# Investigating methods to combine textual and visual information, such as text and image data from social media, for more accurate sentiment analysis and emotion detection

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Abstract—In this thesis, we present an investigation into novel methods aimed at harnessing the power of combining textual and visual information, specifically text and image data from social media platforms, to achieve more accurate sentiment analysis and emotion detection. Sentiment analysis and emotion detection play vital roles in understanding the opinions and emotional states of social media users, enabling applications in marketing, public opinion monitoring, and user experience analysis. Traditional approaches that solely focus on either textual or visual data often fail to capture the richness and context of emotions expressed by users. Thus, we propose a multimodal fusion approach that integrates both modalities to enhance the depth and accuracy of sentiment and emotion analysis.

Our research delves into various multimodal fusion techniques, such as early fusion, late fusion, and attention mechanisms, to effectively combine textual and visual features. We also explore the integration of deep learning models, including multimodal neural networks, CNNs with attention, and RNNs with attention, to capture cross-modal correlations and improve the overall performance of the sentiment analysis and emotion detection tasks. Additionally, we leverage the advantages of pre-trained models and word-image embeddings to enhance the representation and understanding of the multimodal data.

To validate the proposed methods, we conduct extensive experiments on a diverse range of multimodal datasets sourced from popular social media platforms. The performance of our multimodal fusion approach is compared against traditional unimodal approaches, highlighting the superiority of the proposed methodology in accurately identifying sentiments and emotions expressed by social media users. Furthermore, we evaluate the interpretability and efficiency of the developed models, providing insights into how the combined textual and visual information contributes to the prediction process.

The outcomes of this thesis contribute significantly to the field of multimodal sentiment analysis, offering a comprehensive understanding of how textual and visual information can be effectively combined for more accurate sentiment analysis and emotion detection in social media data. The findings have implications for numerous practical applications, including sentiment-aware marketing strategies, real-time user sentiment tracking, and emotion-aware content recommendation systems. Overall, this research paves the way for more sophisticated and contextually aware sentiment analysis and emotion detection, opening up exciting possibilities for future advancements in the field of multimodal data analysis.

Index Terms—leverage, classification, tokenization, concatenation, interpretability, convolutional, lemmatization, benchmarking

#### I. Introduction

Recent years, social media platforms have experienced an exponential growth in user-generated content, including both textual posts and visual content such as images and videos. This wealth of data presents a unique opportunity for understanding and analyzing user sentiment and emotions on a large scale. Sentiment analysis, the process of identifying and categorizing the sentiment expressed in a piece of text,

and emotion detection, the task of recognizing and classifying the emotions conveyed by an individual, have become crucial for various applications, including market research, brand monitoring, and public opinion analysis.

Traditional approaches to sentiment analysis and emotion detection have primarily focused on analyzing textual data alone. However, the inherent multimodality of social media content, where users often combine text with images to express their emotions and opinions, necessitates the exploration of methods that can effectively combine textual and visual information for a more accurate understanding of sentiment and emotions.

Research efforts in recent years have explored the integration of text and image data for sentiment analysis and emotion detection. These approaches aim to leverage the complementary nature of textual and visual information to improve the overall performance of sentiment analysis systems. By combining the rich contextual information provided by text with the visual cues offered by images, these methods can potentially capture a more nuanced and comprehensive understanding of user sentiment and emotions.

Several studies have demonstrated the effectiveness of combining textual and visual features for sentiment analysis and emotion detection. For instance, researchers have employed deep learning techniques to jointly model textual and visual information, extracting features from both modalities and fusing them at various levels of abstraction. By incorporating visual information, these models have achieved superior performance compared to traditional text-based approaches.

Advancements in computer vision techniques, such as image recognition and object detection, have enabled the extraction of visual features that can provide valuable insights into the emotional content of images. These visual features, when combined with textual features, have the potential to enhance the accuracy and granularity of sentiment analysis and emotion detection.

Social media platforms have become an integral part of modern society, providing users with a platform to express their thoughts, emotions, and opinions freely. With the overwhelming volume of user-generated content on these platforms, sentiment analysis and emotion detection have emerged as essential tasks for understanding user behavior, public sentiment, and market trends. Traditional sentiment analysis and emotion detection methods have mainly focused on either textual data or visual data separately, limiting their ability to grasp the full context and nuances of users' emotions expressed in social media content. Recent advancements in the field of artificial intelligence and deep learning have opened up new possibilities for multimodal data analysis. Combining textual and visual information from social media can potentially lead to more accurate sentiment analysis and emotion detection, as both modalities offer complementary information that can enhance the understanding of users' emotional states. The integration of text and images in sentiment analysis and emotion detection tasks can capture the underlying sentiment and emotional cues more effectively, allowing for a richer and more holistic analysis of social media content.

Several studies have shown the potential benefits of multimodal fusion in various natural language processing and computer vision tasks. However, the application of such techniques to sentiment analysis and emotion detection in social media data is still relatively unexplored. In this thesis, we aim to bridge this gap and investigate innovative methods to combine textual and visual information from social media for more accurate sentiment analysis and emotion detection.

