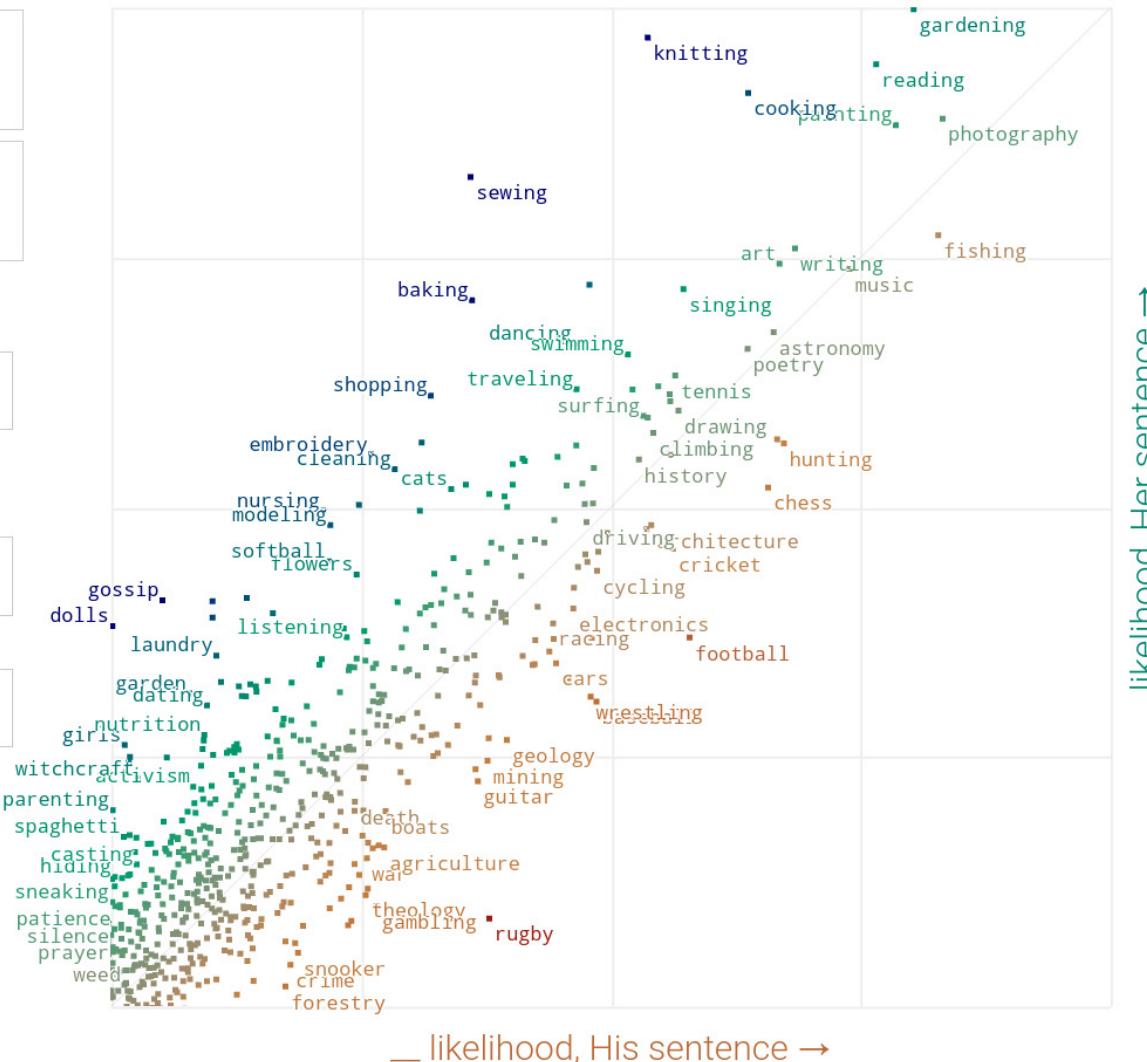
30 200 1000 5000 All

Chart Type ⓘ

Likelihoods

Differences

Update



Gender bias of the commonly used language model **BERT** (Devlin et al. 2019)

Word Embeddings are biased ...