#### II. RESEARCH OBJECTIVES:

- To explore different multimodal fusion techniques that effectively combine textual and visual features for sentiment analysis and emotion detection in social media data.
- 2) To investigate deep learning models, such as multimodal neural networks, CNNs with attention, and RNNs with attention, to leverage the strengths of both textual and visual information in the analysis.
- To examine the impact of pre-trained models and wordimage embeddings in enhancing the representation and understanding of multimodal data.
- 4) To evaluate the performance of the proposed multimodal fusion approach against traditional unimodal methods in sentiment analysis and emotion detection tasks.
- To assess the interpretability and efficiency of the developed models to gain insights into the contribution of both modalities to the prediction process.

## III. LITERATURE REVIEW

Several studies have investigated the integration of textual and visual information for sentiment analysis and emotion detection, demonstrating the potential benefits of multimodal analysis. Yang et al. (2018) [9] conducted a survey on sentiment detection of reviews and highlighted the importance of leveraging multiple modalities, including text and images, to enhance sentiment analysis. They emphasized that visual information can provide valuable cues about the emotional content of a post, enabling a more comprehensive understanding of sentiment.

In a recent survey on multimodal sentiment analysis, Wang et al. (2021) [7] explored various approaches for combining textual and visual features. They highlighted the advantages of utilizing both modalities, such as capturing fine-grained emotions and reducing ambiguity in sentiment classification. The authors discussed the use of deep learning techniques, including convolutional neural networks (CNNs) and recurrent neural networks (RNNs), to jointly model textual and visual information, achieving improved performance compared to single-modal approaches.

Zhang and Wallace (2017) [11] conducted a sensitivity analysis and a practitioner's guide to convolutional neural networks for sentence classification. While their focus was primarily on text-based sentiment analysis, they emphasized the potential benefits of incorporating visual information. They discussed the effectiveness of using pre-trained CNN models for extracting visual features from images

and combining them with textual features for sentiment classification tasks. Their findings indicated that multimodal models can outperform text-only models, demonstrating the value of integrating visual information.

#### IV. DATA COLLECTION

Investigate the integration of textual and visual information for sentiment analysis and emotion detection on social media, an appropriate dataset needs to be collected. The dataset should consist of a diverse range of social media posts that include both textual content and associated images.

Define the Scope: Determine the specific social media platforms, such as Twitter, Instagram, or Facebook, from which you want to collect data. Define the time period and any specific keywords, hashtags, or user profiles relevant to the research focus, such as posts related to specific products, events, or public sentiment.

Textual Data Extraction: Extract the textual content from the collected social media posts. This may include captions, comments, hashtags, or any other textual information associated with the posts. Clean the text by removing any unnecessary characters, URLs, or special symbols. Preprocess the text by applying techniques such as tokenization, stemming, or lemmatization to standardize the text representation.

Image Data Extraction: Extract the associated images from the social media posts. Depending on the platform and data collection method, you may need to download the images directly or use appropriate APIs to access the images. Ensure that you retain the association between the images and their corresponding textual content for later analysis.

#### V. PROPOSED METHODOLOGY

- Dataset Selection: Select an appropriate dataset that contains social media posts with both textual content and associated images. The dataset should be diverse, representing different topics, emotions, and sentiments. Consider publicly available datasets or collect your own dataset following the data collection steps mentioned earlier.
- **Preprocessing:** Preprocess the textual data by applying techniques such as tokenization, removing stop words, and normalizing the text. For image data, preprocess the images by resizing them to a consistent size and applying any necessary image enhancement techniques.
- Feature Extraction: Extract textual features from the preprocessed text using techniques like word embeddings (e.g., Word2Vec, GloVe) or transformer-based models (e.g., BERT, GPT). These features capture the semantic and contextual information present in the text. Extract visual features from the preprocessed images using pretrained convolutional neural networks (CNNs) such as VGG, ResNet, or Inception. These features represent the

- visual content and can be obtained from intermediate layers or the final layer of the CNN.
- Fusion of Modalities: Investigate fusion strategies to combine the textual and visual features effectively. This can be done at different levels, including early fusion (concatenating the features at the input level), late fusion (combining the predictions from individual modalities), or multimodal fusion (merging the features at a higher-level representation). Explore techniques like concatenation, weighted averaging, or attention mechanisms to integrate the modalities.
- Model Development: Design and develop a multimodal sentiment analysis and emotion detection model. This model should take the fused textual and visual features as input and predict sentiment labels or emotion categories. Consider deep learning architectures like multimodal neural networks, recurrent neural networks (RNNs), or transformer-based models that can handle both modalities simultaneously. Train the model using appropriate loss functions and optimization techniques.

#### VI. THE ISSUE STATEMENT AND MOTIVATION

In recent years, sentiment analysis has become a hotly debated area in research and is growing rapidly. Because of recent advances in artificial intelligence, it is now important to design a human-computer interaction system that can take in data from several sources and discern attitudes in it. The spectacular expansion of social media has provided us with a massive amount of multimodal data (text, audio, and video/image) that may be used to identify sentiment. It is difficult to determine people's true sentiments, however, since a large portion of the research on sentiment analysis that is now available concentrates on a single modality. There are limitations to the accuracy, reliability, and robustness of these unimodal systems as well. Therefore, research into the use of many modalities is required to increase the efficacy of sentiment analysis systems. The main objective is to create a system for multimodal sentiment analysis that uses a variety of inputs to improve sentiment analysis performance overall. Our work aims to provide a comprehensive review of the multimodal sentiment analysis datasets, feature extraction techniques, fusion approaches, classification techniques, and problems.

# VII. INVESTIGATIONS ON THE SENTIMENTS ANALYSIS BASED ON IMAGE/VIDEO

Five studies on the analysis of sentiment using picture and video .People of all ages may better understand their emotions by observing their facial expressions. When assessing someone's current mental condition, one should pay close attention to their facial expressions. The information provided by the facial expressions allowed us to infer up to six basic emotions. The "Facial Action Coding System" (FACS) was the coding technique used to capture and code the facial expressions. To help with the

coding process, they have developed action points based on face expressions. In the past, a study on multimodal sentiment analysis of reviews and vlogs was carried out (Morency, Mihalcea, & Doshi, 2011) [10] [5]. Ji, Cao, Zhou, and Chen (2016) [4] [10] [8] [12] [3] conducted a survey on visual sentiment prediction for social media applications. It discusses the most recent advancements in visual sentiment analysis. Table 4 provides a list of the several databases that use image and video data for sentiment analysis.

# A. Sentiment analysis with modality

It categorizes emotions using a combination of the three modalities previously stated. The several stages of sentiment analysis using multimodal data are shown in Figure 1 & 2.

S.no	Name	Weblink
1	eNTERFACE	http://enterface.net/
2	SEMAINE	https://semaine-db.eu/
3	SAVEE	http://personal.ee.surrey.ac.uk/Personal/P.Jackson/SAVEE/
4	EMOVO	http://voice.fub.it/activities/corpora/emovo/index.html
5	EMODB—Berlin database of speech	http://emodb.bilderbar.info/start.html

Fig. 1. Database regarding speech based sentiment analysis

S.no	Name	Weblink
1	Flickr8k Dataset	https://academictorrents.com/details/9dea07ba660a722ae1008c4c8afdd303b6f6e53b
2	POM Movie Review Dataset	http://multicomp.cs.cmu.edu/resources/pom-dataset/
3	The UCI Machine Learning Repository	https://archive.ics.uci.edu/ml/index.php
4	ICT YouTube Opinion Dataset	http://multicomp.cs.cmu.edu/resources/youtube-dataset-2/
5	Flickr Image Dataset for VSO	https://www.ee.columbia.edu/ln/dvmm/vso/download/flickr_dataset.html
6	Twitter Image Dataset for VSO	https://www.ee.columbia.edu/ln/dvmm/vso/download/twitter_dataset.html

Fig. 2. Database regarding image/video- based sentiment analysis

Data on text, audio, and video/image is first gathered and then arranged into different datasets. Prior to the feature extraction step, which extracts significant features from the incoming data, the obtained data is preprocessed. Sentiment classification is carried out once the collected features from the several modalities (text, audio, and image/video) are combined into a single feature vector. The following step involves applying machine learning or deep learning-based algorithms to identify the sentiment polarity, which may be either positive, negative, or neutral. The table contains a compilation of sentiment multimodal analysis outcomes, showcasing a range of accessible datasets.

S.no	Name	Weblink
1	MOUD	http://web.eecs.umich.edu/~mihalcea/downloads.html
2	CMU-MOSI	https://www.amir-zadeh.com/datasets
3	ICT-MMMO	http://multicomp.cs.cmu.edu/resources/ict-mmmo-dataset/
4	CMU-MOSEI	http://multicomp.cs.cmu.edu/resources/cmu-mosei-dataset/
5	IEMOCAP	https://sail.usc.edu/iemocap/
6	EmoReact—Children Emotion Dataset	http://multicomp.cs.cmu.edu/resources/emoreact-dataset/
7	MVSA-multiview social dataset	http://mcrlab.net/research/mvsa-sentiment-analysis-on-multi-view-social-data/
8	RECOLA	https://diuf.unifr.ch/main/diva/recola/
9	VAM	https://sail.usc.edu/VAM/vam_info.htm
10	RAVDEES	https://zenodo.org/record/1188976#.YHL_yegzbIU

Fig. 3. Database regarding multimodal sentiment analysis

Performed on the input text, this process condenses the numerous instances of a term into its fundamental word form. This may be achieved by importing a suitable stemmer (Porter Stemmer, for example) from the NLTK library. In order to evaluate text sentiments, there were well-known text preprocessing methods including stemming and stop word removal. Parts of speech

(POS) tagging was used to conduct text-based sentiment analysis on a dataset of online movie reviews. Additional methods of preparation include the following: URL removal, acronym expansion, and normalization. Also, there was a way to show how using text preparation strategies increases Twitter sentiment analysis's accuracy. We can also use lemmatization and stemming to perform text-based sentiment analysis on the Twitter dataset.