... because ~~our data is~~ we are biased. (Bender et al. 2021)

In-class: Exercises I

1. Open the following website in your browser: <https://pair.withgoogle.com/explorables/fill-in-the-blank/>
2. Read the article and play around with the interactive demo.
3. What works surprisingly well? What is flawed by societal bias? Where do you see limits of large language models?

Modern AI = DL

How does Deep Learning work?

Deep Learning **works** like a huge bureaucracy

1. **start** with **random** prediction
2. **blame** units for contributing to **wrong predictions**
3. **adjust** units based on the accounted blame
4. **repeat** the cycle



train with **gradient descent**, a series of **small steps** taken **to minimize an error function**

Limitations of data-driven Deep Learning

„This sentence contains 32 characters.“
„Dieser Satz enthält 32 Buchstaben.“

Current State of Deep Learning

Extremely powerful but ... (Bengio, Lecun, and Hinton 2021)

- great at **learning patterns**, yet reasoning in its infancy
- requires tons of data due to inefficient learning
- generalizes poorly

Biased Data and beyond

Data = Digital Traces = Social Artifacts

- collecting, curating, preserving traces
- **data is imperfect**, always
 - social bias, noise, lack of data etc.
- data is more a **tool** to refine questions **rather than a reflection of the world**

Data vs. Capta

«Differences in the etymological roots of the terms data and capta make the distinction between constructivist and realist approaches clear. Capta is “**taken**” actively while data is assumed to be a “**given**” able to be recorded and observed.»

«*Raw data is an oxymoron.*» Gitelman (2013)

Two Sides of the AI Coin

Explaining vs. Solving

- conduct **research to understand** matters in science
- **automate** matters **in business** using applied AI

Still doubts about practical implications?

The screenshot shows the Google Translate interface in Hungarian (MAGYAR) to English (ANGOL) mode. The input text in Hungarian is: "Ő szép. Ő okos. Ő érti a matematikát. Ő kedves. Ő egy orvos. Ő egy takarító. Ő egy politikus. Ő egy tanár. Ő erős. Ő okos. Ő sofőr. Ő bevásárol. Ő mosogat. Ő egy orvos. Ő horgászik. Ő sok pénzt keres. Ő szép. Ő okos. Ő még okosabb. Ő a legokosabb. Ő mosogat. Kapd be, Google." The output text in English is: "She is beautiful. He is clever. He understands math. She is kind. He is a doctor. She's a cleaner. He is a politician. She is a teacher. He is strong. He is clever. He's a driver. She's shopping. She washes the dishes. He is a doctor. He's fishing. He makes a lot of money. She is beautiful. He is clever. He's even smarter. He's the smartest. She washes the dishes. Get it, Google." The English text contains several errors and gender biases, such as "He is clever" instead of "She is clever" and "He makes a lot of money" instead of "She makes a lot of money".

And it goes on ...

The screenshot shows the Google Translate web interface. At the top, there's a navigation bar with a menu icon, the "Google Translate" logo, and a user profile icon. Below the bar, there are three tabs: "Text" (selected), "Documents", and "Websites". The main interface shows two columns of text for translation between English and German.

Left Column (English to German):

- The engineer gets a promotion.
- The child carer goes to the zoo with the kids.
- The child carer gets a promotion.

Right Column (German to English):

- Der Ingenieur wird befördert. (star icon)
- Die Kinderbetreuerin geht mit den Kindern in den Zoo.
- Der Kinderbetreuer bekommt eine Beförderung.

Below the text boxes are various interaction icons: microphone, speaker, zoom, and share. A progress bar at the bottom indicates "111 / 5,000".

Gender bias in Google Translate

Fair is a Fad

- companies also engage in fair AI to avoid regulation
- **Fair and good – but to whom?** (Kalluri 2020)
- lacking democratic legitimacy

**«Don't ask if artificial intelligence is good or fair,
ask how it shifts power.»**

Kalluri (2020)

Data represents real life.

Don't be a fool. Be wise, think twice.



Questions?

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