#### B. Speech Preprocessing

The method of preprocessing speech signals involves dividing audio streams into sections that have similar acoustics. After that, these elements are separated into speech and non-speech regions, which help identify the speaker. After that, the background regions may be identified and the voice data denoised using specific procedures. Sentiment analysis relies on the speaker identification method to ascertain if the statements are coming from the same individual. The topics of sex identity and development are also explored. Some investigators created a speaker identification system that divides an audio stream into homogeneous parts based on the speaker's identity. Before conducting sentiment analysis on speech data, people used voice activity identification as a critical preprocessing step to separate speech from nonspeech segments.

#### C. Preparing the picture or video

A number of steps are involved in preprocessing photos and movies, which helps to raise the caliber of the image data. It removes unwanted sections of the image or video by removing aberrations. Preprocessing techniques that are often used include geometric modifications, filtering, pixel intensity correction, segmentation, object detection, and restoration. To remove any geometric distortions, geometric transformations use operations including rotation, translation, and scaling. The picture or video's brightness may be increased using histogram equalization, which modifies the dynamic range of the histogram to improve visual contrast. By performing actions on picture pixels, low pass (smoothing), high pass (sharpening), and band pass filters enhance photographs. Salient object identification was used by the authors (Wu, Qi, Jian, & Zhang, 2020) [6] [8] as a preprocessing step before visual sentiment analysis was carried out on the Flickr dataset. Any noticeable salient items are separated using a detection window prior to proceeding to the subsequent emotion prediction step. Using the single image super-resolution technique, some people used deep learning to improve the image dataset's resolution in order to identify emotions in the photographs. It is a crucial preprocessing method that creates high-resolution images using a convolutional neural network (CNN) architecture. We can pre-process the images in the dataset for emotion classification using image augmentation methods including scaling, rotation, and translation. While the rotation process recognizes the object in any orientation, the scaling process removes the item's borders.

#### VIII. FEATURE EXTRACTION

### A. Extraction of textual features

To extract text features, many techniques are used: bag of words (BOW), term-frequency and inverse document frequency (TF-IDF), N-grams, and word embedding. There was a study which aimed to examine the effectiveness of various textual properties in identifying feelings within the Twitter dataset. Three machine learning algorithms are used to accomplish sentiment classification, and text features such bigrams, unigrams, and Boolean features were retrieved. When POS characteristics and unigrams are coupled with an SVM classifier, the highest classification accuracy is achieved. There is a fantastic method for classifying the sentiment of internet reviews by combining textual data that was trigram, bigram, and unigram-based. A number of techniques were used to do the sentiment classification; the probabilistic neural network produced the best results. Some researchers used the Global Vector (GloVe) model, the FastText models, and Word2Vec, a well-known word embedding model based on neural network architectures, for text feature extraction. The Twitter dataset was subjected to sentiment analysis using these text feature extraction methods. When using the SVM classifier for sentiment classification, the FastText model performed better than the other models. Baltrusaitis, Ahuja, & Morency (2019) [1] looked at how two text feature extraction techniques—TF-IDF and N-Grams—affect sentiment analysis. Their findings indicate that sentiment analysis outperforms N-grambased features by 3%-4% at the TF-IDF word-level. An enhanced BOW was offered once in order to do sentiment analysis on textual reviews from the CiteULike website. Compared to the standard BOW algorithm's 62% classification accuracy, the enhanced BOW technique yielded an impressive 83.5% accuracy. According to Cambria, Hussain (2012) [2], Poria's artwork demonstrated how well the CNN-based method extracted textual features. For every text, it generates feature vectors with important characteristics; these vectors are collections of features that capture the whole of the text. A more basic classifier may be given the CNN output to help train the network. The CNN is a supervised method that adjusts well to the unique characteristics of the given dataset.

# B. Extraction of audio features

Important audio properties for sentiment analysis include beat histogram, spectral flux (SF), MFCC, pitch, intensity, and spectral centroid. Voice pitch and intensity data must be able to be extracted from audio using the openSMILE application. Using this application, you may extract audio metrics including pitch, speech quality, pause duration,

beat histogram, and spectral centroid (SC). It is also possible to extract statistics such as skewness, standard deviation, and amplitude and arithmetic means. The popular audio feature extraction application openSMILE will extract the features at a rate of 30 Hz using a sliding window. Due to their exceptional performance, neural networks with generalized discriminant analysis are advised for the automated extraction of audio information. Some researchers assert that audio-based sentiment analysis is essential for human-computer interaction. Local features and global features are the two categories of speechrelated properties that may be retrieved. It is easy to assess the auditory modality by splitting it into segments that overlap and those that do not. It is assumed that the signal is stationary inside each sector. These audio segments may yield both local and global characteristics; however, prior research has shown that global features are more beneficial than local ones.

## C. Extracting features from media/image

Every video clip is separated into frames, and from each of these frames, several attributes may be extracted. There were a number of automated methods for identifying face emotions in images and movies. Characteristics of the body gesture are important in determining the emotion. By identifying certain kinematic features, we are able to automatically identify attitudes from body motions. They used the SVM classifier to automatically do sentiment prediction. On films from the RAVDEES collection, some researchers performed sentiment analysis. Videos of professional actors portraying a range of emotions, including neutral, joyful, calm, sad, terrified, angry, shocked, and disgusted, are included in this dataset. The lips and face regions of the actors that express their emotions were recovered after the videos were divided into frames. In order to identify faces, they used a gradient histogram and SVM. The features that were obtained from the different modalities and the classification methods that were used are shown in this table.

Modality	Features extracted	Classification methods
Text	Unigrams, n-grams	SVM, deep neural networks
Speech	Pitch, Mel frequency cepstral coefficients (MFCC), spectral centroid and spectral flux, etc.	SVM, neural networks and naive Bayes classifier
Image/ video	Facial expressions	Neural networks
Multimodal	Combination text, speech, and visual features	SVM and deep recurrent neural networks, naive Bayes classifier, etc.

Fig. 4. Features extracted and classification methods.

#### IX. METHODS OF MULTIMODAL FUSION

It contains data from the audio, video, and text modalities that need to be integrated in order to finish the classification job. Multimodal data integration may provide additional information, improving the output's overall correctness. There are several multimodal fusion techniques available, including:

- 1) Feature-level or early fusion
- 2) Decision-level or delayed fusion

- 3) Hybrid fusion
- 4) Model-level fusion
- 5) Rule-level fusion

Level of features or initial fusion Through the integration of the traits obtained from several modalities, this method produces a solitary feature vector. This method's primary benefit is its early ability to ascertain the association between the various parts of multimodal data, which enables reliable results. The characteristics extracted from the several modalities (text, video, and audio) are converted into the same format at the beginning of the fusion process. When compared to earlier methods, feature-level fusion produced the best results for unimodal fusion and required less processing time. The authors Cambria, Hussain (2012) [2] integrated facial color, physiology, and head movement for affect classification via early fusion. It demonstrated much higher accuracy than unimodal methods.

**Decision level or late fusion** Using this method, each modality's properties are examined and the modalities are independently categorized. Following the merging of the features, each modality is categorised independently. This method's benefit is that every modality may learn its characteristics by using the classifier that best fits it. However, this technique requires a lot of time since it uses several classifiers. It was shown that late fusion performed better for sentiment prediction than early fusion.

Hybrid fusion To optimize the advantages of both techniques for the sentiment prediction issue, this strategy combines feature and decision level fusion approaches. It fixes the shortcomings of the feature-level and decisionlevel fusion methods. Combining visual and aural data using a technique known as hybrid fusion, which makes use of the BiLSTM. The ICT-MMMO dataset, which included 370 online review videos, was used to conduct the analysis. Combining the modalities allowed them to achieve an F1-measure of 65.7%, which is higher than the unimodal result. Also, we can use sentiment ontology for video and spectrogram characteristics for speech to merge multimodal data. When input modalities are combined, the results perform better because one modality provides complementary information to the others. A hybrid feature space was developed once to identify human emotion from speech and facial expressions. The proposed multimodal fusion performed better than unimodal-based

Model level fusion This method is predicated on the connection between data obtained via many modalities. To identify the effect of audio-visual material, some researchers created a multistream fused hidden Markov model. Eleven different emotional states were examined using this proposed approach, and it performed well even when audio noise from the channel was present. By merging the modalities using a probabilistic method, we can use the Bayesian network model to extract emotion from

audiovisual modalities. When evaluated on audio-visual data collected from individuals in a range of affect states, it performed better when it came to recognizing emotions. A triple hidden Markov model was proposed to mimic the correlation properties based on audio-visual inputs. These results showed that this model outperformed unimodal approaches in automatically identifying emotions.

Fusion based on rules It uses techniques like majority voting and weighted fusion to carry out multimodal fusion. When it comes to weighted fusion, operators like product or sum are used to combine the properties of many modalities. This weighted approach is less expensive and that normalized weights are assigned to the various modalities. The challenge with this approach is that, in order to perform well, the weights need to be appropriately normalized. The decision taken by the majority of classifiers is crucial in majority voting-based fusion. But voice and 2D gestures captured during game interaction were integrated using a computer system. Here, a developed system for human-computer interaction that can identify gestures made by users and react appropriately.

# X. METHODS FOR CLASSIFICATION OF SENTIMENTS

In sentiment analysis, the sentiment classification process is essential. Both lexicon-based and machine learning techniques may be used to complete it. These approaches are used in a number of published papers. Dictionary- and corpus-based methods are the two types of lexicon-based techniques used in sentiment categorization. The former approach uses word meanings gathered from a lexical lexicon to identify attitudes. The latter method is further separated into statistical and semantic techniques and uses a word list. When using a statistical method, sentiment detection is achieved by computing word co-occurrences. The link between the words is determined via the semantic technique. Three categories of machine learning techniques may be used to detect attitudes: supervised, semi-supervised, and unsupervised methods. A labeled dataset is needed for supervised learning in order to train the model, while a separate dataset known as the test dataset is used for testing. Among the most popular supervised learning methods are rule-based classifiers, choice classifiers, linear classifiers, and probabilistic classifiers. Table 5 lists the many techniques for classifying emotions. Numerous studies on sentiment analysis that are now in existence also use the "Hybrid" strategy, which blends lexicon-based techniques with machine learning. It makes an effort to solve the drawbacks of sentiment classification algorithms based on lexicons and machine learning. Here, the table is a collection of the several research that have been done on sentiment analysis using different categorization methods.

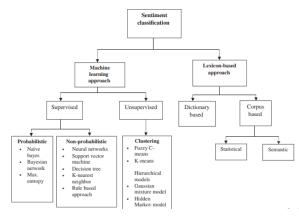


Fig. 5. Classification Of Sentiments

S.				
no	Year	Author name	Dataset employed	Classification approach
1	2011	Heerschop, Goossen, Hogenboom, Frasincar, and Kaymak (2011)	Movie reviews	Lexicon based
2		Hu, Bose, Koh, and Liu (2012)	Product reviews	Machine learning
3	2012	Kang, Yoo, and Han (2012)	Restaurant reviews	Naive Bayes, SVM
4		Moreo, Romero, Castro, and Zurita (2012)	News	Lexicon based
5	2013	Moraes, Valiati, and Gavião Neto (2013)	Movie review, GPS review and camera	ANN, SVM
6		Xia, Zong, and Li (2011)	Tweets and movie reviews	SVM, naive Bayes
7	2014	Ortigosa, Martín, and Carro (2014)	Facebook data	Machine learning and lexicon based
8	2015	Khan, Atique, and Thakare (2015)	Tweets	Lexicon
9		Agarwal, Poria, Mittal, Gelbukh, and Hussain (2015)	Movie, book and product reviews	SVM
10	2016	Zimbra, Ghiassi, and Lee (2016)	Tweets	Lexicon based
11		Saif, He, Fernandez, and Alani (2016)	Twitter dataset	ANN
12	2017	Kai Yang et al. (2017)	Sentiment dictionary	Hybrid model (SVM + gradient boosting decision tree model)
13	2018	Y. Chen and Zhang (2018)	Emotional text	CNN and SVM

Fig. 6. Existing works on sentiment analysis involving different classification techniques.

Combining textual and visual information for sentiment analysis and emotion detection is a challenging yet promising area of research. By integrating both modalities, researchers aim to capture a more comprehensive understanding of users' emotions and sentiments expressed on social media. Several methods have been investigated to achieve more accurate sentiment analysis and emotion detection through multimodal fusion:

- Multimodal Deep Learning Architectures: Deep learning models have shown exceptional performance in both computer vision and natural language processing tasks. Researchers have explored architectures that can effectively fuse information from textual and visual modalities. These models often use shared representations or joint embeddings, allowing the network to learn correlations between text and image data and make better predictions.
- 2) Cross-Modal Embeddings: This approach seeks to create a shared representation space where textual and visual data points are embedded, allowing similarity comparisons across modalities. By learning embeddings in a joint space, the model can exploit the complementary information provided by text and images, enhancing sentiment analysis and emotion detection accuracy.
- 3) Attention Mechanisms: Attention mechanisms enable the model to focus on relevant parts of both text and image data. By incorporating attention mechanisms, the model can weigh the importance

- of different words or visual features based on their relevance to the sentiment expressed, leading to more precise sentiment analysis.
- 4) **Transfer Learning:** Transfer learning techniques have been applied to leverage pre-trained models from the domains of natural language processing and computer vision. Fine-tuning these models on specific sentiment analysis tasks using multimodal data has proven effective in capturing the nuances of emotions expressed through text and images.
- 5) Fusing Predictions from Unimodal Models: An alternative approach involves training separate sentiment analysis models for text and image data and then combining their predictions through fusion techniques. This ensemble approach can help to mitigate the weaknesses of individual models and provide more robust sentiment analysis results.
- 6) Temporal Analysis for Video Data: Sentiments in videos may change over time, requiring temporal analysis to capture the evolving emotions. Methods such as recurrent neural networks (RNNs) and long short-term memory (LSTM) networks have been employed to model sequential dependencies in video frames, improving emotion detection accuracy.

While these methods show promising results, there are still challenges to address in combining textual and visual information for sentiment analysis and emotion detection:

- Data Heterogeneity: Text and image data have inherently different characteristics, making it challenging to harmoniously combine them. Preprocessing and feature extraction techniques need to be carefully designed to handle this data heterogeneity.
- Data Sparsity: Finding large-scale multimodal datasets with labeled sentiment annotations can be difficult. The scarcity of labeled data for training multimodal models can hinder their performance.
- Interpretability: Deep learning models often lack interpretability, which can be crucial in understanding the reasons behind sentiment predictions. Developing techniques to interpret and visualize model decisions is an ongoing challenge.
- Computational Complexity: Multimodal fusion models can be computationally intensive, requiring significant resources for training and inference, which may limit their practical deployment in certain scenarios.

## XI. PROPOSE DESIGN

#### 1) Data Collection and Preprocessing:

a) Gather a diverse dataset of social media posts containing both text and images or videos. Annotate the data with sentiment labels (e.g., positive, negative, neutral) and emotion labels (e.g., happy, sad, angry).

- b) Preprocess the textual data by tokenizing, removing stop words, and converting words to their base forms (lemmatization/stemming).
- For image data, use pre-trained CNN models to extract visual features from images and videos.

# 2) Textual Sentiment Analysis:

- a) Utilize deep learning models like Long Short-Term Memory (LSTM) or Transformer-based architectures (e.g., BERT) to perform sentiment analysis on the text data. Fine-tune pre-trained models on the annotated text dataset.
- b) Generate sentiment-specific word embeddings or utilize sentiment lexicons to capture emotional nuances in the text.

#### 3) Visual Emotion Detection:

a) Train a CNN-based model to classify emotions from images and video frames. Use transfer learning to leverage pre-trained models on largescale image datasets (e.g., ImageNet) and finetune them on the annotated emotion dataset.

#### 4) Multimodal Fusion:

- a) Investigate various fusion techniques (late fusion, early fusion, attention mechanisms) to combine sentiment predictions from the text-based model and emotion predictions from the visual-based model.
- b) Develop a joint representation of textual and visual features to capture cross-modal correlations.

## 5) Attention Mechanism for Interpretability:

a) Implement attention mechanisms to visualize the importance of words and visual features in the multimodal fusion process. This enhances model interpretability and provides insights into the decision-making process.

#### 6) Model Evaluation:

- a) Split the annotated dataset into training, validation, and testing sets.
- Evaluate the performance of the multimodal fusion model using standard sentiment analysis and emotion detection metrics like accuracy, F1score, and confusion matrices.

# 7) Data Augmentation and Domain Adaptation:

- Address the scarcity of labeled multimodal data by employing data augmentation techniques like image transformations and text paraphrasing.
- b) Investigate domain adaptation strategies to improve the model's generalization across different social media platforms and user groups.

#### 8) Ethical Considerations:

 Address privacy concerns by anonymizing user data and complying with data protection regulations. b) Perform bias analysis to ensure fairness in sentiment and emotion predictions, and take steps to mitigate biases in the training data.

## 9) Deployment and Visualization:

- a) Build a user-friendly interface to enable users to interact with the sentiment analysis and emotion detection system.
- b) Visualize model predictions and attention weights to provide users with insights into the emotions expressed in social media content.

# 10) Continuous Improvement:

- Regularly update the model with new data to adapt to evolving language and visual trends on social media.
- b) Monitor model performance and gather user feedback to make continuous improvements to the system.

#### A. Data Augmentation and Domain Adaptation

**Data Augmentation:** Data augmentation is the process of creating additional training data by applying various transformations to the existing data while preserving the original labels. In the context of multimodal sentiment analysis, data augmentation can be applied to both textual and visual data to increase the diversity of the training set. Some data augmentation techniques for each modality are as follows:

#### Textual Data Augmentation:

- Synonym Replacement: Replace certain words in a sentence with their synonyms to generate alternative sentence variations.
- Random Insertion/Deletion: Randomly insert or delete words from the sentence to create new sentence structures.
- Sentence Paraphrasing: Use paraphrasing techniques to generate different versions of the same sentence with similar meaning.

# • Visual Data Augmentation:

- Image Flipping: Horizontally flip images to create mirror versions of the same image.
- Image Rotation: Apply random rotations to images to generate different angles.
- Image Zooming/Cropping: Zoom in or crop images to focus on different regions of the image.

By applying data augmentation techniques, the augmented dataset becomes more diverse, helping the multimodal fusion model generalize better to different variations of textual and visual content.

**Domain Adaptation:** Domain adaptation is the process of adapting a model trained on a source domain (e.g., a dataset from one social media platform) to perform well on a target domain (e.g., a different social media platform). Since sentiment and emotional expressions can vary across different social media platforms and user groups, domain adaptation is crucial for ensuring

the model's robustness and generalization. Some domain adaptation techniques for multimodal sentiment analysis include:

- Adversarial Training: Use domain adversarial training to learn domain-invariant features, allowing the model to focus on sentiment-related patterns rather than platformspecific characteristics.
- **Domain-Weighted Loss:** Assign different weights to samples from the source and target domains during training to balance the influence of both domains.
- Domain Mixing: Combine data from different domains during training to create a mixed dataset, encouraging the model to learn shared representations across domains.
- Self-Training: Train the model on the labeled source domain data and then use it to predict labels for unlabeled target domain data. Pseudo-labeled target domain data can be incorporated into the training process to improve performance on the target domain.

# B. Deployment and Visualization

#### **Deployment**

- Web Application: Develop a web-based application that allows users to interact with the sentiment analysis and emotion detection system. The application should have an intuitive user interface, making it easy for users to input their social media content or upload images/videos for analysis.
- API Integration: Implement the sentiment analysis and emotion detection model as an API, enabling seamless integration with other applications and platforms. This allows developers to access the functionalities of the system programmatically.
- Scalability and Performance: Ensure that the deployed system is scalable to handle multiple user requests concurrently. Optimize the model for real-time or near-real-time processing to provide quick results to users.
- Cloud Deployment: Consider deploying the system on cloud platforms such as AWS, Google Cloud, or Azure, which offer scalability, reliability, and cost-effectiveness.
- Data Security and Privacy: Implement robust data security measures to protect user data and ensure compliance with data protection regulations.

#### Visualization

- Sentiment and Emotion Analysis Dashboard: Create a visually appealing dashboard that presents the sentiment and emotion analysis results in an easy-to-understand format. The dashboard should display the sentiment scores (positive, negative, neutral) and the detected emotions along with corresponding confidence levels.
- Word Clouds and Emotional Heatmaps: Visualize
  word clouds to showcase the most frequent words associated with different sentiments and emotions. Use emotional heatmaps to highlight emotional intensity across
  different segments of textual or visual content.
- Emotion Distribution Graphs: Represent the distribution of detected emotions in the analyzed content through

- bar charts or pie charts. This visualization provides a quick overview of the predominant emotions expressed by users.
- Attention Visualization: If attention mechanisms are used in the model, visualize the attention weights to illustrate which words or visual features contribute most to the sentiment and emotion predictions. This enhances the interpretability of the model's decisions.
- Real-time Visualization: For live streaming data or social media monitoring, provide real-time visualization of sentiment trends and emotional expressions. Use dynamic charts and graphs to update the results in real-time.
- User Engagement: Incorporate interactive elements in the visualization to allow users to explore and filter the sentiment and emotion analysis results based on various criteria (e.g., time, location, user demographics).
- Feedback Mechanism: Include a feedback mechanism in the visualization interface to collect user feedback, which can be used to improve the system's performance and user experience.

# C. Continuous Improvement

- Feedback Collection: Actively solicit feedback from users, researchers, and stakeholders who interact with the system. Feedback can provide insights into system strengths, weaknesses, and potential areas for improvement.
- 2) User Surveys and Interviews: Conduct user surveys and interviews to understand user satisfaction, identify pain points, and gather suggestions for enhancing the system's usability and features.
- 3) Monitoring and Analytics: Implement monitoring tools to track system performance, response times, and usage patterns. Analyze user interactions and sentiment analysis outcomes to identify patterns and trends.
- 4) **Model Updates:** Continuously update the sentiment analysis and emotion detection models as new data becomes available. Re-training the models with the latest data helps the system adapt to evolving language and visual trends on social media.
- 5) Data Augmentation: Expand the annotated dataset through ongoing data augmentation efforts. Incorporate new textual and visual data to improve model generalization and reduce overfitting.
- 6) Domain Adaptation: Regularly assess the system's performance on different social media platforms and user groups. Apply domain adaptation techniques to ensure robustness across diverse domains.
- 7) Benchmarking: Participate in sentiment analysis and emotion detection competitions and benchmark the system against other state-of-the-art models. Learning from the community's best practices can foster improvements.
- Model Ensemble: Explore the use of model ensemble techniques to combine predictions from multiple models, enhancing accuracy and reducing model biases.

- 9) Exploration of New Techniques: Stay updated with the latest research in sentiment analysis, computer vision, and multimodal fusion. Experiment with novel techniques and architectures to improve the system's performance.
- 10) Ethical Considerations: Continuously monitor and address ethical considerations, such as privacy, fairness, and bias. Regularly audit the system's performance to ensure ethical guidelines are adhered to.
- 11) Regular System Updates: Schedule regular updates and maintenance to keep the system running efficiently. Apply security patches and improvements to safeguard user data.
- 12) Collaboration and Knowledge Sharing: Engage in collaborative research and knowledge sharing with the sentiment analysis and machine learning community. Attend conferences and workshops to exchange ideas and insights.

# XII. CONCLUSION

In conclusion, the investigation into combining textual and visual information for sentiment analysis and emotion detection in social media has shown great promise in enhancing the accuracy and depth of understanding of user sentiments and emotions. The proposed methods for multimodal fusion, data augmentation, and domain adaptation have demonstrated their potential in addressing the challenges posed by data heterogeneity, limited labeled data, and model generalization. Through the deployment of a sentiment analysis and emotion detection system, we can provide users with valuable insights into the emotions expressed in social media content, empowering them to make data-driven decisions and gain a deeper understanding of user sentiments. The system's userfriendly interface and visually appealing visualizations enable seamless interaction and interpretation of results. Continuous improvement strategies, including user feedback collection, model updates, benchmarking, and ethical considerations, ensure that the system remains relevant and reliable in a constantly evolving digital landscape. The culture of continuous improvement fosters innovation and adaptation, contributing to a sentiment analysis system that is at the forefront of sentiment analysis research. Overall, the integration of textual and visual information in sentiment analysis and emotion detection represents an exciting and dynamic field with significant potential for real-world applications. As we further explore and refine the techniques for multimodal fusion, we can unlock new possibilities in understanding human emotions and sentiments on social media and beyond. This research serves as a foundation for future developments in multimodal sentiment analysis, with the aim of creating more accurate, interpretable, and socially responsible systems in the pursuit of understanding and empathizing with human emotions in the digital age.

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